



**State of Rhode Island
Department of Administration / Division of Purchases
One Capitol Hill, Providence, Rhode Island 02908-5855
Tel: (401) 574-8100 Fax: (401) 574-8387**

ADDENDUM # 2

BID # 7449214

BID TITLE: CELLULAR PHONE SERVICE-MPA 299

OPENING DATE AND TIME: 12/12/11-10AM (EASTERN)

ALL SUBMITTED QUESTIONS/STATE RESPONSES ARE POSTED AND RELEASED IN THIS ADDENDUM.

NO FURTHER QUESTIONS SHALL BE ENTERTAINED.

**DAVID CADORET
BUYER**



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VENDOR A:

1. For network-related equipment, is this something that the State is willing to work with vendors on to identify how many sites would need signal repeaters for in-building coverage gaps?

Yes. The Telecom staff will work directly with vendors to identify areas where repeaters are needed. This, of course, can only be done after the successful vendor has transitioned all phones and we can identify areas where repeaters are required.

2. Is this contract a single award, or will the State be awarding to multiple vendors?

That has not been determined at this time

3. Does the State want pricing information on business/mobile enterprise applications and add-on services/features? Is this considered in the scoring of services provided?

The state would entertain pricing on applications and add-on services/features. They will not, however, become part of the overall scoring

VENDOR B:

QUESTION 1

What is the table of points awarded per category 1-40? How are the points measured and awarded? Will the State be completing their own network assessments, or will a 3rd party be used?

There will be a possible 40 points per category, Vendors must score a minimum of 25 points in each category to be considered further.

The state will assess the network internally based on the information provided by the vendors



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QUESTION 2

Where it states, "The state requires that all rates quoted are for unlimited usage", is "unlimited usage" referring to data usage only and not voice?

The state desires that all services be unlimited. However, any and all plans submitted will be evaluated to determine where the state received the best overall rates

QUESTION 3

Can the State share the criteria used in the determining that the service has been deemed unsatisfactory?

The criteria will be based on the inability of personnel to utilize their devices in any state building. Currently the state has identified 4 locations where service repeaters have been required. There are other locations being evaluated internally prior to contacting the vendor.

VENDOR C:

4.1.2 States "The State requires that all rates quoted are for unlimited usage"

This section seems to imply that the State of RI is only interested in receiving a single price for unlimited voice usage.

· Could you confirm that any voice plan proposed must contain unlimited calling?

The state does want all voice plans to be for unlimited calling. The state does not want to incur any overage charges for any reason.

Will the State entertain additional voice plan options which do not include unlimited incoming and outgoing domestic calls?

The state will entertain any additional voice plans that vendors would like to be considered, such as minute sharing plans



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If this is correct, will the Evaluation of the Bidders (Section 2.3) basis be determined by the final price of the unlimited calling plan and additional plan options will have no weighting in the calculations?

No. The state will evaluate all plans submitted by vendors and rate each vendor's proposal based on the overall price to the state. The main goal is to ensure that the state will benefit from the best possible pricing.

4.1.3 Measurement of Minutes

· If the state requires any rate plan to include unlimited calling service, the measurement of minutes becomes an obsolete requirement. Should Section 4.1.3 be removed?

If vendor plans are for unlimited minutes then this section would not apply. However, if a vendor submits additional optional plans then the measurement of minutes must be provided

In 4.1.5, the State asks vendors to "provide plans available for texting, accompanied by plan pricing".

Does this mean that texting is also subject to Section 4.1.2 and thus the State will only consider one texting plan that offers unlimited texts?

If a vendor has texting plans based on the number of texts, these will be considered as part of the overall ratings.

· If this is correct, will the State entertain additional text plan options which do not include unlimited texting?

Yes.

4.1.8 International Services.

· Could the State clarify that international voice and data services is defined as the ability to make international calls from the US and also the ability to use the same wireless device overseas to make calls back to the US?

Yes. If the state provides a user with a device capable of international calling, the same device must also be capable of domestic calling. Further, vendors should indicate whether international service can be activated and deactivated as needed



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4.1.11 Hierarchical Billing

4.1.11.1 Benefits include the ability to take advantage of shared minute plans.

- **If all voice plans must contain unlimited voice usage (Section 4.1.2), should this section on shared pooling of minutes be eliminated?**

If only unlimited calling plans are submitted then this section is not necessary. However, if a vendor submits additional plans then the ability to share minutes is required

4.5.1 Licensing Fees

- **Does the State of Rhode Island have a current MPA for Software Services that can be cross referenced here. As Smart Phones and Tablets evolve into the same ability and functionality of computers, they will be capable of running the same software packages. If an Microsoft Office user wants to use Office on their Windows Smart Phone, Microsoft will have those fees more appropriately listed in a State Software Contract.**

Yes, the state does have a current MPA for the purchase of software licensing.

Could you clarify that the carrier responsibility is to simply make sure that any Smart Phone Device has the ability to integrate into the State's network. And that any software acquired or used would be subject to the State's Software MPA?

The carrier must provide any software required to connect to the state's network as part of any initial device or service purchase. Any additional software added will be the responsibility of the state to procure. For example, if a BES server is required the vendor must provide it and any user licensing required as part of the initial implementation.

Misc Questions:

Does the State of Rhode Island desire the winning vendor to collect and properly dispose of all current handsets at the time when they are swapped out with new devices?

No. The state will collect and dispose of current handsets that are swapped out



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Does the State of Rhode Island have a BES Server (Blackberry Enterprise Server)? If yes, do you know what version?

The state currently has several BES servers for both Exchange and Groupwise.

<i>Server</i>	<i>System</i>	<i>BES Version</i>
<i>DCYF BES</i>	<i>GroupWise 6.5</i>	<i>4.1.6.28</i>
<i>DEM BES</i>	<i>Exchange 2003</i>	<i>4.1.6.10</i>
<i>DHS BES</i>	<i>GroupWise 8.0.1</i>	<i>4.1.7.20</i>
<i>ENT BES83</i>	<i>GoupWise 8.0.1</i>	<i>4.1.6.28</i>
<i>ENT BES25</i>	<i>Exchange 2003</i>	<i>4.1.6.10</i>
<i>GOV BES</i>	<i>GroupWise 8.0.1</i>	<i>4.1.6.23</i>
<i>PUC BES</i>	<i>GroupWise 6.5</i>	<i>4.1.6.23</i>

Does the State of Rhode Island allow non-profits who service the state the ability to utilize this state MPA? If so, is there an eligible entity list.

This MPA can be utilized by any State Agency and any of the 39 cities and towns on the State of Rhode Island.



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VENDOR D:

QUESTION # 1:

The Solicitation Information page indicates that SURETY REQUIRED: NO and BOND REQUIRED: NO but the RIVIP GENERATED BIDDER CERTIFICATION COVER FORM indicates otherwise.

Does the State of RI require Bid Surety? NO

Does the State of RI require Performance Bonds? NO

QUESTION # 2:

Section 2.10

Section 7 - Technical – Completed responses to all items in Chapters IV using identifying number. The Vendor will type out the item number and follow it with their response. The return of a response package with the answers written in is not acceptable. Vendor should also include any exceptions to Chapter II in this section.

Will the State of RI allow the Vendor to include the Question in addition to the Item Number and Response?

The State will accept responses either way.

QUESTION # 3:

Will the Solicitation Information be made available to vendors in a Microsoft Word Document?

NO



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QUESTION # 4:

Bids must be submitted on the RI bid solicitation forms provided, indicating brand and part numbers of items offered, as appropriate. Bidders must submit detailed cuts and specs on items offered as equivalent to brands requested WITH THE OFFER. Bidders must be able to submit samples if requested. Mail To: Division of Purchases, One Capitol Hill, Second Floor, Providence, RI 02908-5855.

With regards to the “bid solicitation forms provided”, is the State of RI referring to the RFP/RFQ itself or are there additional forms we need to submit?

THE STATE IS REFERRING TO THE RFP/RFQ ITSELF AND ALSO TO THE 3 PAGE RIVIP GENERATED BIDDER CERTIFICATION FORM.

QUESTION # 5:

Are the terms and conditions described in Section 2.4, Prevailing Wage, OSHA and Apprenticeship, of the Certification Cover Form applicable to the products and services described in this RFP?

NO

QUESTION # 6:

Are the terms and conditions described in Section 4.7, Sprinkler Impairment and Hot Work, of the Certification Cover Form applicable to the products and services described in this RFP?

NO