



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Administration
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ADDENDUM #5

June 29, 2020

RFP #7606783

TITLE: State Fleet Management Software Platform to Replace Mainframe System - DOA

Submission Deadline: July 13, 2020 10:00 AM (Eastern Time)

ATTACHED ARE THE VENDOR QUESTIONS WITH STATE RESPONSES.

Interested Parties should monitor this website on a regular basis, for any additional information that may be posted.

Robert DeAngelis

Senior Buyer

The following are the questions received from vendors with State responses regarding RFI #7606783 State Fleet Management Software Platform to Replace Mainframe System – DOA:

Vendor A

In Reference to K. Generate Path Reports, please describe Path Report.

A path report is a report that shows on a map, the route travelled of a vehicle based on data provided from hardware installed in the vehicle. The hardware emits a series of “pings” that can be mapped out visually to show a vehicle’s direction of travel in real time and historical path within a given time frame.

Vendor B

Please advise if the State still requires hardcopies and cannot accept electronic submission only? Our office is still not fully open in Pennsylvania as it is located in a ‘yellow’ designated County and access to a printer and supplies may prove difficult.

Submittals for this RFI may be sent by email or delivered. The Division of Purchases is open to accept paper submittals.

Please advise the GPS provider

None at this point in time.

Please advise your fuel management system.

We are in the process of securing a new provider using Gasboy hardware and Ekos software.

Please advise definition of ‘path reports’ (item k)

A path report is a report that shows on a map, the route travelled of a vehicle based on data provided from hardware installed in the vehicle. The hardware emits a series of “pings” that can be mapped out visually to show a vehicle’s direction of travel in real time and historical path within a given time frame.

Vendor C

The State has requested that the new fleet management system “communicate directly with the existing Oracle based RIFANS system.” To allow us to properly respond to this requirement, please define the business requirements surrounding this integration and the specific processing rules that are anticipated to support this requirement.

Current integration consists of creating a fixed width file for transfer into the financial database. The file contains account information and amounts to be charged to agencies which the financial system creates journal entries.

Please provide additional details as the goals and objectives as well as general reporting output needed to “generate path reports.”

We are looking for one system that handle all aspects of our fleet management such as work order creation, insurance claim processing, ability to upload invoices electronically and tie back to work orders, asset tracking and location services

Please provide additional details as to the specific requirement, “the vendor must have the ability to enter data, track and change vehicle assets on behalf of the State of Rhode Island.”

We are seeking a vendor with its own technical staff to support the software, data entry and changes as needed by the State of Rhode Island

Vendor D

Section 4, A.2. - We request the entire RFI be submitted solely electronically (via email, etc.) Considering the current COVID-19 situation, no employees are in the office to produce documents for submittal, nor would we imagine there are employees at the procuring entity’s office to receive and/or review hard copy materials (including CD-Rs). Due to human interaction with the creation, packaging and delivery of physical media (CD-R/documents) this could provide an unnecessary risk of COVID-19 exposure for those receiving the package or contents.

Submittals for this RFI may be sent by email or delivered. The Division of Purchases is open to accept paper submittals.

Section A, Background, Page 3, bullet “h” - Please explain what steps/functionality is expected for “Risk Management function”?

This is a function of the software that the State intends to use to track insurance claims, upload reports and document each step along the way in an automobile insurance claim.

Section A, Background, Page 3, bullet “k” - Please explain what are “Path Reports”?

A path report is a report that shows on a map, the route travelled of a vehicle based on data provided from hardware installed in the vehicle. The hardware emits a series of “pings” that can be mapped out visually to show a vehicle’s direction of travel in real time and historical path within a given time frame.

Section A, Background, Page 3, bullet “b” - Please explain what communications/integrations are expected with “RIFANS” system? For examples: assets inventory, PO/purchases, labor time entries, materials/parts cost, etc?

invoices, payment processing, checks purchase orders

Section A, Background, Page 3, last bullet - It says, “The vendor must have the ability to enter data, track and change vehicle assets on behalf of the State of Rhode Island”. What is meant by “vendor” in this statement? We assume the Department of Administration / State

Fleet to be the users of the system and the business areas under the State Fleet office will access/edit: asset inventory, work orders creation, etc.?

The vendor, meaning the business entity responding to this RFI, will have the ability to support the State with all of these functions in the event that the State does not have the ability or chooses not to perform these functions on their own behalf.

Vendor E

When is the upcoming RFP anticipated to be released?

To be determined at the conclusion of the RFI

Please describe what the RIFANS application is and how it integrates with the existing fleet management system.

RIFANS is the software application that is responsible for hosting all of the State's accounting functions. Currently, a batch file is created via an antiquated mainframe system and manually uploaded as a requisition to

Describe the platform and available interfaces to the "Oracle based RIFANS system" which would be utilized.

RIFANS is an accounting-based platform hosted by Oracle.

Does RIFANS use an Oracle database?

Yes

Other than RIFANS, are there any other systems that will need to integrate or share data with the new fleet management solution? If so, please describe these systems and the details of the integration.

We currently use the Trak system and will be switching over to Gasboy hardware and Ekos software for fuel management.

Which database technology is used in the current fleet management system?

It is currently an old main frame system.

What is the size of the current fleet management system database?

Approximately 750mb

How many vehicles in the fleet?

900 light duty, almost 3,000 pieces of equipment, trucks, and cars in total

What type of vehicles are they?

Cars, SUV's, pickup trucks, buses, dump trucks, and off road equipment

Will vehicle-based GPS Technology be required or will existing equipment be used?

No state-wide GPS telematics platform currently exists

Describe the platform and available interfaces to the existing fuel management system.

The current fuel system interfaces with the financial system also in the same fashion as the fleet system. It exports files to be transferred into the financial system. There is no direct interface to other state systems.

The ability to "Generate path reports" is noted. Will Route Optimization functionally be required?

No

Will mobile device application access be required?

Not at this time

Will this be incorporated into an existing enterprise identity and access management system? If so, please describe specific requirements.

The preferred method is an active directory single sign on.

Will this system need to adhere to specific security and privacy standards? If so, please indicate which ones.

For a hosted solution, the primary standard is government cloud certified providers. Other requirements would be provided at RFP

Are there any state technology standards vendors need to adhere to?

The state will evaluate the technology proposed to ensure the technology solution is on a viable platform for future support.

Will service level agreements (SLAs) for interactive response, uptime, and availability be required?

We expect SLA's in place for uptime and performance. Typically, 99.9% uptime

Is the current statewide fleet operations application running on the mainframe today?

Yes

Is this application a third-party package or was it hand written code?

This is a custom written inhouse developed solution written in COBOL

If it is a third-party package, what is the name of the vendor and package?

Not a third party

If it is a handwritten application, can you outline the existing data stores (DB2, VSAM, flat files, etc.)?

Currently in VSAM files.

Will the new replacement system need to integrate back to the mainframe for ongoing transactions and data integration?

This new system will replace the mainframe application. Data integration will be into the states' financial system

Has a replacement been attempted in the past? What were the results?

There was an outsourcing effort years ago, but that was for complete takeover not just software.

Are there SLAs for the existing mainframe solution? (Transaction rates, number of users, response time, etc.)

There are currently no SLA's in place for the mainframe.

Does the mainframe solution have a DR? Are there SLAs for the DR?

We would want the new system to be in a cloud environment that has a DR plan.

To help best position our recommended solution, does the state have any other technology modernization initiatives currently being worked or planned?

I am not aware of any that are relevant to this solicitation.

Vendor F

What telematics system do you have?

None at this time

How do you currently manage the motor pool?

Main frame system

How do you manage your parts inventory today?

Agencies handle individual parts supplies through their own fleet management program

Is a direct file feed (SFTP or email) efficient communication with the oracle-based system?

A file is submitted to an ftp site and the file is then processed in the Oracle financial system

What is your current Fuel Management System?

Trak

How are agencies tracked for billing completed work orders? Would it tie into the existing department hierarchy structure being used in the Fuel Management System?

Purchase order numbers are created and issued to agencies. When the work is completed, the invoices are coded and entered into the mainframe. Reports are run generating a batch payment file to pay the vendors and to charge the agencies.

Please provide example of legislative requirements for report generation.

<https://law.justia.com/codes/rhode-island/2014/title-42/chapter-42-11.3/section-42-11.3-5/>

Please provide example of "Path reports".

A path report is a report that shows on a map, the route travelled of a vehicle based on data provided from hardware installed in the vehicle. The hardware emits a series of "pings" that can be mapped out visually to show a vehicle's direction of travel in real time and historical path within a given time frame.

Can the response packet be submitted electronically?

Submittals for this RFI may be sent by email or delivered. The Division of Purchases is open to accept paper submittals.

Can an exception be made for a USB instead of a CD-R for the response submittal?

Due to security reasons, only CD-R's are accepted.

Vendor G

Would you consider separating GPS tracking software and Fleet Management Software into separate RFX's?

We are looking for a software that is capable of supporting a full GPS telematics program, but we will not be implementing it at this time.

Would you consider a bid to your RFP from a company that only provides the GPS tracking? (Section 2, A Background, g. Provide and/or incorporate a GPS telematics system into the software)

This RFI is for a fleet management software that has the capabilities to support a GPS telematics system

Would you consider Joint responses from multiple companies?

This is fine for an RFI however only one company should be bidding during the RFP solicitation.