



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

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**ADDENDUM # 2**

March 12, 2020

**RFI #7602786**

**TITLE: Request for Information for Implementation of a Comprehensive Child Welfare Information System – DCYF**

**Submission Deadline: March 27, 2020 11:00 AM (Eastern Time)**

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**ATTACHED ARE THE VENDOR QUESTIONS WITH STATE RESPONSES.  
NO FURTHER QUESTIONS WILL BE ANSWERED.**

*Interested Parties should monitor this website on a regular basis, for any additional information that may be posted.*

**Robert DeAngelis**

**Senior Buyer**

Attached are the vendor questions with State responses regarding RFI #7602786 Request for Information for Implementation of a Comprehensive Child Welfare Information System – DCYF

**Vendor A**

1. Does this project have an incumbent vendor and, if so, which vendor?  
The current maintenance vendor is NTT Data, Inc.
2. What is the anticipated release date for a formal solicitation (i.e. RFP, RFQ) for this project?  
3<sup>rd</sup> quarter of CY 2020

**Vendor B**

Do you anticipate extending the bid due date? The State will review the timeline and consider extending the bid due date. Please continue to review the State Purchases website for further information.

What additional details are you willing to provide, if any, beyond what is stated in bid documents concerning how you will identify the winning bid?  
This is a Request for Information. No bids will be awarded from this solicitation.

Was this bid posted to the nationwide free bid notification website at [www.mygovwatch.com](http://www.mygovwatch.com)? The State is unaware of any additional postings.

Other than your own website, where was this bid posted? The State is unaware of any additional postings.

**Vendor C**

Could the State provide a due date extension to March 27, 2020? Please see the response to Vendor B's first question.

**Vendor D**

Will Rhode Island consider expanding the 30 page limit to allow vendors to more fully and comprehensively answer the 18 questions requested? Yes, the State will now allow up to 50 pages.

## Vendor E

1. The RFI states the response is limited to thirty (30) pages. **Please confirm the RIVIP signed Bidder Certification Cover Form pages are not included in the total 30-page count.**  
The RIVIP Bidder Certification Cover Form is not included in the page limit.
2. The RFI's page 11, section 4 specifies that responses shall contain "One completed and signed RIVIP Bidder Certification Cover Form (included in the original copy only) downloaded from the Division of Purchases website at [www.ridop.ri.gov](http://www.ridop.ri.gov). Do not include any copies in the response."

Please confirm whether the state intends the RIVIP signed Bidder Certification Cover Form be **included in both the:**

- One (1) Electronic copy on a CD-R, marked "Response - Original".
- One (1) printed paper copy, marked "Response - Original" and signed.  
**OR included only in:**
- One (1) printed paper copy, marked "Response - Original" and signed.

The RIVIP Bidder Certification Cover Form is not included to be part of these documents.

3. On page 12, The RFI states "Formatting of proposal response contents shall be as follows:  
A. Formatting of CD-Rs – Separate CD-Rs are required for the technical proposal and cost proposal."  
**Please confirm the mention of the cost proposal is not applicable to this RFI.**  
The mention of the cost proposal is not applicable to this RFI.

## Vendor F

1. Has the State seen product demonstration from any other vendors?  
The state did view a product demonstration by IBM 2-3 years ago.
2. How many years of legacy data should be migrated to the new from existing system?  
DCYF anticipates migrating all legacy data to the new application. Child abuse investigation data dates back to 1984.
3. What is the budget of this contract? N/A
4. Who is currently performing this system?  
The current maintenance vendor is NTT Data, Inc.
5. Please share the current hardware, software and infrastructure used by the existing System  
RICHIST is an object-oriented, windows-based application developed using Apeon

PowerBuilder. The current PowerBuilder version used is PowerBuilder 17 R3. RICHIST uses PowerBuilder client-server architecture with all application code in the client side. Therefore, RICHIST has no application server, and the client software installed on the worker's computer connects directly to the database through the State network. RICHIST data is stored on a VM server running Linux centos 3.10.0. The database stored on this is Sybase Adaptive Server Enterprise 16.0.

6. Is agency interested in cloud based solution for the new CCWIS?  
DCYF will consider a cloud-based solution.
7. Does the agency have an account with any specific cloud provider? No
8. Please share your estimated timeline when the new system would go live after initial customization. To be determined

Please clarify whether RIVIP Vendor Certification Cover form which has 3 pages will be counted along with the response page limit (30 pages).  
Please see the response to Vendor E's first question.

Please clarify if can we include Vendor's cover page after RIVIP vendor Certification Cover form? Yes, the Vendor's cover page can be included after the RIVIP Vendor Certification Cover Form.

## **Vendor G**

1. Does DCYF generally follow an "agile" development methodology or a "waterfall" methodology? (Different Technical Bulletins cover each)  
DCYF has previously followed a waterfall methodology but would consider utilizing an agile development methodology for this project.
2. On page 5, under the 4<sup>th</sup> bullet "Mirrors business workflows by dividing complex problems and policies into singular discrete process each managed by a different module" - is DCYF intending to use the existing RICHIST workflows or does it intend to revise these?  
DCYF intends to revise workflows where needed to improve efficiencies.
3. Is DCYF intending to add mobile functionality (which would change the workflows)?  
Yes, DCYF intends to utilize mobile functionality to improve workflow processes.
4. Are DCYF workflows and processes mapped or described for the existing RICHIST?

No, while system documentation and design documentation are available for RICHIST, the documentation does not contain workflows and processes.

5. On page 19, under Item #19 there is reference to the “State’s vision” – is that something that DCYF can share?

RICHIST is a 22-year old information system that no longer meets the needs of the department. The State’s vision is the implementation of an integrated and coordinated information system that meets all CCWIS requirements and enables the state to more effectively, efficiently, and economically provide services to children, youth and families in Rhode Island. The information system should be:

- Configurable to allow the state to make modifications to the system to reflect new practice changes with the ability to incrementally add services to support agency programs and business requirements;
- Support a mobile workforce by providing real-time data on children being served by the department;
- Reduce manual data collection and reporting activities
- Allow for the use of data and analytics to observe trends to support continuous improvement of child welfare practice.