



**State of Rhode Island
Department of Administration / Division of Purchases
One Capitol Hill, Providence, Rhode Island 02908-5855
Tel: (401) 574-8100 Fax: (401) 574-8387**

**Solicitation Information
March 6th, 2020**

ADDENDUM # 2

RFP# 7601792

TITLE: MPA-296 Supplemental – Security Guard Services (Unarmed)

Submission Deadline is:

Tuesday March 17th, 2020 at 11:00 am (EST)

Attached Includes:

- **Questions received with answers. No more questions will be answered.**

**Max Righter
Senior Buyer**

Interested parties should monitor this website, on a regular basis, for any additional information that may be posted



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

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Questions Received

Solicitation #7601792

MPA-296 Supplemental - Security Guard Service (Unarmed)

1. Is there a price sheet naming times and hours that has been the case in past years for MPA 296
Answer: Bid sheet which must be used for bid submission is included in the '.zip' file associated with the solicitation number.
2. What is the current price per hour for the current vendor (APG) 2019 - 2020
Answer: Current rates for MPA 296 are posted publicly to the contract board at www.ridop.ri.gov
3. Should DCAMM decide to conduct further security clearances on the vendor assigned personnel, who is responsible for this cost?
Answer: If additional clearances are required for a specific location, such as the State's Data Center, the cost for those background checks will be borne by the requesting agency.
4. What is your uniform preference (police-style, blazer, polo, other)?
Answer: Police-style.
5. What equipment is vendor-required to provide to "check all incoming vehicles" at Entry Control Points? Please include quantities.
Answer: That will be dependent on the requesting agency.
6. We understand that the Eleanor Slater Hospital utilizes CPI training. Is any other de-escalation training utilized or required at other State facilities? (MOAB, etc.)
Answer: None have been specifically identified other than CPI by ESH.
7. What incident management system is in use or required at each location, if any?
Answer: That will be agency dependent based on their specific requirements.
8. Is the Contractor responsible for officer immunizations/testing or will facilities of the State provide (and at what cost to contractor, if applicable)?
Answer: Yes the contractor is responsible. ESH will provide free flu vaccine.
9. For healthcare facilities, is training "certification" required by a healthcare governing body (i.e., IAHS) or is the State open to healthcare training that does not result in official certification?
Answer: CPI certification
10. How many hours does the ESH training curriculum entail? Where is this training conducted and by whom?
Answer: 12 new employee orientation upon hire. 8 hour post training.
11. Is the State interested in retaining the incumbent personnel? If so, approximately what percent would you like to retain?



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Answer: Possibly, but this will be agency dependent.

12. Do incumbent personnel meet the qualifications as stated in the RFP? Would the State be willing to specify required or desired minimum wages for security officers and supervisors in a healthcare setting?

Answer: No.

13. What is the State's or Hospital's policy as it pertains to security restraining combative individuals?

Answer: Only when directed to do so by Nursing.

14. Please clarify "emergency equipment" as it pertains to security applying said equipment during psychiatric emergencies, and explain Hospital policies as such.

Answer: Use of hospital issued restraints only. All staff trained on use of restraints, restraint bed, restraint chair, and shields.

15. To provide the requested relevant references that are similar in size and scope, will the State please provide a master schedule to include positions by site and hours per week?

Answer: Security guards are posted at approximately 20 different locations throughout the State at various agencies. The hours and scope of work are specific to each agency and location.

16. Will the State require temporary or "on-request" coverage at Eleanor Slater Hospital and/or other State Health Services Facilities for special events or temporary coverage? If so, please provide an estimate of hours per month by location.

Answer: Yes, occasional constant observation may be needed for short durations from 24 hours to a couple of weeks.

17. Are there any sites that require additional costs, such as paying for parking, parking passes, etc.? If so, please provide those costs.

Answer: Sites located with the City of Providence may result in parking costs. Those will location dependent.

18. What equipment is required by site/post and in what quantities (e.g. PPE, radios, cell phones, flashlights, handheld metal detection wands, lethal/less lethal weapons, restraint items, vehicles, etc.)? If you have a brand preference, please specify.

Answer: That is site and agency dependent.

19. Is security involved with patient sitting at ESH or other State Health Facilities? If so, at which sites and what is the typical notice given? Please provide estimated monthly hours for this coverage, if applicable.

Answer: CO duties in ESH Benton Building occasionally. See #16

20. Does the State participate in a Group Purchasing Organization? If so, which one(s) and what are your requirements for purchasing services under this RFP?

Answer: The State is a member of a number of cooperative purchasing organizations, however none effect the services requested by this RFP.

21. How many total weekly guard hours are required at Eleanor Slater Hospital Facilities?



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Answer: 1,524; however, this is subject to change.

22. What other locations or facilities require guard services and how many weekly hours are required at each?

Answer: Security guards are posted at approximately 20 different locations throughout the State at various agencies. The hours and scope of work are specific to each agency and location.

23. If a Vendor is selected as part of this solicitation, is the Vendor obligated to accept all Purchase Orders or Purchase Agreements that may be issued to the Vendor or does the Vendor have the right under the General Conditions of Purchase to decline a potential award of services at an individual location?

Answer: It is expected that selected vendors are responsive to all agency requests for service.