

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Administration DIVISION OF PURCHASES One Capitol Hill

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ADDENDUM #1

December 11, 2019

RFQ #7599863

TITLE: MAINTENANCE SUPPORT FOR EMC VNX5400 & VNX5200 STORAGE ARRAYS - CCRI

BID CLOSING DATE & TIME: DECEMBER 23, 2019 2:00 PM (Eastern Time)

ATTACHED ARE THE VENDOR QUESTIONS WITH STATE RESPONSES.

NO FURTHER QUESTIONS WILL BE ANSWERED.

Interested Parties should monitor this website on a regular basis, for any additional information that may be posted.

Robert DeAngelis

Senior Buyer

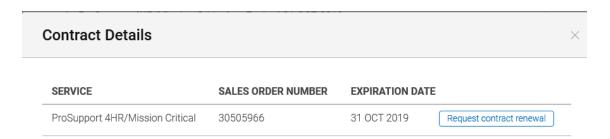
The following are the questions received with State responses regarding RFQ #7599863 Maintenance Support for EMC VNX5400 & VNX5200 Storage Arrays - CCRI

Vendor A

- Is there a previous contract for this equipment?
 Yes, Expired October 31, 2019
- Who is the vendor currently servicing the equipment?Was Dell / EMC
- 3. What was the cost of the last year's contract and is this the same equipment as last year's contract?

Yes, it is the same equipment. Cost is not provided.

Is the contract available for viewing?It is a standard EMC maintenance SKU



- 5. Is there a service history available?
- 6. Is all the equipment up and running? Yes 24x7