



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Administration  
DIVISION OF PURCHASES  
One Capitol Hill  
Providence, RI 02908-5855

Tel: (401) 574-8100  
Fax: (401) 574-8387  
Website: [www.ridop.ri.gov](http://www.ridop.ri.gov)

**SOLICITATION INFORMATION**  
**November 25, 2019**

**RFQ #7599863**

**TITLE: MAINTENANCE SUPPORT FOR EMC VNX5400 & VNX5200 STORAGE ARRAYS - CCRI**

**SUBMISSION DEADLINE: DECEMBER 23, 2019 2:00 PM (Eastern Time)**

**PRE-BID CONFERENCE:**     **X NO**  
   **YES \_\_\_\_\_**

**Buyer Name: Robert DeAngelis**  
**Title: Senior Buyer**

Questions concerning this solicitation may also be e-mailed to the Division of Purchases at [doa.purquestions15@purchasing.ri.gov](mailto:doa.purquestions15@purchasing.ri.gov) no later than **DECEMBER 9, 2019 5:00 PM (Eastern Time)**. Please reference the **RFQ #7599863** on all correspondence. Questions received, if any, will be answered and posted on the Internet as an addendum to this solicitation. It is the responsibility of all interested parties to download this information.

**SURETY REQUIRED: No**

**BOND REQUIRED: No**

**Vendors must register on-line at the State Purchasing Website at [www.ridop.ri.gov](http://www.ridop.ri.gov).**

**NOTE TO VENDORS:**

**Offers received without the entire completed three-page RIVIP generated Vendor Certification Cover Form attached may result in disqualification.**

**THIS PAGE IS NOT A VENDOR CERTIFICATION COVER FORM**

## **INSTRUCTIONS AND NOTIFICATIONS TO OFFERERS:**

The Rhode Island Department of Administration/Division of Purchases, on behalf of the Community College of Rhode Island, 400 East Avenue, Warwick, RI 02886 is hereby seeking bids for the maintenance, remote technical support and onsite support for an EMC VNX5400 and VNX5200 storage arrays. This award is for a period of one (1) year with two (2), one-year renewals at the sole option of The State.

This solicitation, and subsequent award, is governed by the State's General Conditions of Purchase, which is available at [www.ridop.ri.gov](http://www.ridop.ri.gov).

Potential Offerers are advised to review all sections of this solicitation carefully and to follow instructions completely, as failure to make a complete submission as described elsewhere herein may result in rejection of the proposal.

All costs associated with developing or submitting a quote in response to this Request, or to provide oral or written clarification of its content shall be borne by the offeror. The State assumes no responsibility for these costs.

**Quotes are considered to be irrevocable for a period of not less than sixty (60) days following the opening date, and may not be withdrawn, except with the express written permission of the State Purchasing Agent.**

All pricing submitted is to be considered fixed, unless otherwise indicated herein.

Quotes misdirected to other State locations or which are otherwise not present in the Office of Purchases at the time of opening for any cause will be determined to be late and will not be considered.).

Bidders are advised that all materials submitted to the State of Rhode Island for consideration in response to this Request for Quote will be considered to be public record, as defined in Title 38 Chapter 2 of the Rhode Island General Laws, without exception, and will be released for inspection immediately upon request, once an award has been made.

Interested parties are instructed to peruse the Division of Purchases website on a regular basis, as additional information relating to this solicitation may be released in the form of an addendum to this RFQ.

The offeror should be aware of the State's Minority Business Enterprise (MBE) requirements which addresses the State's goal of ten per cent (10%) participation by MBE's in all State procurements. For further information contact the MBE Administrator at (401) 222-6253 or visit the website at <http://www.rimbe.org> . Awards resulting from this Request will be subject to the State's General Conditions of Purchase, which are available through the Internet at [www.ridop.ri.gov](http://www.ridop.ri.gov).

Questions, in **Microsoft Word Format**, concerning this solicitation, may be e-mailed to the Division of Purchases at [doa.purquestions15@purchasing.ri.gov](mailto:doa.purquestions15@purchasing.ri.gov) no later than the date & time indicated on page 1 of this solicitation. Please reference **RFQ #7599863** on all correspondence.

Responses to questions received, if any, will be provided, as an Addendum to this RFQ, and posted on the Rhode Island Division of Purchases website at [www.ridop.ri.gov](http://www.ridop.ri.gov) It is the responsibility of all interested OFFERERS to download this additional information. *If technical assistance is required to download, call the Help desk at (401) 222-2142, ext. 134.*

Requests for Quotes to provide the required goods must be received by the Division of Purchases **on or before DECEMBER 23, 2019 2:00 PM (EDT)**. Responses should be mailed or hand-delivered in a sealed envelope marked “**RFQ # 7599863**” to:

RI Department of Administration  
Division of Purchases, 2<sup>nd</sup> floor  
One Capitol Hill  
Providence, RI 02908-5855

NOTE: Quotes received after the above-referenced due date and time will not be considered. Quotes misdirected to other State locations or which are otherwise not presented in the Division of Purchases by the scheduled due date and time will be determined to be late and will not be considered. Quotes faxed, or emailed, to the Division of Purchases will not be considered. The “official” time clock is located in the reception area for the Division of Purchases. **(Please be advised that FedEx/UPS do not always arrive by 10:30 am, you would be smart to send your submission to arrive at least one day early)**

### **RESPONSE CONTENTS**

#### **Responses must include the following:**

A completed and signed three-page RIVIP generated Vendor Certification Cover Form downloaded from the RI Division of Purchases Internet home page at [www.ridop.ri.gov](http://www.ridop.ri.gov).

A completed and signed Rhode Island W-9 (included in the original copy only) downloaded from the Division of Purchases website at [/documents/Forms/Misc Forms/13\\_RI Version of IRS W-9 Form.docx](#).

A completed Request for Quote form with unit price and total completed.

Proof of EMC certification for remote and field engineers.

**Contract Terms and Conditions**

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## **Terms and Conditions**

### **BID STANDARD TERMS AND CONDITIONS**

### **TERMS AND CONDITIONS FOR THIS BID**

#### **CAMPAIGN FINANCE COMPLIANCE**

**CAMPAIGN FINANCE:** In accordance with RI General Law 17-27-2, Every person or business entity providing goods or services of \$5,000 or more, and has in the preceding 24 months, contributed an aggregate amount in excess of \$250 within a calendar year to any general officer, or candidate for general office, any member, or candidate for general assembly, or political party, is required to electronically file an affidavit regarding political contributions at:

<https://secure.ricampaignfinance.com/RhodeIslandCF/Public/VendorAffidavit.aspx>

#### **ARRA SUPPLEMENTAL TERMS AND CONDITIONS**

For contracts and sub-awards funded in whole or in part by the American Recovery and Reinvestment Act of 2009. Pub.L.No. 111-5 and any amendments thereto, such contracts and sub-awards shall be subject to the Supplemental Terms and Conditions For Contracts and Sub-awards Funded in Whole or in Part by the American Recovery and Reinvestment Act of 2009. Pub.L.No. 111-5 and any amendments thereto located on the Division of Purchases website at [www.purchasing.ri.gov](http://www.purchasing.ri.gov).

#### **DIVESTITURE OF INVESTMENTS IN IRAN REQUIREMENT:**

No vendor engaged in investment activities in Iran as described in R.I. Gen. Laws §37-2.5-2(b) may submit a bid proposal to, or renew a contract with, the Division of Purchases. Each vendor submitting a bid proposal or entering into a renewal of a contract is required to certify that the vendor does not appear on the list maintained by the General Treasurer pursuant to R.I. Gen. Laws §37-2.5-3.

For all Purchase Orders issued on behalf of the University of Rhode Island, Community College of Rhode Island, and Rhode Island College, vendors will receive a confirming order from the respective entity prior to proceeding.

#### **MASTER PRICE AGREEMENT CONTRACT ADMINISTRATIVE FEE**

In 2017 the General Assembly amended the "State Purchases Act", R. I. Gen. Laws § 37-2-12 (b) to authorize the Chief Purchasing Officer to establish, charge and collect from vendors listed on master price agreements ("MPA") a contract administrative fee not to exceed one percent (1%) of the total value of the annual spend against their MPA contracts. All contract administrative fees collected from MPA vendors shall be deposited into a restricted receipt account which shall be used for the purposes of implementing and maintaining an online eProcurement system and other costs related to State procurement. In accordance with this legislative initiative the Division of Purchases is upgrading the State procurement system through the purchase and installation of an eProcurement system.

The contract administrative fee shall be applicable to all purchase orders issued relative to State MPA contracts. Therefore, effective January 1, 2020 all MPA contracts shall be assessed the 1% contract administrative fee.

#### **DELIVERY PER AGENCY**

DELIVERY OF GOODS OR SERVICES AS REQUESTED BY AGENCY.

#### **INSURANCE REQUIREMENTS**

AN INSURANCE CERTIFICATE IN COMPLIANCE WITH PROVISIONS OF ITEM 31

(INSURANCE) OF THE GENERAL CONDITIONS OF PURCHASE IS REQUIRED FOR COMPREHENSIVE GENERAL LIABILITY, AUTOMOBILE LIABILITY, AND WORKERS' COMPENSATION AND MUST BE SUBMITTED BY THE SUCCESSFUL BIDDER(S) TO THE DIVISION OF PURCHASES PRIOR TO AWARD. THE INSURANCE CERTIFICATE MUST NAME THE STATE OF RHODE ISLAND AS CERTIFICATE HOLDER AND AS AN ADDITIONAL INSURED. FAILURE TO COMPLY WITH THESE PROVISIONS MAY RESULT IN REJECTION OF THE OFFEROR'S BID. ANNUAL RENEWAL CERTIFICATES MUST BE SUBMITTED TO THE AGENCY IDENTIFIED ON THE PURCHASE ORDER. FAILURE TO DO SO MAY BE GROUNDS FOR CANCELLATION OF CONTRACT.

NOTE: IF THIS BID COVERS CONSTRUCTION, SCHOOL BUSING, HAZARDOUS WASTE, OR VESSEL OPERATION, APPLICABLE COVERAGES FROM THE FOLLOWING LIST MUST ALSO BE SUBMITTED TO THE DIVISION OF PURCHASES PRIOR TO AWARD: \* PROFESSIONAL LIABILITY INSURANCE (AKA ERRORS & OMISSIONS) - \$1 MILLION OR 5% OF ESTIMATED PROJECT COST, WHICHEVER IS GREATER. \* BUILDER'S RISK INSURANCE - COVERAGE EQUAL TO FACE AMOUNT OF CONTRACT FOR CONSTRUCTION. \* SCHOOL BUSING - AUTO LIABILITY COVERAGE IN THE AMOUNT OF \$5 MILLION. \* ENVIRONMENTAL IMPAIRMENT (AKA POLLUTION CONTROL) - \$1 MILLION OR 5% OF FACE AMOUNT OF CONTRACT, WHICHEVER IS GREATER. \* VESSEL OPERATION - (MARINE OR AIRCRAFT) - PROTECTION & INDEMNITY COVERAGE REQUIRED IN THE AMOUNT OF \$1 MILLION.

#### **RIVIP INFO - BID SUBMISSION REQUIREMENTS**

It is the vendor's responsibility to check and download any and all addenda from the RIVIP. This offer may not be considered unless a signed RIVIP generated Bidder Certification Cover Form is attached and the Unit Price column is completed. The signed Certification Cover Form should be attached to the front of the offer. Each bid proposal must be submitted in a separate sealed envelope with the bidder's name and address and the specific "Solicitation Number," "Solicitation Title," and the "Bid Proposal Submission Deadline" marked in the upper left-hand corner of the envelope.

The bid proposal must be delivered (via mail, messenger service, or personal delivery) to the Division of Purchases and date-stamped/receipted by the date and time specified for the bid proposal submission deadline. Bidders should mail bid proposals sufficiently in advance of the bid proposal submission deadline to ensure timely delivery to the Division of Purchases or, when delivering a bid proposal in person or by messenger, should allow additional time for parking and clearance through security checkpoints. Bid proposals must be addressed to:

Rhode Island Department of Administration  
Division of Purchases, 2nd Floor  
One Capitol Hill, Providence, RI 02908-5855

Bid proposals that are not received by the Division of Purchases by the bid proposal submission deadline for whatever reason will be deemed late and will not be considered. The submission time will be determined by the time clock in the Division of Purchases. Postmarks will not be considered proof of timely submission.

Bid proposals in electronic format are not accepted at this time.

At the bid proposal submission deadline, bid proposals will be opened and read aloud in public.

#### **DIVESTITURE OF INVESTMENTS IN IRAN REQUIREMENT:**

**No vendor engaged in investment activities in Iran as described in R.I. Gen. Laws §37-2.5-2(b) may submit a bid proposal to, or renew a contract with, the Division of Purchases. Each vendor submitting a bid proposal or entering into a renewal of a contract is required to certify that the vendor does not appear on the list maintained by the General Treasurer pursuant to R.I. Gen. Laws §37-2.5-3.**



# Request for Quote

Page 1 of 1

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS  
ONE CAPITOL HILL  
PROVIDENCE RI 02908

**CREATION DATE :** 21-NOV-19

**BID NUMBER:** 7599863

**TITLE:** MAINTENANCE SUPPORT FOR EMC VNX5400 & VNX5200 STORAGE ARRAYS - CCRI

**BID CLOSING DATE AND TIME:**23-DEC-2019 02:00:00

**BUYER:** DeAngelis, Robert  
**PHONE #:** 401-574-8110

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**CCRI CONTROLLER'S OFFICE  
ACCOUNTS PAYABLE  
400 EAST AVENUE  
WARWICK, RI 02886  
US**

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**CCRI KNIGHT CAMPUS  
400 EAST AVE  
WARWICK, RI 02886-1807  
US**

**Requisition Number:**

Line	Description	Quantity	Unit	Unit Price	Total
1	MAINTENANCE, REMOTE TECHNICAL SUPPORT & ONSITE SUPPORT FOR EMC VNX5400 & VNX5200 STORAGE ARRAYS PER ATTACHED SPECIFICATIONS Line Note to Bidders: REMOTE AND FIELD ENGINEERS MUST BE EMC CERTIFIED AND PROVIDE PROOF. BID IS FOR A PERIOD OF ONE-YEAR WITH TWO, ONE-YEAR RENEWALS POSSIBLE AT THE SOLE OPTION OF THE STATE.	1.00	Year		

Delivery: \_\_\_\_\_

Terms of Payment: \_\_\_\_\_

It is the Vendor's responsibility to check and download any and all addenda from the RIVIP. This offer may not be considered unless a signed RIVIP generated Bidder Certification Cover Form is attached and the Unit Price column is completed. The signed Certification Cover Form must be attached to the front of the offer

## **Maintenance Support Specifications R00S9253**

CCRI  
400 East Ave  
Warwick, RI 02886

### **EMC Storage Arrays**

#### **VNXS400 SN: APM00144311309**

Item	Qty
VNX5400 1 DATA MOVER	2
VNXB 15 BAY 3.5" DAE 6GB	3
VNXB 25 BAY 2.5" DAE 6GB	7
VNX 2TB NL SAS 3.5" 6G	33
VNX 3TB NL SAS 3.5" 6G	9
VNXB 200GB 2.5" EFD SSD 6G	9
VNXB 100GB FAST VP SSD 2.5" 6G	28
VNXB 100GB 2.5" EFD SSD 6G	9
VNXB 600GB 2.5" 10K SAS 6G	154

#### **VNX5200 SN: APM00160911791**

Item	Qty
VNX5200 1 DATAMOVER	2
VNXB 15 BAY 3.5" DAE 6GB	3
VNXB 25 BAY 2.5" DAE 6GB	2
VNXB 3TB NL SAS 3.5" 6G	34
VNXB 200GB FAST VP SSD 2.5" 6G	6
VNXB 200GB 2.5" EFD SSD 6G	3
VNXB 600GB 2.5" 10K SAS 6G	35

**Bid is for a period of one year with two, one-year renewals possible at the sole option of The State.**

#### **SLA Requirements:**

- 24x7x365 proactive monitoring using real time data.
- 24x7x365 remote technical support and access to a customer portal for ticket tracking/resolution. Remote support engineers must be EMC Certified.
- 24x7x365 Onsite Field Engineer. Field Engineers must be EMC Certified Hardware Engineer.



- Automated ticketing.
- Provide troubleshooting and diagnostics capabilities with Level 3 escalation engineers.
- Replacement parts are shipped within 4 hours of diagnosis.
- Critical errors require a Field Engineer onsite to customer location 9am-5pm Monday through Friday.

### **Onsite Spares Kit:**

1 Head Unit PSU

1 Data Mover PSU

115-slot PSU

115-slot LCC

1 25-slot PSU

1 25-slot LCC

VNX 2TB NL SAS 3.5" 6G quantity (1)

VNX 3TB NL SAS 3.5" 6G quantity (3)

VNXB 200GB 2.5" EFD SSD 6G quantity (1)

VNXB 600GB 2.5" 10K SAS 6G quantity (5)

Standard SPS for VNX quantity (1)