



**State of Rhode Island
Department of Administration / Division of Purchases
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October 22, 2019

ADDENDUM #1

RFP #: 7599810

Title: Facilitate Implementation of Person-Centered Options Counseling

Submission Deadline: November 7, 2019 at 11:00 AM (ET)

Notice to Vendors

ATTACHED ARE VENDOR QUESTIONS WITH STATE RESPONSES. NO FURTHER QUESTIONS WILL BE ANSWERED

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Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.

Vendor Questions for RFP #7599810 Facilitate Implementation of Person-Centered Options Counseling

Question 1: Is there a maximum budget assigned to this project?

Answer to question 1: Yes

Question 2: The RFP notes that “EOHHS has conducted extensive preliminary research on PCOC.” Please identify any contractors that have been involved in supporting this effort.

Answer to question 2: The research has been primarily conducted in-house, with assistance and direction provided by several No Wrong Door advisory and state-level peer groups organized by the federal Administration for Community Living and the Centers for Medicare and Medicaid Services.

Question 3: Other than 18 months from contract award to implement PCOC, are there other expectations for reaching milestones, such as when the public forums will be conducted, when any needed modifications to IT systems must be determined, when pilot participants must be selected and when the pilot must be completed?

Answer to question 3: Yes. As indicated in the scope of work, within the 18-month contract period, our expectation is that the vendor will provide EOHHS with assistance and support with organizing stakeholder engagement, evaluating IT needs, and selection of pilot sites. The RFP requests development of a timeline with milestones that includes the tasks in these areas specified in the Scope of Work as well as any other complementary/ancillary tasks bidders believe are necessary to provide a deliverable. At a minimum, proposals should describe the connection between the task/activity and the Scope of Work – e.g., public forums to reach out to and educate consumers v. build consensus for change in the provider community v. other.

Question 4: To support full systemwide implementation, the RFP states that the “core vendor task is preparing a schedule for the systemwide launch of the PCOC network.” Are there other tasks expected to support implementation?

Answer to question 4: As the RFP indicates, the EOHHS is seeking vendors to develop a strategic road for implementation of PCOC on a statewide basis. Although this core task applies to the actual implementation of the network, it is best understood in the context of the goals of the RFP overall. The Scope of Work explains in detail the specific sets of tasks we expect the vendor to perform in assisting the State in achieving readiness for the launch of the PCOC network. These tasks are far reaching and range from an environmental scan to determine the nature of consumer demand and assess capacity of the universe of PCOC providers to the development of design strategies for the network and on to the actual selection and scheduling of pilot sites to begin implementation.

Question 5: The vendor is expected to prepare “a schedule for the systemwide launch of the PCOC network that allows for full integration of the decision-support tool established under the auspices of an associated RFP into business processes.” Is the vendor expected to draft this associated RFP or otherwise participate in related procurement activities, and will it be released and awarded within the 18 month project timeframe?

Answer to question 5: The expectation is that the vendor will provide assistance in clarifying the scope of IT necessary to support PCOC and in reviewing the available options given current and planned system capabilities. The goal is to procure the supporting IT within the 18-month timeline, if feasible.

Question 6: If bid and awarded, does RFP #7599810, Facilitate Implementation of Person-Centered Options Counseling, preclude the “winning vendor” from future Medicaid, Child Welfare, or any other Health and Human services system integration work for the State of Rhode Island?

Answer to question 6: No