

Solicitation Information

February 19, 2019

RFQ No. 7598628

Title: FOOD, BEVERAGE AND SUNDRY CONCESSIONS

Submission Deadline: Wednesday, March 20, 2019 at 2:00 PM (Eastern Time)

I	PRE-BID/PROPOSAL CONFERENCE: Yes ⊠ No □
-	
-	MANDATORY: Yes ⊠ No □
	If yes, any Vendor who intends to submit a bid proposal in response to this Solicitation must have its
	designated representative attend the mandatory Pre-Bid/Proposal Conference. The representative must register at the Pre-Bid/Proposal Conference and disclose the identity of the Vendor who he/she represents.
	A vendor's failure to attend and register at the mandatory Pre-Bid Conference shall result in disqualification
	of the Vendor's bid proposals as non-responsive to the Solicitation.
	DATE: See Attachment A
	LOCATION: See Attachment A
I	
	Questions concerning this solicitation must be received by the Division of Purchases at
	doa.purbidinfo@purchasing.ri.gov no later than Friday, March 8, 2019 at 5:00 PM. Questions should be submitted in a <i>Microsoft Word</i> attachment. Please reference RFQ No. 7598628 on all
	correspondence. Questions received, if any, will be posted on the Internet as an addendum to this
	solicitation. It is the responsibility of all interested parties to download this information.
	SURETY REQUIRED: Yes ⊠ No □
	BOND REQUIRED: Yes □ No ☒
	David A. Cadoret, Chief Buyer
	Note to Applicants:
	• Applicants must register on-line at the State Purchasing Website at www.purchasing.ri.gov
	• Proposals received without a completed RIVIP Bidder Certification Form attached may result in disqualification.
	I AISAHAHTAANAN

THIS PAGE IS NOT A BIDDER CERTIFICATION COVER FORM

TABLE OF CONTENTS

SCOPE OF SERV	7CES	3
SECTION 1.	INTRODUCTION	
SECTION 2.	TERM	2
SECTION 3.	EXTENSION OR RENEWAL OPTION	
SECTION 4.	OPERATING RESPONSIBILITIES	3
SECTION 5.	MAINTENANCE RESPONSIBILITIES	
SECTION 6.	DIVISION RESPONSIBILITIES	
SECTION 7.	MISCELLANEOUS PROVISIONS	
EXHIBIT A. SPE	CIFIC LOCATION INFORMATION	
SECTION 1.	EAST MATUNUCK STATE BEACH	
SECTION 2.	LINCOLN WOODS STATE PARK	
SECTION 3.	MISQUAMICUT STATE BEACH	22
SECTION 4.	ROGER WHEELER STATE BEACH	23
SECTION 5.	SALTY BRINE STATE BEACH	25
SECTION 6.	SCARBOROUGH NORTH AND SOUTH	
EXHIBIT B. ATT	ENDANCE	28
	A. ADDITONAL INFORMATION	
ATTACHMENT	B. PREVIOUS BID TABULATION	30
ATTACHMENT	C. BID PROPOSAL (Pgs. 29-31)	3.

SCOPE OF SERVICES

SECTION 1. INTRODUCTION

The Rhode Island Department of Administration/Division of Purchases, on behalf of the **Department of Environmental Management, Division of Parks and Recreation**, is soliciting proposals from qualified firms with a minimum of five (5) years' experience to provide **Food**, **Beverage and Sundry Concessionaire Services at various locations** in accordance with the terms of this **RFQ** and the State's General Conditions of Purchase, which may be obtained at the Division of Purchases' website at www.purchasing.ri.gov.

SECTION 2. TERM

The initial contract period will begin approximately **Wednesday**, **May 1**, **2019** for **Three (3)** year(s). Contracts may be renewed for up to two (2) additional 12-month periods based on Vendor performance and the availability of funds.

SECTION 3. EXTENSION OR RENEWAL OPTION

The DIVISION may, in its sole discretion, consent to an extension or renewal of the awarded contract, and the decision as to whether to consent to an extension or renewal and the length of such extension or renewal, if any, will depend upon an analysis of various factors, including but not limited to: the needs and goals of the RI State Park system, as determined by the DIVISION; the ability and willingness of the CONCESSIONAIRE to perform under the terms, conditions and provisions of the awarded contract; the CONCESSIONAIRE's past record of performance, the past revenues paid to the DIVISION; the nature and extent of Capital Improvements made by the CONCESSIONAIRE; and other factors relevant to RI State Parks operations.

The extension or renewal of the awarded contract will be subject to consideration of changes in rules, policies, legal and operational requirements, adjustment of the bid amount to be paid as yearly rental fee.

The DIVISION, in its sole discretion, reserves the right not to extend or renew the awarded contract beyond the initial term specified above.

SECTION 4. OPERATING RESPONSIBILITIES

A. Management

- 1. The CONCESSIONAIRE will designate a Site Manager who has the authority to:
 - a. Operate and manage the required and authorized services within the land area and facilities assigned under this Contract.
 - b. Employ staff to fulfill the contractual requirements.
 - c. Act as a liaison between the CONCESSIONAIRE and Division for all issues related to the Contract.
 - d. The CONCESSIONAIRE shall designate an "acting" Site Manager in the absence of the Site Manager.

B. Hours of Operation

1. The CONCESSIONAIRE must provide the required services to the public, Monday through Sunday, from approximately May 1 to Labor Day. Some of the facilities may reduce seasons seasonally. See EXHIBIT A for location specific hours.

2. Concession hours must be posted in a location visible to the public and the concession must be opened for business during the hours posted.

C. Shoulder Season

- 1. The DIVISION may also be interested in providing parking, restroom access and concession services to the visiting public during the shoulder season.
- 2. The shoulder season is considered weekends only from May 1st through Memorial Day and Labor Day through the end of October with weekdays also being an option if approved by the DIVISION.
- 3. If the CONCESSIONAIRE wishes to provide the shoulder season option to the visiting public, the following is required of the CONCESSIONAIRE:
- 4. The CONCESSIONAIRE must provide concession services.
 - a. The CONCESSIONAIRE will be responsible for cleaning and maintaining the public restrooms during the shoulder season.
 - b. The shoulder season hours must be posted and be consistent.
 - c. Failure to clean and maintain the public restrooms or to provide consistent hours will result in the termination of the extended hour's option.
- 5. Prior approval from the Division is required.

D. Food and Beverage

- Menu Offerings
 - a. The CONCESSIONAIRE will be responsible in providing patrons with quality cooked and packaged food and beverages at competitive prices.
 - b. Menus must provide for a wide variety of visitors including healthy choices, vegetarians, children and those with medical restrictions.
 - c. The CONCESSIONAIRE will strive to provide fresh and locally grown foods and RI harvested seafood.
 - d. The CONCESSIONAIRE will provide the DIVISION, at least thirty (30) days prior to any product sales for review and approval, a list confirming the menu items to be offered for sale and prices to be charged for each item, indicating any changes, if any. Any changes will be compared to the CONCESSIONAIRE's proposal and will be subject to the approval of the DIVISION.
 - i The final approved food, beverages, sundries and pricing list will be attached to the signed AGREEMENT as the Approved Menu.
 - ii The CONCESSIONAIRE may add or delete items within the Approved Menu only with prior written approval by the DIVISION.
 - iii When changes are approved, the new Approved Menu will replace and supersede the old Approved Menu. Each of these actions may be taken without the requirement of a formal amendment to the signed AGREEMENT.
 - e. Alcohol and tobacco sales are not permitted.
 - f. Advertising signs of any particular brand commodity is not allowed.

- g. Vending machines are not allowed. A vending machine is any machine used to disperse a product to a consumer when a coin, bill, token or any other form of payment has been inserted or scanned.
- h. CONCESSIONAIRE must make all attempts to reduce packaging and reduce waste.
- i. All condiments, napkins, straw, utensils etc. will be kept behind the counter and issue a controlled manner so as not to produce unnecessary waste.

2. Concession Supplies Not Allowed

- a. Glass or Styrofoam Containers
- b. Plastic straws (Paper Only)
- c. Plastic Utensils (Bamboo/Wood Only)
- 3. Health and Safety Standards and Code Compliance
 - a. All food preparation, storage and dishwashing must conform to the most recent of editions of local, state and federal regulations
 - b. The CONCESSIONAIRE must serve food at the appropriate temperature.
 - c. The CONCESSIONAIRE must document its compliance with public health operating procedures, processes, personnel responsibilities, and training in a formal food safety management plan that covers safe food storage, handling and preparation.
 - d. The individual responsible for food service operations must hold a Food Safety Manager Certification prior to opening of the concession operations.
 - i Recertification is required every three (3) years or as required by the RI Department of Health.
 - e. The CONCESSIONAIRE will be responsible for obtaining a Pre-Operational Inspection from the RI Department of Health prior to opening of the concession operations. The Pre-Operational report must be submitted to the DIVISION prior to opening.

E. Retail/Merchandise

- 1. The CONCESSIONAIRE shall provide a broad range of retail/merchandise items for sale in the locations identified within the Contract. Items sold may not be deemed inappropriate, offensive or distasteful or be prohibited by the Division. Themes and artwork on souvenirs and clothing must be appropriate for the park setting. Products, goods, souvenirs, snacks, groceries, etc. will be professionally displayed in an orderly and attractive fashion. Products will be displayed in sections of the available retail space by specific groups (departments).
- 2. In order to properly match retail merchandise with visitors, the CONCESSIONAIRE should monitor current retail trends to enhance its knowledge of the park's visitor base for this park. Considerations include:
 - a. Visitation Patterns
 - b. Appropriate "Impulse" Purchase Items
 - c. Seasonal Changes in Visitation and Market

- d. Market Segments
- e. Consumer Profiles for the greater Park Vicinity
- f. Available Floor Space
- 3. The Concession must ensure that retail and merchandise pricing is fully labeled and easily understood by visitors.
- 4. Any merchandise sold with a State Beach logo is subject to commission charges per item in addition to the required bid payments. These charges are to be 50% of the profit margin for each item sold. A running inventory of State Beach merchandise with wholesale and retail prices will be documented and monitored by the Regional Manager. It is the intention of the State to pursue trademark identification status for the State Beach logo in the future.

F. Rates

- 1. On an annual basis, no later than ninety days (90) prior to the start of the season, the CONCESSIONAIRE shall provide to the Division a listing of rates that they will be using for all their services and facilities for the current year, as well as their discounting policies. Included in their rate submittal will be information regarding how the rates are not more than other recreational facilities in the area.
- 2. The CONCESSIONAIRE is responsible for ensuring that its employees observe a strict impartiality as to rates and services in all circumstances. The CONCESSIONAIRE shall comply with all Applicable Laws relating to nondiscrimination in providing visitor services to the public.
- 3. The CONCESSIONAIRE shall establish refund policies that incorporate high quality visitor service standards and are provided in a fair and expeditious manner.
- 4. Rates charged shall be visible and easily understood in all locations and across all platforms that are represented by this Contract.

G. Facilities and Service Payment Methods

- 1. The CONCESSIONAIRE shall accept credit and debit cards as well as cash as forms of payment.
- 2. The CONCESSIONAIRE shall provide cash register receipts for all retail sales transactions and shall post a notice to that effect in convenient view of visitors.
- 3. All cash registers should be equipped with sales totalizer counters for all sales categories in which the counters are locked in, constantly accumulating, and which cannot be reset.
- 4. Cash registers provide systems to document transaction counts and the Division reserves the right to request copies of the transaction documentation at any time.
- 5. All internet connected systems shall be PCI Compliance.

H. Customer Service Standards

1. The CONCESSIONAIRE shall establish a clearly defined customer service standard. All actions by concession staff should reflect a desire to fulfill a high-level quality service obligation to visitors.

- 2. It is the responsibility of the CONCESSIONAIRE to monitor and be responsive to feedback received from visitors. It is particularly important that complaints be dealt with expeditiously, and at the most local level possible.
- 3. The assigned on-site concession manager shall be responsible for handling ordinary complaints and demonstrate to the Park Manager that issues are being resolved in a timely and satisfactory manner.
- 4. Any visitor-related incidents that escalate to a need for a higher level of enforcement authority will be referred to the appropriate level of enforcement authority among park staff or referred to a responsive law enforcement agency as soon as it should become necessary.

I. Human Resources

1. Management Staff

- a. On an annual basis the CONCESSIONAIRE shall provide to Division a listing of the names, titles and contact information of the Contract Manager, Site Manager and all other management staff overseeing and assigned to the operation.
- b. On site management staff must possess a sufficient level of experience and professional expertise so as to ensure a high-quality operation.

2. Employee Identification

- a. The employees are required to be neat in appearance and appropriately attired with name badges or other suitable means of identification.
- b. The CONCESSIONAIRE shall develop procedures to ensure that once employees are terminated they no longer have access to the PREMISES or any form of identification.

3. Employee Code of Conduct/Customer Service

- a. Employees hired by the CONCESSIONAIRE will be the first contact the public encounters when arriving at the respective Division locations. The employees directly represent the CONCESSIONAIRE but also are reflection of the Division. As such, the CONCESSIONAIRE will ensure that all employees refrain from offensive and inappropriate conduct or language and they will treat all patrons professionally, equally and courteously.
 - i Employees will greet all patrons with a friendly acknowledgment of "Welcome to [insert state name of state beach]."
 - ii Employees will not engage in ball playing, Frisbee throwing or any other form of action or conduct which would appear unprofessional.
- b. If a complaint is filed by a customer concerning the CONCESSIONAIRE's services, the CONCESSIONAIRE or CONCESSIONAIRE's employees will:
 - i Apologize to the customer sincerely and clearly.
 - ii Refund purchase fee, if applicable.
 - iii If corrective action cannot be taken immediately, inform the customer what action will be taken and how those actions will rectify the problem

- iv Follow up with customer to ensure the complaint was handled satisfactorily.
- c. The CONCESSIONAIRE will provide continuing training and evaluation of all employees assigned to the CONCESSIONAIRE's business operations under this Contract to ensure an appropriate level of proficiency, a public service attitude and a good understanding and use of the principles of hospitality.

4. Cell Phone Policy

- a. Staff may possess cellular phones or other wireless communication devices, provided such devices are not visible and the vibrate function is set to default.
- b. Personal cell phones being used for personal calls should be used sparingly during the work day provided the conversations do not prevent employee from timely performing his/her normal duties.
- 5. Employee Hiring, Training and Licensing Procedures
 - a. The CONCESSIONAIRE must establish hiring procedures that include appropriate reference checks of applicants for employment. Background checks may be required. This factor must be advertised in all hiring announcements.
 - b. The CONCESSIONAIRE will comply with all federal, state and local laws related to minimum wage, social security, non-discrimination, unemployment compensation and worker's compensation.
 - c. RI State residents will be given priority in the hiring process.
 - d. The CONCESSIONAIRE shall ensure that all employees meet all applicable local and State health standards and requirements.
 - e. Employees driving concession vehicles shall have the valid operator's license for the size and class of vehicles driven.

J. Signage

- 1. The CONCESSIONAIRE shall be permitted to develop signage to assist visitors in understanding services provided. Any signage shall be held to the same quality standards and propriety as Division maintains through the park.
- 2. The CONCESSIONAIRE shall be responsible for clearly indicating prices via a menu or menu board.
 - a. Some prepackaged items may be individually priced if such pricing is readily visible to customers prior to purchase and with prior approval by the DIVISION.
- 3. Location of signage must be approved by the DIVISION before posting.
- 4. There may arise temporary situations that call for a message to be conveyed to the public, without going to the expense of a professionally made sign. In such cases, a laminated computer-generated sign will usually suffice for temporary purposes. Concession staff must avoid signs taped to doors and windows, especially where a positive first impression to our visitors may be compromised.
- 5. The Division has the right to install signs within Concession Facilities, after consultation with the CONCESSIONAIRE.

6. Kiosks and public information panels in the contract area shall be kept in a satisfactory manner, and current with the information posted. Objectionable material shall never be posted on such information devices. The Regional Manager shall reserve the right to remove items deemed inappropriate, unsightly, or out of date.

K. Required Notices

- 1. The CONCESSIONAIRE must post the following notice at all cash registers and payment transaction locations:
- 2. This service is provided by INSERT CONCESSIONAIRE NAME, a CONCESSIONAIRE under contract with the Division. The CONCESSIONAIRE is responsible for conducting operations. Please address any comments to:
 - a. INSERT PARK MANAGER:
 - b. INSERT PARK NAME
 - c. INSERT PARK ADDRESS
 - d. INSERT PARK MANAGER EMAIL

L. Advertising and Promotion

1. The CONCESSIONAIRE must use a high level of professional discretion in all forms of advertising, marketing and promotions. The CONCESSIONAIREs marketing and advertising should support the mission of Division and the specific purpose and unique qualities of the park. Advertising and promotion must include language that states that the CONCESSIONAIRE is operated under a contract with Division. The use of the park name, park logo, Division name, and Agency logo are by permission only. All advertising, promotions, and marketing efforts shall be in compliance with applicable laws, including civil rights standards.

M. Risk Management

- 1. The CONCESSIONAIRE is responsible for providing a safe and healthy environment for its employees and visitors. To ensure that this occurs, the CONCESSIONAIRE shall be responsible for ensuring that it has plans and processes in place to deal with the following risk management areas. The Division has the right at any time to review the process, procedures and compliance with these risk management areas.
 - a. Hazard Mitigation and Safety Inspections
 - b. Emergency Response Plan (e.g. Fire, Flood and Other Natural Disasters)
 - c. Security Procedures

2. Acknowledgement of Risk

a. The CONCESSIONAIRE shall develop, for Division review, a "Visitors Acknowledgement of Risk and Liability" form to be signed by visitors when they use or participate in required or authorized services that involve a higher than standard degree of risk or liability.

3. Hazardous Materials Storage

a. CONCESSIONAIRE staff may need to store small amounts of materials such as fuel for equipment, paints, pesticides, herbicides and cleaning/disinfecting products.

Materials stored within the contract area must be stored in designated hazardous materials sheds or approved storage facilities. In all cases, care will be taken to store all potentially hazardous materials in an approved and properly ventilated facility.

4. Vehicle and Equipment Safety

a. Vehicles and Equipment will be in compliance with State and Federal safety standards. This applies to all vehicles, vessels and equipment used by the CONCESSIONAIRE for it operations, as well as for vehicles, vessels and equipment used as rental equipment for visitors. Additionally, all concession-owned vehicles, vessels and equipment shall be clearly identifiable as belonging to or associated with concession operations.

5. Accessibility Guidelines and Compliance

a. Current Federal and State regulations pertaining to ADA/ABA Accessibility Guidelines must be integrated into concession operations. Concession management staff must ensure effective communication with all visitors with disabilities, including persons with impaired vision or hearing, so that all visitors may be adequately informed about accessible services, activities, and facilities within the contract area.

6. Incident Management, Documentation

- a. An incident report, provided by the DIVISION, should be used by the CONCESSIONAIRE to document and record any occurrence that is out of the ordinary (typically related to law enforcement or risk management), or which may involve the need for follow-up at a later time. Typical examples of incident report types include accidents, injuries (or deaths), theft, vandalism, natural disaster, all 911 calls to emergency services agencies, property damage, and any incident that may involve an insurance carrier (i.e. civil liability). If in doubt, the CONCESSIONAIRE should write the report. Such reports are to be shared with park management staff within 24 hours.
- b. Verbal notification should be immediate.

N. Reporting

1. Operational Reports

- a. Management Listing: including name, email and cell and land line information for all management staff. This listing shall be provided on an annual basis and updated as changes occur.
- b. Total employee headcount supporting your operation broken down by full-time and part-time by location for each operating season.
- c. Annual Rate Report providing listing of all established rates.
- d. Visitor Usage Reporting shall be provided on a monthly and annual basis. Note if an operation has multiple visitor use types, (e.g. Campground including retail, metrics on all relevant visitor types shall be reported). Depending on the asset type, the Division may seek to request daily access through a secure portal to confirmation transactions.

i Food and Beverage

• Number of transactions by outlet

- Total food and beverage revenue
- ii Retail/Merchandise
 - Number of transactions by outlet
 - Total revenue by outlet
- e. List of new services that the public has been requesting at your location that should be considered by the DIVISION for the next operating season.

2. Financial Reports

a. Annual Financial Report or Profit and Loss Statement by Location: Submitted within sixty (60) days after the end of the contract year.

O. Lost & Found Procedures

1. The CONCESSIONAIRE shall establish a formal lost and found procedure as a service to visitors. A log shall be kept for all found items, items returned (and to whom), and unclaimed items turned over to park management.

SECTION 5. MAINTENANCE RESPONSIBILITIES

A. Concession Premises

- 1. The CONCESSIONAIRE shall undertake maintenance of concession facilities in a safe, attractive and functioning condition to the satisfaction of the Division including compliance with this maintenance plan.
- 2. The CONCESSIONAIRE shall undertake all maintenance in accordance with Applicable Laws and codes.
- 3. All personnel undertaking maintenance shall have appropriate skills, experience, licenses and certifications to conduct said work.
- 4. Where applicable, the CONCESSIONAIRE must obtain the appropriate licenses and permits required by the jurisdictional regulatory agencies and follow all State, local laws, regulations, ordinances, and industry standards or codes applicable to the operational duties being performed. Copies of said licenses and permits shall be made available to Division upon request.
- 5. The CONCESSIONAIRE shall conduct maintenance activities, to the greatest extent possible that minimizes environmental impacts.
- 6. The CONCESSIONAIRE may perform emergency repairs without prior Division approval as long as appropriate documentation follows within one business day. An emergency is defined as a condition that poses imminent danger to life or property.
- 7. The CONCESSIONAIRE will be responsible for the cost of all structural or other improvements, equipment and interior design and décor constructed or installed by the CONCESSIONAIRE. These improvements include, but are not limited to:
 - a. Improvements or changes to the Ansul System to accommodate CONCESSIONAIRE's grills, fryolators or any other equipment.
 - b. New piping or nozzle relocation
 - c. Adding propane

- d. Adding additional electrical service
- 8. Prior to construction for any improvements, the CONCESSIONAIRE at its own expense, will procure all building, fire, safety, aesthetic, environmental and other permits and approvals necessary for the construction of the structural and other improvements, installation of the equipment and the interior design and décor. All permits and approvals must be submitted to the DIVISION. Improvement will not begin prior to CONCESSIONAIRE obtaining said permits and approvals.
 - a. All improvements will conform to and comply with the applicable ordinances, building codes, rules and regulations of the STATE OF RHODE ISLAND and such other authorities that may have jurisdiction over the facility areas or CONCESSIONAIRE's operations
 - b. All improvements must have prior written approval from the DIVISION. Written approval by the DIVISION of any improvements as provided does not constitute a representation or warranty as to such conformity or compliance by the DIVISION. Responsibility of conformity and compliance will remain with the CONCESSIONAIRE.
- 9. The CONCESSIONAIRE will not use or allow the PREMISES to be used, in whole or in part, during the term of the AGREEMENT, for any use in violation of any present or future laws, ordinances, rules and regulations at any time. These ordinances, rules and regulations include those which relate to sanitation, public health and safety.
- 10. The PREMISE and the space occupied by the CONCESSIONAIRE may be inspected at any time during the operating hours by the DIVISION or by any other state, county or municipal officer or agency having authority or jurisdiction for inspection of such concession operations. The CONCESSIONAIRE will immediately undertake the correction of any deficiency cited by such inspections.

11. Housekeeping

a. Cleaning and maintenance of building interiors and visitor use areas shall be performed with enough regularity to provide a positive visitor impression, give an overall appearance of clean and sanitary conditions, be free of litter, safe, and neat in appearance.

12. Flooring

a. The CONCESSIONAIRE shall maintain flooring clean and free of stains, cracks, chips and worn places. Interior masonry or tile shall have clean grouting and be in good repair. The CONCESSIONAIRE shall clean the floors no less than once daily in visitor use and food preparation areas.

13. Walls and Ceilings

a. The CONCESSIONAIRE shall maintain walls and ceilings free of breaks, cracks blisters, loose plaster and stains with a fresh appearance.

14. Interior Lighting

a. Inoperable fixtures, or fixtures requiring bulb replacement, must be remedied as quickly as possible upon discovery.

15. Doors, Windows and Screens

a. The CONCESSIONAIRE shall maintain doors, windows and screens in good operational condition.

16. Tables, Grills, & Outdoor Amenities

a. Concession staff will remove food particles, grease, or other debris from tables and benches and all areas within a 50' radius of the concession premise. Graffiti will be removed from tabletops and benches upon discovery or notification.

17. Grease Traps

a. The CONCESSIONAIRE shall be responsible for cleaning the grease traps at least once per year.

B. Concession Equipment

- The CONCESSIONAIRE will be responsible for purchasing, installing and maintaining any equipment required for concession operations and said equipment shall remain its personal property.
- 2. As a courtesy, the DIVISION has supplied limited concession equipment. See EXHIBIT A for a detailed list per location.
- 3. The CONCESSIONAIRE will be responsible for the cleaning, maintenance, repair or replacement of all equipment provided by the DIVISION listed in EXHIBIT A.
- 4. The CONCESSIONAIRE will be responsible for cleaning of the cooking hood and filters on a weekly basis. The CONCESSIONAIRE will also be responsible for the cost of the filters being replaced on an annual basis.

C. Refuse and Waste Disposal

1. Waste Disposal

a. The CONCESSIONAIRE shall be responsible for contracting with a local solid waste disposal company and for the cost of the removal of waste from within the contract area. The CONCESSIONAIRE shall be responsible for positioning an adequate number of dumpsters and trash receptacles to maintain refuse and waste disposal in an odor-free manner. The number of receptacles, their size, color, style, and condition must be approved by the DIVISION. Overflowing solid waste containers are not permissible, and the disposal of only legal substances shall be allowed.

2. Recycling

- a. The CONCESSIONAIRE shall be responsible for contracting with a local recycling company and for the cost of providing recycling collection centers for various types of recycling (aluminum, plastic, glass), in accordance with recycling efforts managed by the DIVISION. Concession staff will transport collected recyclable materials to an authorized reclamation center. Recycling is mandatory and will be strictly enforced.
- 3. Collection centers will be properly posted, maintained in a clean and presentable condition, and made resistant to intrusions from native wildlife.

D. Compliance with Environmental, Historic and Cultural Requirements

1. The CONCESSIONAIRE will be responsible for ensuring that its maintenance activities are in compliance with the National Environmental Policy Act, and other Applicable Laws. Any studies that may be required to ensure compliance are the responsibility of the CONCESSIONAIRE.

E. Personal Property and Management

- 1. Within sixty (60) days of the beginning of each contract year, the CONCESSIONAIRE and the Division shall review EXHIBIT A State Personal Property and update the listing accordingly based upon additions or disposals.
- 2. Personal property shall be safe, serviceable and usable for their intended purposes. The CONCESSIONAIRE must maintain personal property visible to visitors as free of defects and according to industry standards for public use.
- 3. The CONCESSIONAIRE must maintain, service and repair personal property used by visitors and staff per the manufacturers recommendations and replace them as necessary.
- 4. For any personal property that has a technology component that encompasses updates, the CONCESSIONAIRE shall be responsible for technology updates. Additionally, for any technology based personal property that requires real time access to the Internet, the CONCESSIONAIRE shall be responsible for providing access at their own expense.
 - a. Provide insight as to any personal property used on the Premises anticipated to require updates over the course of the contract.
- 5. Personal property associated with food service operations must comply with safety, public health and sanitation codes.
- 6. The CONCESSIONAIRE shall only have within the land area assignment the personal property that is necessary for the delivery of the required and authorized services approved under this Contract. Security and storage of such property is the responsibility of the contractor. All personal property used that is outside of the CONCESSIONAIRE and/or State Facilities shall be kept in a slightly manner, free from public view in as much as possible. Storage structures may be erected, at the contractor's sole expense, and only by advance permission of the Division.
 - a. Operation, repair and replacement of these systems must comply with Division standards.
 - b. The CONCESSIONAIRE shall not extend or alter utility systems without prior written approval of the Division.
 - c. All utility services not provided by Division shall be done by independent suppliers that the CONCESSIONAIRE shall pay directly.
 - d. Telephone, Internet and Television Services
 - i The CONCESSIONAIRE must contract directly with commercial providers for telephone, internet and television service to the Concession Facilities. Installation and location proposals shall be submitted to the Division prior to commencing the projects.

SECTION 6. DIVISION RESPONSIBILITIES

A. Premises/Facilities

- 1. Division and/or its designated representatives are responsible for oversight of all beach/park operations and concession operations. This includes:
 - a. Evaluation and inspection of CONCESSIONAIRE required and authorized services.
 - b. Review and approval of the elements within the Scope of Services.

B. Maintenance

- 1. Division is responsible for oversight of all CONCESSIONAIRE Facilities Maintenance. This includes:
 - a. Evaluation and inspection of CONCESSIONAIRE and State Facilities.
 - b. Any approval or consent given by the Division shall not relieve the CONCESSIONAIRE or the CONCESSIONAIRE's contractors of any responsibility for any errors or omissions or from the responsibility to comply with the requirements of this Maintenance Plan.
- 2. The DIVISION will be responsible for the hiring and cost associated with the annual inspection of the Ansul system.
- 3. The DIVISION will be responsible for the painting of the interior and exterior of the building.
- 4. All fire extinguishers required by building code will be provided and maintained by the DIVISION. The DIVISION will be responsible for the hiring and cost associated with the annual inspection of the fire extinguishers. The CONCESSIONAIRE shall ensure proper use of the fire extinguishers and will notify the DIVISION, in writing, if the fire extinguishers are used at any time during the season.
- 5. The DIVISION will be responsible for winterization by ensuring the water is turned off and drained at the end of each season to prevent freezing. A DIVISION representative will inspect and assist with the winterization each year to certify compliance.
- 6. The Division shall maintain all roads and parking areas identified outside of the CONCESSIONAIRE's Land Area Assignment. The Division responsibilities is road surface up to but not including the curb or sidewalk.

C. Division Disruptions

1. Should Division disrupt the land or Concession Facilities within the CONCESSIONAIREs land area assignment, Division shall provide mitigation signage, barriers and replanting efforts as are needed.

D. Signs

1. Division has responsibility for installing, maintaining and replacing all regulatory and directional signage.

E. Utilities

1. The Division shall identify in EXHIBIT A, what utility systems they will be providing to the CONCESSIONAIRE.

F. Refuse and Waste Disposal

1. The Division will provide a concrete pad or designated area for dumpsters. See EXHIBIT A for additional information.

G. Evaluations/Inspections

- 1. Division shall evaluate the CONCESSIONAIRE surrounding issues related to:
- 2. Contract Compliance
- 3. Facility Condition
- 4. Visitor Satisfaction
- 5. Operational Performance
- 6. Operational Service Standards

SECTION 7. MISCELLANEOUS PROVISIONS

A. Fees

1. The Department of Administration, on behalf of the Department of Environmental Management, Division of Parks and Recreation, can institute new fees or increase fees at any time. No adjustment in the CONCESSIONAIRE's bid amount will be made for reduction in sales that may be affected by this increase.

B. Rights Not Exclusive

- 1. The DIVISION reserves the right to allow others to conduct concession operations and/or sell goods or services in other locations on STATE property that are the same, similar or even identical to those sold by the CONCESSIONAIRE.
- 2. The CONCESSIONAIRE understands and agrees that its right to conduct concession operations and/or sell goods or services on STATE property is not exclusive and that the use of the property subject to the signed AGREEMENT is restricted by all applicable rules, regulations, statutes or ordinances promulgated by any federal, state, or municipality having jurisdiction over the property.
- 3. The CONCESSIONAIRE will be encouraged to support the DIVISION's scheduled special events throughout the season.

C. Failure to Maintain

- 1. In the event the CONCESSIONAIRE fails to undertake prompt maintenance or repair as required per the AGREEMENT, the DIVISION may elect to have the maintenance or repair completed on behalf of the CONCESSIONAIRE.
 - a. The DIVISION will provide the CONCESSIONAIRE written notice and an opportunity to cure prior to undertaking any maintenance or repairs for which the VENDOR is responsible.
 - b. The CONCESSIONAIRE will be responsible for reimbursing the DIVISION for any maintenance or repair undertaken by the DIVISION in a timely manner.

D. Green Initiative

- 1. The CONCESSIONAIRE will strive to operate in an environmentally sensitive manner and will abide by all local, STATE and federal regulations and statutes governing the protection of the environment.
- 2. NEW THIS YEAR: The State of Rhode Island is working on initiative to reduce plastic waste and is exploring ways to reduce single serve water bottles by using water bottle filling stations at Rhode Island State Parks and Beaches. The DIVISION plans to seek sponsors/funders for the refillable stations and may offer promotional co-branded refillable water bottles for sale. CONCESSIONAIRES should note that this may affect single serve water bottle sales. CONCESSIONAIRES may also be required to assist the DIVISION with storing mobile refillable stations and selling the promotional water bottles on behalf of the DIVISION, with sales receipts reverting to the DIVISION. CONCESSIONAIRES who would like to provide a water bottle refilling station within the land area assigned by the contract and be responsible for maintenance of the station, will be allowed to offer co-branded refillable bottles for sale and retain the receipts from sales. The DIVISION must approve the water bottle refilling station and the design/logo on refillable water bottles in advance.

E. Surrender of Premises

- 1. The CONCESSIONAIRE will deliver possession of the PREMISE and all improvements to the DIVISION on date of expiration or termination of the AGREEMENT promptly, in broom clean condition and good state of repair, ordinary wear and tear excepted.
 - a. Ordinary wear and tear does not include deterioration that could have been prevented by proper maintenance practices or by CONCESSIONAIRE performing all of CONCESSIONAIRE's obligations under the AGREEMENT.
- 2. Upon expiration or termination of the AGREEMENT the CONCESSIONAIRE will be required to remove or dispose of its own equipment, furnishings and expendables.
 - a. Improvements and all permanent fixtures will become the property of DIVISION and will not be removed by the CONCESSIONAIRE.
- 3. The CONCESSIONAIRE will be allowed a period of thirty (30) calendar days to complete said removal. If not removed within that period, said equipment, furnishings and expendables will become the property of the DIVISION.

F. Subcontractor

- 1. The term "subcontractor" includes any entity or person offering goods or services on the PREMISES by written or oral agreement, license or other arrangement with the CONCESSIONAIRE.
- 2. The DIVISION reserves the right to disapprove any proposed subcontract or subcontractor. Failure to obtain pre-approval of a subcontractor may result in termination of the AGREEMENT.
 - a. Subcontractors or additions to the product list added after the award of the contract must be approved by the DIVISION. If the DIVISION approves the additions, the contract will be renegotiated with a new contract price.
- 3. The CONCESSIONAIRE agrees the DIVISION will not be liable to any subcontractor for any expenses or liabilities incurred under the subcontract.

- 4. Failure by any subcontractor to perform or to pay CONCESSIONAIRE will not be grounds for excusing the CONCESSIONAIRE's obligations to the DIVISION during the term of the AGREEMENT.
- 5. Subcontractors shall be held to the same standards as the primary concession operator.

G. Independent Contractor

- 1. The CONCESSIONAIRE is performing as an independent contractor and not as an employee of the STATE, the DEPARTMENT or the DIVISION.
- 2. Neither the CONCESSIONAIRE nor its employees are entitled to accrue any benefits of STATE employment.

H. Equal Opportunity and Affirmative Action

- 1. The CONCESSIONAIRE will be required to demonstrate the same commitment to equal opportunity as prevails under the federal contracts controlled by Federal Executive Orders 11246, 11625, 11375 and 11830 and Title 28 Chapter 5.1 of the General Laws of Rhode Island.
- 2. Affirmative action plans will be submitted by the CONCESSIONAIRE for review by the State Equal Opportunity Office.
- 3. CONCESSIONAIRE's failure to abide by the rules, regulations, contract terms and compliance reporting provisions as established will be grounds for forfeiture and penalties as will be established, including by not limited to suspension.

I. Force Majeure

1. Neither the DIVISION nor the CONCESSIONAIRE will be liable to the other for any failure, delay or interruption in the performance of any of the terms, covenants or conditions of the signed AGREEMENT due to causes beyond the control of either party including, without limitation, strikes, boycotts, labor disputes, embargoes, shortage of material, acts of God, landslides, acts of the public enemy, acts of superior governmental authority, floods, riots, rebellion, sabotage, or any other circumstance for which either party is not responsible and which is not in its power to control.

J. Indemnification

- 1. To the full extent of Rhode Island law, the CONCESSIONAIRE agrees to indemnify, defend and hold harmless the STATE, the DEPARTMENT, the DIVISION, their officers, representatives, agents, servants, employees and successors from any liability, damages, claims and or losses arising from the performance of the CONCESSIONAIRE, its agents or employees, including all costs, expenses and attorney's fees which any manner result form or arise out of this agreement.
- 2. The CONCESSIONAIRE's obligations to indemnify, defend and hold harmless extend to the use of any copyrighted or un-copyrighted composition, secret process, patented or unpatented invention, article or appliance furnished or used in the performance of the contract to which the contractor is not the patentee, assignee or licensee.
- 3. The CONCESSIONAIRE will reimburse the STATE, the DEPARTMENT or the DIVISION for any and all damages to the real or personal property of the STATE, the DEPARTMENT or the DIVISION, including costs associated with recreating data caused by the acts of the CONCESSIONAIRE, its agents or employees.

4. The CONCESSIONAIRE's duties under this section will remain fully in effect and binding in accordance with the terms and conditions of the AGREEMENT, without being lessened or compromised in any way, even where the CONCESSIONAIRE is alleged or is found to merely contributed in part to the acts giving rise to the claims and/or where the STATE, the DEPARTMENT or the DIVISION is alleged or is found to have contributed to the acts giving rise to the claims.

K. Interpretation

- 1. The AGREEMENT and related contract documents will be subject to and governed by the laws of the State of Rhode Island, including all procurement statutes and regulations (available at www.purchasing.ri.gov), and applicable federal and local law, all of which are incorporated into this AGREEMENT by this reference. In the event of any conflict between the State of Rhode Island Procurement Regulations or any provision of the Rhode Island General Laws and the AGREEMENT or other contract documents, the State of Rhode Island Procurement Regulations and the Rhode Island General Laws will control.
- 2. The section headings appearing herein are for the convenience of the DIVISION and the CONCESSIONAIRE and will not be deemed to govern, limit, modify or in any manner affect the scope, meaning or intent of the provisions of the AGREEMENT.
- 3. If any provision of the AGREEMENT is determined to be void or unenforceable by any court of competent jurisdiction, that provision will be enforced only to the extent that it is not in violation of law or is not otherwise unenforceable.
 - a. All other provisions will remain in full force and effect.

L. Amendments

1. Any amendments, alterations, variations, changes, modifications or waivers of provisions of the AGREEMENT will be valid only when they have been reduced to writing, duly signed by the DIVISION and CONCESSIONAIRE attached to the original of the AGREEMENT.

M. Time of the Essence

1. Time is of the essence for all provisions of the AGREEMENT.

N. Incorporation of Documents

1. The AGREEMENT and incorporated documents will represent the entire integrated agreement of the parties and supersede all prior written or oral representations, discussions and agreements, except whereas provided herein.

O. Authority to Enter into Agreement

1. The person signing the AGREEMENT represents and warrants that s/he possess the legal authority to enter into the AGREEMENT and will be the primary contact responsible for ensuring compliance with the terms and conditions of the AGREEMENT, unless otherwise stated in writing.

EXHIBIT A. SPECIFIC LOCATION INFORMATION

SECTION 1. EAST MATUNUCK STATE BEACH

A. Contact Information

1. Address: 950 Succotash Road, South Kingstown, RI 02881

B. Hours/Days of Operation

- 1. The CONCESSIONAIRE will offer concession services to the public from 9:00 AM to 6:00 PM Monday through Sunday from approximately Memorial Day to Labor Day.
- 2. The concession premises will not be occupied between the hours of 10:00 PM and 6:00 AM at any time, unless authorized by the DIVISION.
- 3. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days prior to the established beach season opening date for the sole purpose of preparing the concession space for the opening of the concession stand.
- 4. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days after the established beach season closing date for the sole purpose of preparing the concession space for the closing of the concession stand.
 - a. All perishable and non-perishable food items must be removed from the premises.

C. Concession Premise

1. The concession premise consists of the concession stand and storage area located within the beach pavilion at East Matunuck State Beach and is approximately 280 square feet.

D. Satellite Concession

- 1. The CONCESSIONAIRE will be allowed to establish one (1) Mobile Food Cart ("CART"). A CART is defined as a non-motorized push cart that sells prepackaged or ready to eat food or drink.
- 2. The CART must be stored either within the storage area or removed from State property at the end of each day.
- 3. The CART will be permitted on a concrete area between the first and second parking lot only. The CONCESSIONAIRE will have the opportunity to view the specific CART location during the mandatory pre-bid conference.

E. Concession Equipment

- 1. As a courtesy, the DIVISION has supplied the following concession equipment:
 - a. Cooking Hood 4' x 8' with Filters
 - b. Ansul System
 - c. Three Bay Prep Sink

F. Utilities

1. The CONCESSIONAIRE will be responsible for the cost of the electricity, propane and water. Separate secondary meters have been installed and will be read before the CONCESSIONAIRE takes possession. The CONCESSIONAIRE will be notified in

writing of said reading. The DIVISION will invoice the CONCESSIONAIRE at the end of each year for all utilities utilized.

G. Parking

1. An area will be designated by the DIVISION for the CONCESSIONAIRE and his/her employees.

SECTION 2. LINCOLN WOODS STATE PARK

A. Contact Information

1. Address: 2 Manchester Print Works Road, Lincoln, RI 02865

B. Hours/Days of Operation

- 1. The CONCESSIONAIRE will offer concession services to the public from 9:00 AM to 6:00 PM, Monday through Sunday from approximately May 1st to Labor Day each year.
 - a. Closing times vary during the summer, up to and including 8:00 PM.
- 2. The concession premises will not be occupied between the hours of 10:00 PM and 7:30 AM at any time, unless authorized by the DIVISION.
- 3. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 7:30 AM to 4:00 PM twenty (20) days prior to the established beach season opening date for the sole purpose of preparing the concession space for the opening of the concession stand.
- 4. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 7:30 AM to 4:00 PM twenty (20) days after the established beach season closing date for the sole purpose of preparing the concession space for the closing of the concession stand.
 - a. All perishable and non-perishable food items must be removed from the premises.

C. Concession Premise

1. The concession premise consists of the concession stand and storage area located within the concession building within the beach complex.

D. Concession Equipment

- 1. As a courtesy, the DIVISION has supplied the following concession equipment:
 - a. Cooking Hood
 - b. Ansul System
 - c. Three Bay Prep Sink

E. Utilities

- 1. The CONCESSIONAIRE will be responsible for the cost of the electricity and propane. Separate secondary meters have been installed and will be read before the CONCESSIONAIRE takes possession. The CONCESSIONAIRE will be notified in writing of said reading. The DIVISION will invoice the CONCESSIONAIRE at the end of each year for all utilities utilized.
- 2. Water, within reasonable use, is included. Overuse will require separate metering.

F. Maintenance

1. In addition to the cleaning of the grease traps, the CONCESSIONAIRE will be responsible for the cleaning of the louvers.

G. Parking

1. An area will be designated by the DIVISION for the CONCESSIONAIRE and his/her employees.

SECTION 3. MISQUAMICUT STATE BEACH

A. Contact Information

1. Address: 257 Atlantic Avenue, Westerly, RI 02891

B. *Important Note*

1. Due to a fire at the end of the season, the concession stand at Misquamicut State Beach was demolished. The rebuild is planned; however, a timeline has not been established. The CONCESSIONAIRE will be required to provide a food truck if the concession stand is not completed before the opening season. The CONCESSIONAIRE will be required to relocate into the concession stand when completed, at the CONCESSIONAIRE's expense.

C. Hours/Days of Operation

- 1. The CONCESSIONAIRE will offer concession services to the public from 9:00 AM to 6:00 PM, Monday through Sunday from approximately May 1st to Labor Day each year.
 - a. This location opens the second weekend in May, weekends only until Memorial Day and then daily from Memorial Day to Labor Day.
- 2. The concession premises will not be occupied between the hours of 10:00 PM and 6:00 AM at any time, unless authorized by the DIVISION.
- 3. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days prior to the established beach season opening date for the sole purpose of preparing the concession space for the opening of the concession stand.
- 4. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days after the established beach season closing date for the sole purpose of preparing the concession space for the closing of the concession stand.
 - a. All perishable and non-perishable food items must be removed from the premises.

D. Concession Premise

1. The concession premise consists of the concession stand located within the pavilion and the sundry concession area, which consists of one (1) room approximately 16' x 16' with an overhead rolling door located within the First/Aid Office Building within the pavilion.

E. Satellite Concession

1. The CONCESSIONAIRE will be allowed to establish three (3) Mobile Food Cart ("CART"). A CART is defined as a non-motorized push cart that sells prepackaged or ready to eat food or drink.

- 2. The CART must be stored either within the storage area or removed from State property at the end of each day.
- 3. The CONCESSIONAIRE will have the opportunity to view the specific CART locations during the mandatory pre-bid conference.

F. Concession Equipment

- 1. As a courtesy, the DIVISION has supplied the following concession equipment:
 - a. Cooking Hood
 - b. Ansul System
 - c. Three Bay Prep Sink

G. Utilities

- The CONCESSIONAIRE will be responsible for the cost of the electricity and propane. Separate secondary meters have been installed and will be read before the CONCESSIONAIRE takes possession. The CONCESSIONAIRE will be notified in writing of said reading. The DIVISION will invoice the CONCESSIONAIRE at the end of each year for all utilities utilized.
- 2. Water, within reasonable use, is included. Overuse will require separate metering.

H. Parking

1. An area will be designated by the DIVISION for the CONCESSIONAIRE and his/her employees.

SECTION 4. ROGER WHEELER STATE BEACH

A. Contact Information

1. Address: 100 Sand Hill Cove Road, Narragansett, RI 02882

B. Hours/Days of Operation

- 1. The CONCESSIONAIRE will offer concession services to the public from 9:00 AM to 6:00 PM, Monday through Sunday from approximately May 1st to Labor Day each year.
 - a. This location opens the second weekend in May, weekends only until Memorial Day and then daily from Memorial Day to Labor Day.
- 2. The concession premises will not be occupied between the hours of 10:00 PM and 6:00 AM at any time, unless authorized by the DIVISION.
- 3. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days prior to the established beach season opening date for the sole purpose of preparing the concession space for the opening of the concession stand.
- 4. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days after the established beach season closing date for the sole purpose of preparing the concession space for the closing of the concession stand.
 - a. All perishable and non-perishable food items must be removed from the premises.

C. Concession Premise

1. The concession premise consists of the concession stand with a shaded dispensing and dining area and a storage area located within the pavilion.

D. Satellite Concession

- 1. The CONCESSIONAIRE will be allowed to establish one (1) Mobile Food Cart ("CART"). A CART is defined as a non-motorized push cart that sells prepackaged or ready to eat food or drink.
- 2. The CART must be stored either within the storage area or removed from State property at the end of each day.
- 3. The CONCESSIONAIRE will have the opportunity to view the specific CART locations during the mandatory pre-bid conference.

E. Concession Equipment

- 1. As a courtesy, the DIVISION has supplied the following concession equipment:
 - a. Cooking Hood
 - b. Ansul System
 - c. Three Bay Prep Sink

F. Utilities

- 1. The CONCESSIONAIRE will be responsible for the cost of the electricity and propane.
 - a. The CONCESSIONAIRE will be responsible for activating, maintaining, and paying for electrical service by establishing an account with the electric service provider. The CONCESSIONAIRE shall be responsible for maintaining the secondary electrical lines and equipment (conduit, fuses, panel, switches, transformers, lines, etc.) that are supplying the Concession Facilities within the Land area assignment including minor repairs, as may become necessary.
 - b. The CONCESSIONAIRE shall ensure that all electrical circuits under its control meet or exceed the standards for the National Electrical Code.
 - c. The CONCESSIONAIRE shall have the responsibility for replacing any electrical systems within the Concession Facilities that are damaged as a result of negligence of the CONCESSIONAIRE or its employees and contractors while working on or operating CONCESSIONAIRE equipment.
- 2. Water, within reasonable use, is included. Overuse will require separate metering.
- 3. The concession stand is equipped with an alarm system. If the CONCESSIONAIRE wishes to activate the alarm system, the CONCESSIONAIRE will be responsible for the monthly payments.

G. Parking

1. An area will be designated by the DIVISION for the CONCESSIONAIRE and his/her employees.

SECTION 5. SALTY BRINE STATE BEACH

A. Contact Information

1. Address: 254 Great Island Road, Narragansett, RI 02882

B. Hours/Days of Operation

- 1. The CONCESSIONAIRE will offer concession services to the public from 8:00 AM to 6:00 PM, Monday through Sunday from approximately Memorial Day to Labor Day each year.
 - a. This location will have the option of extending its concession hours until 7:30 PM from Memorial Day to Labor Day with prior approval by the DIVISION and with the following requirements:
 - i The CONCESSIONAIRE will be responsible for cleaning and maintaining the public restrooms only during the extended time period.
 - ii The extended concession hours must be posted and be consistent throughout the season.
 - iii Failure to clean and maintain the public restrooms or to provide consistent hours will result in the termination of the extended hours option.
- 2. The concession premises will not be occupied between the hours of 10:00 PM and 6:00 AM at any time, unless authorized by the DIVISION.
- 3. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days prior to the established beach season opening date for the sole purpose of preparing the concession space for the opening of the concession stand.
- 4. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days after the established beach season closing date for the sole purpose of preparing the concession space for the closing of the concession stand.
 - a. All perishable and non-perishable food items must be removed from the premises.

C. Concession Premise

1. The concession premise consists of the concession stand located within the bathhouse and is approximately 280 square feet.

D. Concession Equipment

- 1. As a courtesy, the DIVISION has supplied the following concession equipment:
 - a. Cooking Hood 4' x 8' with Filters
 - b. Ansul System
 - c. Three Bay Prep Sink

E. Parking

1. Two (2) parking spaces will be designated by the DIVISION for the CONCESSIONAIRE and his/her employees.

F. Utilities

- The CONCESSIONAIRE will be responsible for the cost of the electricity, gas and water. Separate secondary meters have been installed and will be read before the CONCESSIONAIRE takes possession. The CONCESSIONAIRE will be notified in writing of said reading. The DIVISION will invoice the CONCESSIONAIRE at the end of each year for all utilities utilized.
- 2. The DIVISION will be responsible for winterization by ensuring the water is turned off and drained at the end of each season to prevent freezing. A DIVISION representative will inspect and assist with the winterization each year to certify compliance.
- 3. The concession stand is equipped with an alarm system. If the CONCESSIONAIRE wishes to activate the alarm system, the CONCESSIONAIRE will be responsible for the monthly payments.

SECTION 6. SCARBOROUGH NORTH AND SOUTH

A. Contact Information

1. Address: 970 Ocean Road, Narragansett, RI 02882

B. Hours/Days of Operation

- 1. The CONCESSIONAIRE will offer concession services to the public from 9:00 AM to 6:00 PM, Monday through Sunday from approximately Memorial Day to Labor Day each year.
 - a. Scarborough North opens the second weekend in May, weekends only until Memorial Day and then daily from Memorial Day to Labor Day.
 - b. Historically, Scarborough South opens on or about June 14 and closes weekdays only the last two (2) weeks in August due to staffing issues.
- 2. The concession premises will not be occupied between the hours of 10:00 PM and 6:00 AM at any time, unless authorized by the DIVISION.
- 3. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days prior to the established beach season opening date for the sole purpose of preparing the concession space for the opening of the concession stand.
- 4. The CONCESSIONAIRE will be allowed to occupy the concession premises from the hours of 6:00 AM to 6:00 PM twenty (20) days after the established beach season closing date for the sole purpose of preparing the concession space for the closing of the concession stand.
 - a. All perishable and non-perishable food items must be removed from the premises.

C. Concession Premise

1. The concession premise for Scarborough North consists of the concession stand and a sundry room located within the pavilion. The concession premise for Scarborough South consists of the concession stand, which includes a dispensing area for food on one side and dispensing area for soft drinks, frozen lemonade or sundry sales on the opposite side.

D. Concession Equipment

- 1. As a courtesy, the DIVISION has supplied the following concession equipment:
 - a. Cooking Hood 4' x 8' with Filters
 - b. Ansul System
 - c. Three Bay Prep Sink

E. Utilities

- 1. The CONCESSIONAIRE will be responsible for the cost of the electricity and propane.
 - a. The CONCESSIONAIRE will be responsible for activating, maintaining, and paying for electrical service by establishing an account with the electric service provider. The CONCESSIONAIRE shall be responsible for maintaining the secondary electrical lines and equipment (conduit, fuses, panel, switches, transformers, lines, etc.) that are supplying the Concession Facilities within the Land area assignment including minor repairs, as may become necessary.
 - b. The CONCESSIONAIRE shall ensure that all electrical circuits under its control meet or exceed the standards for the National Electrical Code.
 - c. The CONCESSIONAIRE shall have the responsibility for replacing any electrical systems within the Concession Facilities that are damaged as a result of negligence of the CONCESSIONAIRE or its employees and contractors while working on or operating CONCESSIONAIRE equipment.
- 2. Water, within reasonable use, is included. Overuse will require separate metering.
- 3. The concession stand is equipped with an alarm system. If the CONCESSIONAIRE wishes to activate the alarm system, the CONCESSIONAIRE will be responsible for the monthly payments.

F. Parking

1. An area will be designated by the DIVISION for the CONCESSIONAIRE and his/her employees.

EXHIBIT B. ATTENDANCE

ATTENDANCE	2015	2016	2017	2018
East Matunuck	137,744	178,179	147,610	169,382
Lincoln Woods	1,351,990	1,264,150	1,404,816	1,428,342
Misquamicut	268,163	343,318	289,094	287,962
Roger Wheeler	210,435	244,918	217,632	200,861
Salty Brine	46,672	52,851	51,651	41,738
Scarborough North1	161,974	182,662	161,834	172,048
Scarborough North2	6,867	9,814	18,554	14,285
Scarborough South	79,066	107,408	102,067	103,779
TOTALS	2,262,912	2,383,302	2,393,258	2,418,397

ATTACHMENT A. ADDITONAL INFORMATION

A. BID 7598628: RI STATE PARK AND BEACH FOOD, BEVERAGE AND SUNDRY CONCESSIONS

- 1. BID CLOSING DATE AND TIME: 3/20/2019 AT 2:00 PM
- 2. There will be mandatory pre-bid conferences as per the following schedule:

March 5, 2019

9:00 AM – 9:30 AM	Misquamicut State Beach
10:00 AM – 10:30 AM	East Matunuck State Beach
11:00 AM – 11:30 AM	Salty Brine State Beach
11:45 AM – 12:00 PM	Roger Wheeler State Beach
12:30 PM – 1:00 PM	Scarborough State Beach

March 6, 2019

10:00 AM - 10:30 AM

Lincoln Woods

- 3. Vendors need not attend all pre-bid conferences. Vendors need only attend the pre-bid conference for the location they plan to submit a bid. There will be a separate sign in sheet for each location. Award will be made to the highest, responsive, responsible bidder for each location.
- 4. The following represents the estimated number of parking spots at each location:

East Matunuck State Beach	635	
Lincoln Woods State Park	475 (2 Parking Lots)	
Misquamicut State Beach	2,590	
Roger Wheeler State Beach	2,000	
Salty Brine State Beach	97	
Scarborough North Lot 1	708	
Scarborough North Lot 2	737	
Scarborough South	1,000	

ATTACHMENT B. PREVIOUS BID TABULATION

RFQ 7484379	1				İ					
Opened 9/6/2013 at 10:00 AM	İ									
RI State Park & Beach Food &										
Sundry Concessions	East	Matunuck	Lin	coln Woods	M	isquamicut	Ro	ger Wheeler	Se	carborough
Black Beach Partners	\$	110,531.85			\$	380,000.00	\$	232,500.00	\$	530,000.00
Crickets							\$	42,115.00		
Dac Caesar					\$	585,005.00	\$	330,005.00	\$	635,005.00
Emp	ļ				\$	658,885.00	\$	388,885.00	\$	728,885.00
Jay Vending	\$	100,000.00			\$	522,000.00	\$	206,000.00	\$	460,000.00
Jose Franco			\$	132,500.00	1					
Kemco	\$	138,570.00			\$	493,570.00	\$	223,570.00	\$	493,570.00
P.G.S	\$	150,625.00	\$	91,295.00	\$	431,125.00	\$	200,625.00	\$	625,000.00
Quonset Mtr Storage	\$	165,570.00	i 				\$	200,570.00	\$	400,570.00
Santilli							\$	42,537.10		
ing the second of the second o				** ***				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
	L						ļ	enter en en en en en en en en en en		
East Matunuck And Salty Brine	Were	Bid In 2015		e tallo e e enerchanist		na z na sa zako na koa				
RFQ 7549470										
Opened on 4/20/2015 at 1:30 PM										
RI State Park & Beach Food &		* **********								**************************************
Sundry Concessions	S	alty Brine								
Fire And Water	\$	60,404.00	ļ							
Kemco	\$	61,668.00				contractor e me la book es				
P.G.S	\$	91,000.00								angentantante en engeles de
								***************************************		refore distribution was a
									ļ	atentics year or the second of the
RFQ 7549422		THE RESERVE THE PARTY OF THE PA			-	er of the total same so			1.72.50	
Opened on 4/21/2015 at 11:00 AM										
RI State Park & Beach Food &	-		-		1			40 y 40 1 144 y 44 1 4 1 4 1 4 1	1	
Sundry Concessions	Fas	t Matunuck								•
Fire And Water	\$	148,404.00		er er er ganget dan se			1			*** * * * * * * * * * * * * * * * * * *
Kemo	\$	81,668.00	†	April 1 44 1 4441, 1441 14 14 14 14	·			**************************************		
P.G.S	\$	112,000.00		an range de de la companya de la com	J	and have the second production of				***************
r.G.o	1.9	112,000.00	.}		.1				1	

ATTACHMENT C. BID PROPOSAL (Pgs. 31-33)

Vendor Name:	

Food Concessions Available	Please Check all that You are Bidding On
East Matunuck State Beach	
Lincoln Woods State Park	
Misquamicut State Beach	
Roger Wheeler State Beach	
Salty Brine State Beach	
Scarborough North & South State Beach	

- 1. The CONCESSIONAIRE proposes a yearly BID PROPOSAL as total compensation for operating the food and beverage concession at one or more of the below locations, on behalf of the DIVISION.
- 5. Please attach separate technical proposals for <u>each</u> facility that you are bidding on and include the following:
 - a. Name, address, telephone number, fax number and email address of firm.
 - b. Name, address, telephone number and email address of the individual(s) with the authority to negotiate and contractually bind the company.
 - c. Provide a narrative of the history of your firm, including date of inception, scope of business activity, experience with related business ventures and your knowledge and experience pertaining to Rhode Island State law and regulations regarding operation and management of food concessions.
 - d. Provide an operations and management plan to address the following subjects:
 - i Staffing information; including position descriptions, work schedules, total amount of staff assigned and seasonal schedules for the concession services.
 - ii Timeline and schedule for setting up concession operations.
 - iii Equipment you will provide for the operation and management of the concession services.
 - e. Please provide a minimum of three (3) references to demonstrate the bidder's experience in successfully operating and managing a food and beverage concession facility.
 - f. Provide a description of the type of food and beverage services planned for this concession operation (e.g. family casual, fast casual, cafeteria, quick service/grab& go,

- quick service: snack bar) based upon the required and authorized services outlined in the Contract. Include the locations and facilities that will be used. Also, include a price structure for food and beverage concession services for the term of this agreement.
- g. Provide a description of the locations where retail will be provided, and the type of retail offerings offered. Also, include a price structure for retail concession services for the term of this agreement.
- h. If applicable, provide a list of subcontractors and the products to be sold. See Subcontractors for more information.
- 6. For the term of this AGREEMENT, the CONCESSIONAIRE will pay to the DIVISION the agreed to sum as consideration for the CONCESSION award and privilege granted herein.
 - a. Fifty percent (50%) of the total agreed annual sum is due in three (3) installments per the following payment schedule:
 - i May 15 \$
 - ii July 15 \$
 - iii August 15 \$
 - b. The remaining Fifty percent (50%) of the total agreed annual sum will be deposited into a separate Bureau of Natural Resources Endowment Fund ("BNREF") and is due in three (3) installments per the following payment schedule:
 - i May 15 \$
 - ii July 15 \$
 - iii August 15 \$
 - c. The CONCESSIONAIRE will be invoiced separately for both payments and must submit separate checks for both payments. Checks are to be made payable to the State of Rhode Island and mailed to RI State Parks, 1100 Tower Hill Road, North Kingstown, RI 02852.
- 7. The Concessionaire will be required to pay a security deposit in the amount of One Thousand Five Hundred Dollars (\$1,500.00) to the Division within ten (10) days of signing the Concession Agreement as security for the faithful performance of and compliance with all the terms and conditions of the Agreement.
 - a. If the Concessionaire fails to provide the cleaning, maintenance, and operational services required by the Agreement, the Division will notify the Concessionaire in writing, and the Concessionaire will be required to correct any deficiencies within the timeframe set forth in such notice.
 - b. If Concessionaire fails to cure the violation within the timeframe set forth in the notice, the Division may, but is not required to, use the deposit to remedy Concessionaire's default and Concessionaire will be required to deposit additional funds with the Division in order to restore the deposit to the amount required herein. The deposit will not in any manner release the Concessionaire from any obligations herein.

- c. After the termination or expiration of the Agreement and provided the Concessionaire has paid all concession fees, returned keys provided by the Division, cleaned the premises upon leaving and satisfies all other conditions of the Agreement, the deposit or any amount remaining will be refunded to the Concessionaire, without interest, within sixty (60) days.
- 8. This offer will not be considered unless signed by an authorized representative.
- 9. The awarded vendor will need to provide Certificate of Good Standing from the RI Secretary of State prior to issuance of purchase order. (unless an Individual).

Location	Minimum Bid Amount	Vendor Bid 2019	Vendor Bid 2020	Vendor Bid 2021	Three (3) Year Total
East Matunuck State Beach	\$20,000.00				
Lincoln Woods State Park	\$11,000.00				
Misquamicut State Beach	\$55,000.00				
Roger Wheeler State Beach	\$25,000.00				
Salty Brine State Beach	\$20,000.00				
Scarborough North & South State Beach	\$55,000.00				

Authorized Signature:		 	
Title:	-	 ····	
Date:			

Contract Terms and Conditions

Table of Contents

I
I
I
I
I
I
I
II
TT

Terms and Conditions

BID STANDARD TERMS AND CONDITIONS

TERMS AND CONDITIONS FOR THIS BID

AWARD

THE STATE, AT ITS SOLE DISCRETION, SHALL RESERVE THE RIGHT TO MAKE ONE OR MULTIPLE AWARDS FOR THIS REQUIREMENT AND/OR TO REJECT ANY OR ALL BIDS.

MULTI YEAR AWARD

THIS IS A MULTI-YEAR BID/CONTRACT. PER RHODE ISLAND STATE LAW 37-2-33, CONTRACT OBLIGATIONS BEYOND THE CURRENT FISCAL YEAR ARE SUBJECT TO AVAILABILITY OF FUNDS. CONTINUATION OF THE CONTRACT BEYOND THE INITIAL FISCAL YEAR WILL BE AT THE DISCRETION OF THE STATE. TERMINATION MAY BE EFFECTED BY THE STATE BASED UPON DETERMINING FACTORS SUCH AS UNSATISFACTORY PERFORMANCE OR THE DETERMINATION BY THE STATE TO DISCONTINUE THE GOODS/SERVICES, OR TO REVISE THE SCOPE AND NEED FOR THE TYPE OF GOODS/SERVICES; ALSO MANAGEMENT OWNER DETERMINATIONS THAT MAY PRECLUDE THE NEED FOR GOODS/SERVICES.

DELIVERY PER AGENCY

DELIVERY OF GOODS OR SERVICES AS REQUESTED BY AGENCY.

RIVIP INFO - BID SUBMISSION REQUIREMENTS

It is the vendor's responsibility to check and download anyand all addenda from the RIVIP. Thisoffer may not be considered unless a signed RIVIP generated BidderCertification Cover Form is attached and the Unit Price column is completed. The signed Certification Cover Form should be attached to the front of theoffer. Each bid proposal must be submitted in a separate sealed envelope withthe bidder's name and address and the specific "Solicitation Number," "Solicitation Title," and the "Bid Proposal Submission Deadline" marked in theupper left-hand corner of the envelope.

The bid proposal must be delivered (via mail, messengerservice, or personal delivery) to the Division of Purchases and date-stampedreceipted by the date and time specified for the bid proposal submissiondeadline. Bidders should mail bid proposals sufficiently in advance of the bidproposal submission deadline to ensure timely delivery to the Division ofPurchases or, when delivering a bid proposal in person or by messenger, shouldallow additional time for parking and clearance through security checkpoints. Bid proposals must be addressed to:

Rhode Island Department of Administration

Division of Purchases, 2nd Floor

One Capitol Hill, Providence, RI 02908-5855

Bid proposals that are not received by the Division ofPurchases by the bid proposal submission deadline for whatever reason will be determined by the time clock in the Division of Purchases. Postmarks will not be considered proof of timely submission.

Bid proposals in electronic format are not accepted at thistime.

At the bid proposal submission deadline, bid proposals willbe opened and read aloud in public.

DIVESTITURE OF INVESTMENTS IN IRAN REQUIREMENT:

No vendor engaged in investment activities in Iran as described in R.I. Gen. Laws §37-2.5-2(b) may

submit a bid proposal to, or renew a contract with, the Division of Purchases. Each vendor submitting a bid proposal or entering into a renewal of a contract is required to certify that the vendor does not appear on the list maintained by the General Treasurer pursuant to R.I. Gen. Laws §37-2.5-3.

LICENSE REQUIREMENTS

VENDOR (OWNER OF COMPANY) IS RESPONSIBLE TO COMPLY WITH ALL LICENSING OR STATE PERMITS REQUIRED FOR THIS TYPE OF SERVICE. A COPY OF LICENSE/PERMIT SHOULD BE SUBMITTED WITH THIS BID. IN ADDITION TO THESE LICENSE REQUIREMENTS, BIDDER, BY SUBMISSION OF THIS BID, CERTIFIES THAT ANY/ALL WORK RELATED TO THIS BID, AND ANY SUBSEQUENT AWARD WHICH REQUIRES A RHODE ISLAND LICENSE(S), SHALL BE PERFORMED BY AN INDIVIDUAL(S) HOLDING A VALID RHODE ISLAND LICENSE.

INSURANCE REQUIREMENTS

AN INSURANCE CERTIFICATE IN COMPLIANCE WITH PROVISIONS OF ITEM 31 (INSURANCE) OF THE GENERAL CONDITIONS OF PURCHASE IS REQUIRED FOR COMPREHENSIVE GENERAL LIABILITY, AUTOMOBILE LIABILITY, AND WORKERS' COMPENSATION AND MUST BE SUBMITTED BY THE SUCCESSFUL BIDDER(S) TO THE DIVISION OF PURCHASES PRIOR TO AWARD. THE INSURANCE CERTIFICATE MUST NAME THE STATE OF RHODE ISLAND AS CERTIFICATE HOLDER AND AS AN ADDITIONAL INSURED. FAILURE TO COMPLY WITH THESE PROVISIONS MAY RESULT IN REJECTION OF THE OFFEROR'S BID. ANNUAL RENEWAL CERTIFICATES MUST BE SUBMITTED TO THE AGENCY IDENTIFIED ON THE PURCHASE ORDER. FAILURE TO DO SO MAY BE GROUNDS FOR CANCELLATION OF CONTRACT.

NOTE: IF THIS BID COVERS CONSTRUCTION, SCHOOL BUSING, HAZARDOUS WASTE, OR VESSEL OPERATION, APPLICABLE COVERAGES FROM THE FOLLOWING LIST MUST ALSO BE SUBMITTED TO THE DIVISION OF PURCHASES PRIOR TO AWARD: * PROFESSIONAL LIABILITY INSURANCE (AKA ERRORS & OMISSIONS) - \$1 MILLION OR 5% OF ESTIMATED PROJECT COST, WHICHEVER IS GREATER. * BUILDER'S RISK INSURANCE - COVERAGE EQUAL TO FACE AMOUNT OF CONTRACT FOR CONSTRUCTION. * SCHOOL BUSING - AUTO LIABILITY COVERAGE IN THE AMOUNT OF \$5 MILLION. * ENVIRONMENTAL IMPAIRMENT (AKA POLLUTION CONTROL) - \$1 MILLION OR 5% OF FACE AMOUNT OF CONTRACT, WHICHEVER IS GREATER. * VESSEL OPERATION - (MARINE OR AIRCRAFT) - PROTECTION & INDEMNITY COVERAGE REQUIRED IN THE AMOUNT OF \$1 MILLION.