

### Solicitation Information January 10, 2019

### RFP# 7598553

### TITLE: Health Information Technology Strategic Roadmap and Implementation Plan

Submission Deadline: February 7, 2019 at 10:00 AM Eastern Time (ET)

### PRE-BID/ PROPOSAL CONFERENCE: No

MANDATORY: No

If YES, any Vendor who intends to submit a bid proposal in response to this solicitation must have its designated representative attend the mandatory Pre-Bid/ Proposal Conference. The representative must register at the Pre-Bid/ Proposal Conference and disclose the identity of the vendor whom he/she represents. A vendor's failure to attend and register at the mandatory Pre-Bid/ Proposal Conference shall result in disqualification of the vendor's bid proposals as non-responsive to the solicitation.

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LOCATION:

Questions concerning this solicitation must be received by the Division of Purchases at david.francis@purchasing.ri.gov no later than January 22, 2019 at 10:00 AM (ET). Questions should be submitted in a *Microsoft Word attachment*. Please reference the RFP# on all correspondence. Questions received, if any, will be posted on the Division of Purchases' website as an addendum to this solicitation. It is the responsibility of all interested parties to download this information.

### BID SURETY BOND REQUIRED: NO

PAYMENT AND PERFORMANCE BOND REQUIRED: NO

### David J. Francis Interdepartmental Project Manager

### **Note to Applicants:**

- 1. Applicants must register on-line at the State Purchasing Website at www.purchasing.ri.gov
- 2. Proposals received without a completed RIVIP Bidder Certification Cover Form attached may result in disqualification.

### THIS PAGE IS NOT A BIDDER CERTIFICATION COVER FORM

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### **SECTION 1. INTRODUCTION**

The Rhode Island Department of Administration/Division of Purchases, on behalf of the Rhode Island Executive Office of Health and Human Services ("EOHHS"), is soliciting proposals from qualified firms to provide a single statewide Health Information Technology Strategic Roadmap and Implementation Plan, in accordance with the terms of this Request for Proposals ("RFP") and the State's General Conditions of Purchase, which may be obtained at the Division of Purchases' website at <a href="https://www.purchasing.ri.gov">www.purchasing.ri.gov</a>.

The initial contract period will begin approximately March 15, 2019 for nine months. It is not currently anticipated, but contracts may be renewed for up to four additional 6-month periods based on vendor performance and the availability of funds.

This is a Request for Proposals, not a Request for Quotes. Responses will be evaluated on the basis of the relative merits of the proposal, in addition to cost; there will be no public opening and reading of responses received by the Division of Purchases pursuant to this solicitation, other than to name those offerors who have submitted proposals.

### **Instructions and Notifications to Offerors**

- 1. Potential vendors are advised to review all sections of this RFP carefully and to follow instructions completely, as failure to make a complete submission as described elsewhere herein may result in rejection of the proposal.
- 2. Alternative approaches and/or methodologies to accomplish the desired or intended results of this RFP are solicited. However, proposals which depart from or materially alter the terms, requirements, or scope of work defined by this RFP may be rejected as being non-responsive.
- 3. All costs associated with developing or submitting a proposal in response to this RFP or for providing oral or written clarification of its content, shall be borne by the vendor. The State assumes no responsibility for these costs even if the RFP is cancelled or continued.
- 4. Proposals are considered to be irrevocable for a period of not less than 180 days following the opening date, and may not be withdrawn, except with the express written permission of the State Purchasing Agent.
- 5. All pricing submitted will be considered to be firm and fixed unless otherwise indicated in the proposal.
- 6. It is intended that an award pursuant to this RFP will be made to a prime vendor, or prime vendors in the various categories, who will assume responsibility for all aspects of the work. Subcontracts are permitted, provided that their use is clearly indicated in the vendor's proposal and the subcontractor(s) to be used is identified in the proposal.
- 7. The purchase of goods and/or services under an award made pursuant to this RFP will be contingent on the availability of appropriated funds.

8. Vendors are advised that all materials submitted to the Division of Purchases for consideration in response to this RFP may be considered to be public records as defined in R. I. Gen. Laws § 38-2-1, et seq. and may be released for inspection upon request once an award has been made.

Any information submitted in response to this RFP that a vendor believes are trade secrets or commercial or financial information which is of a privileged or confidential nature should be clearly marked as such. The vendor should provide a brief explanation as to why each portion of information that is marked should be withheld from public disclosure. Vendors are advised that the Division of Purchases may release records marked confidential by a vendor upon a public records request if the State determines the marked information does not fall within the category of trade secrets or commercial or financial information which is of a privileged or confidential nature.

- 9. Interested parties are instructed to peruse the Division of Purchases website on a regular basis, as additional information relating to this solicitation may be released in the form of an addendum to this RFP.
- 10. By submission of proposals in response to this RFP vendors agree to comply with R. I. General Laws § 28-5.1-10 which mandates that contractors/subcontractors doing business with the State of Rhode Island exercise the same commitment to equal opportunity as prevails under Federal contracts controlled by Federal Executive Orders 11246, 11625 and 11375.

Vendors are required to ensure that they, and any subcontractors awarded a subcontract under this RFP, undertake or continue programs to ensure that minority group members, women, and persons with disabilities are afforded equal employment opportunities without discrimination on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, age, national origin, or disability.

Vendors and subcontractors who do more than \$10,000 in government business in one year are prohibited from engaging in employment discrimination on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, age, national origin, or disability, and are required to submit an "Affirmative Action Policy Statement."

Vendors with 50 or more employees and \$50,000 or more in government contracts must prepare a written "Affirmative Action Plan" prior to issuance of a purchase order.

- a. For these purposes, equal opportunity shall apply in the areas of recruitment, employment, job assignment, promotion, upgrading, demotion, transfer, layoff, termination, and rates of pay or other forms of compensation.
- b. Vendors further agree, where applicable, to complete the "Contract Compliance Report" (http://odeo.ri.gov/documents/odeo-eeo-contract-compliance-"Certificate well the Compliance" report.pdf). as of as (http://odeo.ri.gov/documents/odeo-eeo-certificate-of-compliance.pdf), submit both documents, along with their Affirmative Action Plan or an Affirmative Action Policy Statement, prior to issuance of a purchase order. For public works projects vendors and all subcontractors must submit a "Monthly Utilization Report" (http://odeo.ri.gov/documents/monthly-employment-

<u>utilization-report-form.xlsx</u>) to the ODEO/State Equal Opportunity Office, which identifies the workforce actually utilized on the project.

For further information, contact Vilma Peguero at the Rhode Island Equal Employment Opportunity Office, at 222-3090 or via e-mail at <a href="https://doi.org/10.1007/journal.com/">ODEO.EOO@doa.ri.gov</a>.

- 11. In accordance with R. I. Gen. Laws § 7-1.2-1401 no foreign corporation has the right to transact business in Rhode Island until it has procured a certificate of authority so to do from the Secretary of State. This is a requirement only of the successful vendor(s). For further information, contact the Secretary of State at (401-222-3040).
- 12. In accordance with R. I. Gen. Laws §§ 37-14.1-1 and 37-2.2-1 it is the policy of the State to support the fullest possible participation of firms owned and controlled by minorities (MBEs) and women (WBEs) and to support the fullest possible participation of small disadvantaged businesses owned and controlled by persons with disabilities (Disability Business Enterprises a/k/a "DisBE")(collectively, MBEs, WBEs, and DisBEs are referred to herein as ISBEs) in the performance of State procurements and projects. As part of the evaluation process, vendors will be scored and receive points based upon their proposed ISBE utilization rate in accordance with 150-RICR-90-10-1, "Regulations Governing Participation by Small Business Enterprises in State Purchases of Goods and Services and Public Works Projects". As a condition of contract award vendors shall agree to meet or exceed their proposed ISBE utilization rate and that the rate shall apply to the total contract price, inclusive of all modifications and amendments. Vendors shall submit their ISBE participation rate on the enclosed form entitled "MBE, WBE and/or DisBE Plan Form", which shall be submitted in a separate, sealed envelope as part of the proposal. ISBE participation credit will only be granted for ISBEs that are duly certified as MBEs or WBEs by the State of Rhode Island, Department of Administration, Office of Diversity, Equity and Opportunity or firms certified as DisBEs by the Governor's Commission on Disabilities. The current directory of firms certified as MBEs or WBEs may be accessed at http://odeo.ri.gov/offices/mbeco/mbe-wbe.php. Information regarding DisBEs may be accessed at www.gcd.ri.gov.

For further information, visit the Office of Diversity, Equity & Opportunity's website, at <a href="http://odeo.ri.gov/">http://odeo.ri.gov/</a> and see R.I. Gen. Laws Ch. 37-14.1, R.I. Gen. Laws Ch. 37-2.2, and 150-RICR-90-10-1. The Office of Diversity, Equity & Opportunity may be contacted at, (401) 574-8670 or via email <a href="mailto:Dorinda.Keene@doa.ri.gov">Dorinda.Keene@doa.ri.gov</a>

#### SECTION 2. BACKGROUND

Rhode Island continues to be a national leader in the development and implementation of various health information technology (HIT) initiatives. Current Operational initiatives to support the state's health care system include, but are not limited to, CurrentCare, RI's statewide health information exchange (HIE); hospital alerts and care management dashboards; HealthFacts RI, our all payers claims database (APCD); Rhode Island's state data ecosystem, which aggregates and analyzes data across EOHHS and other state agencies; KIDSNET, the department of health's integrated child health information system and immunization registry; Biosense syndromic surveillance system; and our prescription drug monitoring program (PDMP).

Rhode Island is also carrying out efforts to fund the development and implementation of several additional HIT efforts such as an electronic clinical quality measurement reporting system, a patient engagement platform, and opioid related HIE tools (ED smart notifications, alerts and notifications, etc.). We are focusing on moving the state's Medicaid IT system infrastructure to become more modular and support Medicaid Information Technology Architecture business processes. Outside of state government there is also a significant amount of effort underway throughout the health care community (payers, ACOs, providers, RI's state designated HIE entity, etc.) to implement HIT systems that can support the changing health care system, with a particular focus on health care reform and value-based payment. Structurally, there are numerous governance bodies providing direction and oversight to these different state HIT efforts, leading to some lack of coordination between and among the operational projects.

It is within this context that EOHHS is proposing to develop a single statewide Health Information Technology Strategic Roadmap and Implementation Plan (HIT Roadmap). Today there are several specific HIT plans across Medicaid, SIM, state agencies, and HIT vendors. One such plan is within the <a href="State Innovation Model Test Grant">State Grant (SIM)</a>) Operational Plan (see Page 156). Some of these plans are aligned, but there is no overarching single, statewide, systematic approach to guide investments in the state's HIT initiatives. A statewide HIT plan will help prioritize where investments are needed for maximal impact as well as identify opportunities where mutual benefit, interest, and commitment exist for developing shared services across government and the private sector. The plan would also provide recommendations for establishing statewide governance structure across all of these efforts.

### **SECTION 3: SCOPE OF WORK AND REQUIREMENTS**

### General Scope of Work

The scope of this project includes assessing and analyzing the current state of HIT initiatives within Rhode Island, followed by developing a 3-5 year HIT Strategic Roadmap and Implementation Plan that would:

- Identify strategic HIT priorities to guide future state government investments
- Identify opportunities for developing or implementing sustainable shared services that would benefit the private sector as well as government
- Identify better opportunities for coordination

• Propose a statewide HIT governance structure

Not in Scope: This roadmap will not focus on work related to eligibility and enrollment systems for state services (UHIP/RI Bridges) other than to address/suggest potential opportunities for connectivity or leveraging in the future.

Vendor Eligibility: Due to the inherent conflict of interest and potential for unfair advantage, current vendors under contract with the Executive Office of Health and Human Services (EOHHS), any EOHHS agency (including Medicaid, Department of Health (RIDOH), Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH), Department of Children Youth and Families (DCYF), Department of Human Services (DHS), the Office of the Health Insurance Commissioner (OHIC), the Rhode Island Health Benefits Exchange (HealthSourceRI) or any subcontractor to current vendors will not be considered under this RFP and will be deemed as non-responsive and dropped from consideration

### **Specific Activities / Tasks**

The HIT Strategic Planning vendor will conduct the following activities with guidance from State officials:

- 1) **Project Plan:** Develop a finalized project plan outlining the steps and timeline for accomplishing the activities listed below, to be approved by the State.
- 2) Current HIT State Assessment: Working with EOHHS, conduct an assessment of the current HIT activities underway in Rhode Island, including an environmental scan. Also, identify federal initiatives that may have an impact on the State's vision and efforts. EOHHS and the vendor will work together to determine the final breadth and depth of the scan, but it will include the following:

Describe the current HIT environment in RI, including major HIT initiatives, their governance, financing, policy/legal, and business operations. The deliverable for this section should include a description of HIT initiatives (both within and external to state government) that exist, are under development, or are being planned, and include the following information, at a minimum:

- O Business Operations/Project Plans: Describe how the business operations are carried out, what the strengths and limitations of the current business operations are in relation to achieving Rhode Island's goals, and what if any changes are being contemplated. Describe any planned short-term (1 year) and longer-term (2-3 years) activities.
- o Users: Describe current, and/or proposed end users.
- o Legal and Policy Considerations: Identify statutory, regulatory, or policy requirements related to the initiative, including how these requirements enable and/or serve as a barrier to achieving goals. Identify any changes that are being contemplated.
- o Governance: Describe the governance structure, if there is one, and how effective the governance has been. Describe whether the governance is viewed by stakeholders as enabling or constraining the initiative?

- o *Costs and Financing*: Identify current project costs, how these costs are being financed. Describe any sustainability plans for the project, with an analysis of the length and viability of the sustainability plan.
- o *Comparative Costs:* Compare how costs relate to similar initiatives elsewhere in the country.

The State Assessment should also describe the federal landscape that may impact state HIT efforts over the next 3-5 years, including a description of existing and anticipated federal laws, regulations, programs, and policies (including State Medicaid Director letters). Detail the impact of these federal components on any state HIT initiatives.

- 3) Stakeholder Assessment: Obtain stakeholder input from within and outside of Rhode Island state government to help identify HIT priorities, needs, barriers, and successes. The vendor will work with EOHHS to determine the list of stakeholders to be included in this process and to finalize a plan to obtain stakeholder feedback and input (e.g. key informant interviews, focus groups, etc.). Examples of appropriate stakeholders to engage in this process include staff from hospitals, insurance carriers, healthcare providers, members of health-related community organizations, members of existing HIT governance groups, consumer groups focused on access and health equity, and EOHHS state agencies. These staff members should represent multiple levels of the organizations (e.g. quality and IT experts, direct care providers, or management leaders). The deliverable for this section should minimally include a comprehensive report that:
  - o Presents a synopsis of stakeholder responses including:
    - which HIT initiatives are considered beneficial
    - what additional HIT infrastructure is desired
    - current enablers and barriers to using HIT infrastructure
    - ideas related to governance and sustainability
  - o Identifies trends in stakeholder feedback
  - Identifies whether the input received aligns with the HIT initiatives being developed
  - o Identifies areas of desired change (technical, governance, policy, financing, legal, operations, etc.) based on the feedback obtained.
- 4) **Gap Analysis**: Complete a gap analysis, including any legislation or regulations that may be needed or need to be amended. The deliverable for this section should minimally include a comprehensive report that:
  - Identifies critical gaps as a result of stakeholder feedback and the assessment of current initiatives (with some indication of whether the gap was broadly noted or not)
  - o Identifies what gaps exist based on the federal directions and policy
- 5) HIT Strategic Roadmap: Based on a review of the current HIT state, the stakeholder assessment (including desired areas for change) and the gap analysis, develop the HIT Strategic Roadmap. Working iteratively, facilitate discussions with stakeholders from within and outside of state government, to

establish priorities and a shared vision. Then, develop a 3-year HIT Strategic Roadmap, including a proposed governance structure.

The deliverable for this section should include but not be limited to:

- Overall vision and goals for the State.
- Impact of existing and emerging federal policies and funding and opportunities for the State to align state priorities with federal direction.
- o Impact of the State's legal framework and policy levers, including any suggested changes to support the vision and goals.
- o Impact of the current state HIT funding models and any suggested changes needed to support the vision and goals.
- Current and proposed governance structure with consideration for existing and/or new legislative requirements for advisory committees.
- Identification of existing and/or new HIT infrastructure needed to support the vision and goals and a description of how they can be leveraged by the state and/or private sector.
- Current and proposed HIT staffing plan and organizational chart to support HIT operations, governance, and vendor management
- Current State and Proposed State technical schematics of HIT functions and components necessary to support business needs. These schematics should illustrate how initiatives align and/or connect with each other.
- Prioritization of efforts by quarter / year and description of dependencies among recommended initiatives.
- 6) **Implementation Plan:** Work collaboratively with involved stakeholders and state officials to develop an implementation/action plan that will accomplish the vision and goals outlined in the HIT Strategic Roadmap. The deliverable for this section should minimally include a detailed, action-oriented plan which identifies:
  - Specific objectives to align with goals of the Roadmap
  - Specific suggested strategies and/or activities to implement the objectives
  - A timeline with interim milestones needed for meeting the objectives
  - Lead organization or entity responsible for implementing each component of the plan, as well as necessary partners to accomplish the vision and activities outlined.
- 7) Special Enhancement Activities: In addition to the tasks identified above, should additional funding become available, the State reserves the option to direct the vendor to conduct additional tasks to support the overall scope of this project. It is critical that the state have the flexibility to bring on additional technical assistance and expertise, in a timely manner, in order to perform activities that require similar expertise and work functions as those in Section 3: Scope of Work and Requirements.

The decision to use services under this Special Enhancement will be solely at the State's request and will be for specific enhanced activities not already included under the RFP. These optional activities will be defined, and agreed to in writing, by both the State and the vendor, before any enhanced work begins. There is no commitment on the part of the State to use any or all special projects/enhanced activities. All bidders must bid on the Special Enhancement using the hourly rates established in the award. Tasks should be bid

and paid on a fully-loaded, time and materials basis for all personnel and subcontractors used to complete the optional task(s). This work must support, but not duplicate, the work described in the technical proposal's Scope of Work. This work cannot exceed 10% of the initial award. Should new funding become available the Purchasing Agent would need to authorize payments in excess of 10% of the contract for special enhancements. The awarded vendor shall not perform any special enhanced activities without receiving a formal change order issued by the Division of Purchases.

The State reserves the option to reduce or remove any of the above activities in the final scope of work based upon availability of funds.

The State anticipates that the vendor should complete Tasks 1 through Task 5 in the first 6 months, and Task 6 in the last three months of the 9-month contract period.

**Vendors Be Advised**: Appendix C includes the base contract template that will be used by EOHHS for this work for early review by the vendor in order to expedite the contracting process upon selection.

### **SECTION 4: PROPOSAL**

### A. Technical Proposal

Narrative and format: The proposal should address specifically each of the following elements:

### 1. Capability, Capacity, and Qualifications of the Offeror -

Please provide a detailed description of the vendor's organization including what unique strengths, skills, capabilities, and experiences the vendor would bring to this project. Please describe any specific experience the vendor has with developing HIT strategic and implementation plans for government agencies (federal, state, or local), and any similar or related work for private organizations.

Additionally, please provide at least three **relevant** client references. Client references should include the name of the client, contact information for individual(s) overseeing the project such as the project manager (addresses, phone numbers, emails), brief description of the project, project start and end dates (or whether it is still underway) and total contract value.

Please include a list of any current and past contracts with RI state agencies over the last 5 years, the timeframe of the contract, and the contact at the RI state agency. The vendor should include an attestation that they are not disqualified from consideration as noted below.

Vendor Eligibility-Due to the inherent conflict of interest and potential for unfair advantage, current vendors under contract with the Executive Office of Health and Human Services (EOHHS), any EOHHS agency (including Medicaid, Department of Health (RIDOH), Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH), Department of Children Youth and Families (DCYF), Department of Human Services (DHS), the Office of the Health Insurance Commissioner (OHIC), the Rhode

Island Health Benefits Exchange (HealthSourceRI) or any subcontractor to current vendors will not be considered under this RFP and will be deemed as non-responsive and dropped from consideration.

### 2. Staffing Plan and Staff Qualifications -

Please provide a proposed staffing plan for this project. The staffing plan should include name of all staff members who will be working on this this project, their role(s), and the % FTE/time allocated to each staff member. Please identify a lead staff member for this project. The staffing plan should also include the qualifications and experience of key staff who will be involved in this project, including their experience in the field of HIT strategic planning and implementation of such strategic plans. Resumes/CVs for key staff should be included as appendices, as well as an organizational chart for members of the staff team.

### 3. Approach/Methodology -

Please define the general approach and specific methodology the vendor will take to conducting statewide strategic planning for HIT. Please discuss if this methodology has been used in the past, whether there have been difficulties or challenges in using the proposed approach and if so how has the vendor overcome those. Please identify what the vendor thinks are the biggest risks to this project and discuss what approaches the vendor plans to use identify, address and mitigate any risks

### 4. Work Plan and Timeline-

Please describe in detail the framework within which the requested HIT Strategic Roadmap and Implementation Plan will be developed and provide a proposed work plan with timelines for carrying out this work. The State anticipates that the vendor should complete Tasks 1 through Task 5 in the first 6 months and Task 6 in the last three months of the 9-month contract period. In addition to the work plan, the vendor should discuss the specific processes and activities they will undertake in order to complete the following work:

- a. Environmental scan- the work plan should address how the vendor will carry out the identification and assessment of current major HIT initiatives, as well as federal efforts likely to impact the State's needs and plan;
- b. Stakeholder engagement- the work plan should include details about how the vendor will engage with stakeholders (number and types of stakeholders, method for gathering stakeholder feedback, etc.);
- c. Gap analysis- the work plan should include the types of gaps that will be included in this analysis and how the vendor will identify those gaps;
- d. Strategic roadmap- the work plan should address specifically how the roadmap will be developed, including how the vendor intends to work iteratively with stakeholders from within and outside of state government to establish priorities and garner consensus to the extent possible; and
- e. Implementation plan- the work plan should include how the vendor plans to develop the implementation plan, including the process used to develop specific objectives, activities, timeframes, as well as identifying and getting buy-in on who the lead responsible organization should be.

### 5. Presentation -

Vendors will be contacted by the EOHHS in coordination with the RI Division of Purchases in order to set up an on-site vendor presentation of the technical proposal. The identified lead staff member in the Staffing Plan should present the technical proposal. The vendor should present each component of the technical proposal, but plan to focus most of the time on 3. Approach/Methodology and 4. Work Plan and Timeline. Any information the vendor would like to present during the Presentation must be included within the written technical proposal.

### **B.** Cost Proposal

Detailed Budget and Budget Narrative:

EOHHS is requesting that the vendor provide a separate, signed and sealed cost proposal (see Section 7 for instructions on submitting the technical and cost proposals). The cost proposal must include a detailed budget for developing each of the six work products listed below. The budget should reflect as accurately as possible, specific costs associated with developing each deliverable and should include estimated costs broken down in detail by personnel, fringe, travel and other costs. This should be accompanied by a budget narrative which explains in more detail how the vendor arrived at the estimated costs.

Appendix B contains the budget spreadsheet which the vendor is required to fill out. The attached spreadsheet has a separate worksheet/tab for each type of expense across the deliverables listed below as well as a linked worksheet that tabulates all of the projects and provides the entire project budget. The final submission should include all five (5) budget forms and the budget narrative. Budgets must be provided for the following six tasks:

- 1) Project Plan
- 2) Current State HIT Assessment
- 3) Stakeholder Assessment
- 4) Gap Analysis
- 5) 3-Year HIT Strategic Roadmap
- 6) Implementation Plan for the Strategic Roadmap

### C. ISBE Proposal

See Appendix A for information and the MBE, WBE, and/or Disability Business Enterprise Participation Plan form(s). Bidders are required to complete, sign and submit these forms with their overall proposal in a sealed envelope. Please complete separate forms for each MBE, WBE and/or Disability Business Enterprise subcontractor/supplier to be utilized on the solicitation.

### **SECTION 5: EVALUATION AND SELECTION**

Proposals shall be reviewed by a technical evaluation committee ("TEC") comprised of staff from State agencies. The TEC first shall consider technical proposals.

Technical proposals must receive a minimum of [55 (78.5%)] out of a maximum of [70] points to advance to the cost evaluation phase. Any technical proposals scoring less

than [55] points shall not have the accompanying cost or ISBE participation proposals opened and evaluated. The proposal will be dropped from further consideration.

Technical proposals scoring [55] points or higher will have the cost proposals evaluated and assigned up to a maximum of [30] points in cost category bringing the total potential evaluation score to 100 points. After total possible evaluation points are determined ISBE proposals shall be evaluated and assigned up to 6 bonus points for ISBE participation.

The Division of Purchases reserves the right to select the vendor(s) or firm(s) ("vendor") that it deems to be most qualified to provide the goods and/or services as specified herein; and, conversely, reserves the right to cancel the solicitation in its entirety in its sole discretion.

Proposals shall be reviewed and scored based upon the following criteria:

| Criteria  | Possible<br>Points |
|---|--------------------|
| Capability, Capacity, and Qualifications of the Offeror | 15 Points          |
| Staffing Plan and Staff Qualifications                  | [15 Points ]       |
| Approach/Methodology                                    | [15 Points]        |
| Work Plan and Timeline                                  | 15 Points          |
| Presentation  | 10 Points          |
| Total Possible Technical Points                         | 70 Points          |
| Cost proposal*  | [30] Points        |
| <b>Total Possible Evaluation Points</b>                 | 100 Points         |
| ISBE Participation**                                    | 6 Bonus<br>Points  |
| Total Possible Points                                   | 106 Points         |

### \*Cost Proposal Evaluation:

The vendor with the lowest cost proposal shall receive one hundred percent (100%) of the available points for cost. All other vendors shall be awarded cost points based upon the following formula:

(lowest cost proposal / vendor's cost proposal) x available points

For example: If the vendor with the lowest cost proposal (Vendor A) bids \$65,000 and Vendor B bids \$100,000 for monthly costs and service fees and the total points available are thirty (30), Vendor B's cost points are calculated as follows:

### \*\*ISBE Participation Evaluation:

### a. Calculation of ISBE Participation Rate

- 1. ISBE Participation Rate for Non-ISBE Vendors. The ISBE participation rate for non-ISBE vendors shall be expressed as a percentage and shall be calculated by dividing the amount of non-ISBE vendor's total contract price that will be subcontracted to ISBEs by the non-ISBE vendor's total contract price. For example if the non-ISBE's total contract price is \$100,000.00 and it subcontracts a total of \$12,000.00 to ISBEs, the non-ISBE's ISBE participation rate would be 12%.
- 2. ISBE Participation Rate for ISBE Vendors. The ISBE participation rate for ISBE vendors shall be expressed as a percentage and shall be calculated by dividing the amount of the ISBE vendor's total contract price that will be subcontracted to ISBEs and the amount that will be self-performed by the ISBE vendor by the ISBE vendor's total contract price. For example if the ISBE vendor's total contract price is \$100,000.00 and it subcontracts a total of \$12,000.00 to ISBEs and will perform a total of \$8,000.00 of the work itself, the ISBE vendor's ISBE participation rate would be 20%.

### b. Points for ISBE Participation Rate:

The vendor with the highest ISBE participation rate shall receive the maximum ISBE participation points. All other vendors shall receive ISBE participation points by applying the following formula:

(Vendor's ISBE participation rate ÷ Highest ISBE participation rate

X Maximum ISBE participation points)

For example, assuming the weight given by the RFP to ISBE participation is 6 points, if Vendor A has the highest ISBE participation rate at 20% and Vendor B's ISBE participation rate is 12%, Vendor A will receive the maximum 6 points and Vendor B will receive  $(12\% \div 20\%)$  x 6 which equals 3.6 points.

### General Evaluation:

Points shall be assigned based on the vendor's clear demonstration of the ability to provide the requested goods and/or services. Vendors may be required to submit additional written information or be asked to make an oral presentation before the TEC to clarify statements made in the proposal.

### **SECTION 6. QUESTIONS**

Questions concerning this solicitation must be e-mailed to the Division of Purchases at <a href="mailto:david.francis@purchasing.ri.gov">david.francis@purchasing.ri.gov</a> no later than the date and time indicated on page one of this solicitation. No other contact with State parties is permitted. Please reference [RFP # 7598553] on all correspondence. Questions should be submitted in writing in a Microsoft Word attachment in a narrative format with no tables. Answers to questions received, if any, shall be posted on the Division of Purchases' website as an addendum to this solicitation. It is the responsibility of all interested parties to monitor the Division of Purchases website for any procurement related postings such as addenda. If technical assistance is required, call the Help Desk at (401) 574-8100.

### **SECTION 7. PROPOSAL CONTENTS**

- 7) Proposals shall include the following:
  - a. One completed and signed RIVIP Bidder Certification Cover Form (included in the original copy only) downloaded from the Division of Purchases website at <a href="https://www.purchasing.ri.gov">www.purchasing.ri.gov</a>. Do not include any copies in the Technical or Cost proposals.
  - b. One completed and signed Rhode Island W-9 (included in the original copy only) downloaded from the Division of Purchases website at <a href="http://www.purchasing.ri.gov/rivip/publicdocuments/fw9.pdf">http://www.purchasing.ri.gov/rivip/publicdocuments/fw9.pdf</a>. Do not include any copies in the Technical or Cost proposals.
  - c. Two (2) completed original and copy versions, signed and sealed Appendix A. MBE, WBE, and/or Disability Business Enterprise Participation Plan. Please complete separate forms for each MBE/WBE or Disability Business Enterprise subcontractor/supplier to be utilized on the solicitation. *Do not include any copies in the Technical or Cost proposals*.
  - d. Technical Proposal The technical proposal is limited to twenty (20) pages (this excludes any appendices and as appropriate, resumes of key staff that will provide services covered by this request).
    - One (1) Electronic copy on a CD-R, marked "Technical Proposal Original".
    - One (1) printed paper copy, marked "Technical Proposal -Original" and signed.
    - o Four (4) printed paper copies
  - e. Cost Proposal A separate, signed and sealed cost proposal should be submitted by using the Appendix B spreadsheet template along with a budget narrative to accompany each of the project deliverables budget worksheet. All five (5) budget forms should be in included in the cost proposal submission.
    - One (1) Electronic copy on a CD-R, marked "Cost Proposal -Original".
    - One (1) printed paper copy, marked "Cost Proposal -Original" and signed.
    - o Four (4) printed paper copies
- 8) Formatting of proposal response contents should consist of the following:
  - a. Formatting of CD-Rs Separate CD-Rs are required for the technical proposal and cost proposal. All CD-Rs submitted must be labeled with:
    - o Vendor's name
    - o RFP#
    - o RFP Title
    - o Proposal type (e.g., technical proposal or cost proposal)
    - o If file sizes require more than one CD-R, multiple CD-Rs are acceptable.

Each CD-R must include the above labeling and additional labeling of how many CD-Rs should be accounted for (e.g., 3 CD-Rs are submitted for a

technical proposal and each CD-R should have additional label of '1 of 3' on first CD-R, '2 of 3' on second CD-R, '3 of 3' on third CD-R).

Vendors are responsible for testing their CD-Rs before submission as the Division of Purchase's inability to open or read a CD-R may be grounds for rejection of a Vendor's proposal. All files should be readable and readily accessible on the CD-Rs submitted with no instructions to download files from any external resource(s). If a file is partial, corrupt or unreadable, the Division of Purchases may consider it "non-responsive". USB Drives or any other electronic media shall not be accepted. Please note that CD-Rs submitted, shall not be returned.

- b. Formatting of written documents and printed copies:
  - For clarity, the technical proposal shall be typed. These documents shall be single-spaced with 1" margins on white 8.5"x 11" paper using a font of 12 point Calibri or 12 point Times New Roman.
  - All pages on the technical proposal are to be sequentially numbered in the footer, starting with number 1 on the first page of the narrative (this does not include the cover page or table of contents) through to the end, including all forms and attachments. The Vendor's name should appear on every page, including attachments. Each attachment should be referenced appropriately within the proposal section and the attachment title should reference the proposal section it is applicable to.
  - The cost proposal shall be typed using the formatting provided on the provided excel template.
  - o Printed copies are to be only bound with removable binder clips.

### **SECTION 8. PROPOSAL SUBMISSION**

Interested vendors must submit proposals to provide the goods and/or services covered by this RFP on or before the date and time listed on the cover page of this solicitation. Responses received after this date and time, as registered by the official time clock in the reception area of the Division of Purchases, shall not be accepted.

Proposals should be mailed or hand-delivered in a sealed envelope marked "RFP# 7598553 Health Information Technology Strategic Roadmap and Implementation Plan "to:

RI Dept. of Administration Division of Purchases, 2nd floor One Capitol Hill Providence, RI 02908-5855

NOTE: Proposals received after the above-referenced due date and time shall not be accepted. Proposals misdirected to other State locations or those not presented to the Division of Purchases by the scheduled due date and time shall be determined to be late and shall not be accepted. Proposals faxed, or emailed, to the Division of Purchases shall not be accepted. The official time clock is in the reception area of the Division of Purchases.

### **SECTION 9. CONCLUDING STATEMENTS**

Notwithstanding the above, the Division of Purchases reserves the right to award on the basis of cost alone, to accept or reject any or all proposals, and to award in the State's best interest.

Proposals found to be technically or substantially non-responsive at any point in the evaluation process will be rejected and not considered further.

If a Vendor is selected for an award, no work is to commence until a purchase order is issued by the Division of Purchases.

The State's General Conditions of Purchase contain the specific contract terms, stipulations and affirmations to be utilized for the contract awarded for this RFP. The State's General Conditions of Purchases can be found at the following URL: <a href="https://www.purchasing.ri.gov/RIVIP/publicdocuments/ATTA.pdf">https://www.purchasing.ri.gov/RIVIP/publicdocuments/ATTA.pdf</a>.

### APPENDIX A. PROPOSER ISBE RESPONSIBILITIES AND MBE, WBE, AND/OR DISABILITY BUSINESS ENTERPRISE PARTICIPATION FORM

### Proposer's ISBE Responsibilities (from 150-RICR-90-10-1.7.E)

- 1. Proposal of ISBE Participation Rate. Unless otherwise indicated in the RFP, a Proposer must submit its proposed ISBE Participation Rate in a sealed envelope or via sealed electronic submission at the time it submits its proposed total contract price. The Proposer shall be responsible for completing and submitting all standard forms adopted pursuant to 105-RICR-90-10-1.9 and submitting all substantiating documentation as reasonably requested by either the Using Agency's MBE/WBE Coordinator, Division, ODEO, or Governor's Commission on Disabilities including but not limited to the names and contact information of all proposed subcontractors and the dollar amounts that correspond with each proposed subcontract.
- 2. Failure to Submit ISBE Participation Rate. Any Proposer that fails to submit a proposed ISBE Participation Rate or any requested substantiating documentation in a timely manner shall receive zero (0) ISBE participation points.
- 3. Execution of Proposed ISBE Participation Rate. Proposers shall be evaluated and scored based on the amounts and rates submitted in their proposals. If awarded the contract, Proposers shall be required to achieve their proposed ISBE Participation Rates. During the life of the contract, the Proposer shall be responsible for submitting all substantiating documentation as reasonably requested by the Using Agency's MBE/WBE Coordinator, Division, ODEO, or Governor's Commission on Disabilities including but not limited to copies of purchase orders, subcontracts, and cancelled checks.
- 4. Change Orders. If during the life of the contract, a change order is issued by the Division, the Proposer shall notify the ODEO of the change as soon as reasonably possible. Proposers are required to achieve their proposed ISBE Participation Rates on any change order amounts.
- 5. Notice of Change to Proposed ISBE Participation Rate. If during the life of the contract, the Proposer becomes aware that it will be unable to achieve its proposed ISBE Participation Rate, it must notify the Division and ODEO as soon as reasonably possible. The Division, in consultation with ODEO and Governor's Commission on Disabilities, and the Proposer may agree to a modified ISBE Participation Rate provided that the change in circumstances was beyond the control of the Proposer or the direct result of an unanticipated reduction in the overall total project cost.

### MBE, WBE, AND/OR Disability Business Enterprise Participation Plan Form:

Attached is the MBE, WBE, and/or Disability Business Enterprise Participation Plan form. Bidders are required to complete, sign and submit with their overall proposal in a sealed envelope. Please complete separate forms for each MBE, WBE and/or Disability Business Enterprise subcontractor/supplier to be utilized on the solicitation.



# STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS DEPARTMENT OF ADMINISTRATION ONE CAPITOL HILL PROVIDENCE, RHODE ISLAND 02908

| MBE, WBE, and/or DIS  | ABILITY E  | BUSINESS ENTER   | PRISE PARTICI  | PATION PLAN  |  |
|---|--|--|--|--|--|
| Bidder's Name:  |  |  |  |  |  |
| Bidder's Address:   |  |  |  |  |  |
| Point of Contact:   |  |  |  |  |  |
| Telephone:  |  |  |  |  |  |
| Email:  |  |  |  |  |  |
| Solicitation No.:   |  |  |  |  |  |
| Project Name:   |  |  |  |  |  |
| This form is intended to capture commenterprise subcontractors and supplier submitted to the prime contractor/vene Office of Diversity, Equity and Opport by the Governor's Commission on I subcontractors must self-perform 100% credit. Vendors may count 60% of dealer/supplier, and 100% of such experiments entirety and submitted at time of Enterprise subcontractor/supplier to | s, including a dor. Please retunity MBE Or Disabilities a for of the work expenditures enditures obtatof bid. Please | description of the wo<br>note that all MBE/WB<br>Compliance Office and<br>t time of bid, and to<br>or subcontract to anote<br>for materials and sup-<br>ined from an MBE cer | ork to be performed and subcontractors/sub | and the percentage of ppliers must be centered by the percentage of the policy and percentage of the p | f the work as<br>rtified by the<br>at be certified<br>as Enterprise<br>participation<br>as a regular<br>be completed |
| Name of Subcontractor/Supplier:   |  |  |  |  |  |
| Type of RI Certification:   | □ MBE  | □ WBE □ Disabil  | ity Business Enterpr   | rise   |  |
| Address:  |  |  |  |  |  |
| Point of Contact:   |  |  |  |  |  |
| Telephone:  |  |  |  |  |  |
| Email: Detailed Description of Work To Be Performed by Subcontractor or Materials to be Supplied by Supplier:   |  |  |  |  |  |
| Total Contract Value (\$):  |  | Subcontract Value (\$):  |  | ISBE Participation Rate (%):   |  |
| Anticipated Date of Performance:  |  |  |  |  |  |
| I certify under penalty of perjury th   | at the forgoi  | ng statements are tru  | ue and correct.  |  |  |
| Prime Contractor/V  | endor Signa  | iture  | Ti   | tle  | Date   |
| Subcontractor/Sup   | plier Signat   | ure  | Ti   | itle   | Date   |

M/W/Disability Business Enterprise Utilization Plan - RFPs - Rev. 5/24/2017

### **Health Information Technology Strategic Roadmap and Implementation Plan BUDGET FORM: Total Budget**

Form 1 of 5

| Vendor Name:          |   | Enter name on this sheet. |
|-----------------------|---|---------------------------|
| <b>Budget Period:</b> | March 15, 2019 through September 15, 2019 |                           |

Do not enter totals on this form except for the Indirect rows, if applicable. Enter all budget items on forms 2-8 and they will automatically populate this form. Please ensure that items that make up your indirect rate are not duplicated in direct expenses.

| Task                            | Personnel |   | Fringe |   | Travel |   | Other |   | Total |   |
|---------------------------------|-----------|---|--------|---|--------|---|-------|---|-------|---|
| 1. Project Plan                 | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |
| 2. Current HIT State Assessment | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |
| 3. Stakeholder Assessment       | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |
| 4. Gap Analysis                 | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |
| 5. HIT Strategic Roadmap        | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |
| 6. Implementation Plan          | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |
| Direct TOTAL:                   | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |
| Indirect Rate                   |           |   |        |   |        |   |       |   |       |   |
| Indirect Total                  | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |
| Total                           | \$        | - | \$     | - | \$     | - | \$    | - | \$    | - |

### Health Information Technology Strategic Roadmap and Implementation Plan BUDGET FORM: Personnel

| Deb GET T GREAT T CI BONNET |   |  |  |  |  |  |  |  |
|-----------------------------|---|--|--|--|--|--|--|--|
| Vendor Name:                | 0   |  |  |  |  |  |  |  |
| Budget Period:              | March 15, 2019 through September 15, 2019 |  |  |  |  |  |  |  |

Form 2 of 5 Page 1

Insert rows as needed, but ensure all total lines still add up correctly. A basic hourly rate or a fully loaded hourly rate may be used, but please do not double-count expenses across other budget sheets.

| ^     |       | Hourly<br>Rate | Hours  |        |        |        |        |        |
|-------|-------|----------------|--------|--------|--------|--------|--------|--------|
| Name  | Title | Rate           | Task 1 | Task 2 | Task 3 | Task 4 | Task 5 | Task 6 |
|       |       |                |        |        |        |        |        |        |
|       |       |                |        |        |        |        |        |        |
|       |       |                |        |        |        |        |        |        |
|       |       |                |        |        |        |        |        |        |
|       |       |                |        |        |        |        |        |        |
|       |       |                |        |        |        |        |        |        |
| Total |       |                |        |        |        |        |        |        |

| Total   |    |        |    |        |    |        |    |        |         |       |           |
|---------|----|--------|----|--------|----|--------|----|--------|---------|-------|-----------|
| Task 1  | T  | Task 2 |    | Task 3 |    | Task 4 |    | Task 5 | Task 6  | Total | All Tasks |
| \$<br>- | \$ | -      | \$ | -      | \$ | 1      | \$ | -      | \$<br>- | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$<br>- | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$<br>- | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$<br>- | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$<br>- | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$<br>- | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$<br>- | \$    | -         |

### $\label{thm:condition} \textbf{Health Information Technology Strategic Roadmap and Implementation Plan}$

**BUDGET FORM: Fringe** 

|   | Vendor Name:   | 0   |
|---|----------------|---|
| ] | Budget Period: | March 15, 2019 through September 15, 2019 |

Insert rows as needed, but ensure all total lines still add up correctly.

|                | Calculation (ex. 2% x \$30,000 |        |        | To     | otal   |        |        |                        |
|----------------|--------------------------------|--------|--------|--------|--------|--------|--------|------------------------|
| Fringe Benefit | total personnel expenses)      | Task 1 | Task 2 | Task 3 | Task 4 | Task 5 | Task 6 | <b>Total All Tasks</b> |
|                |                                |        |        |        |        |        |        | \$ -                   |
|                |                                |        |        |        |        |        |        | \$ -                   |
|                |                                |        |        |        |        |        |        | \$ -                   |
|                |                                |        |        |        |        |        |        | \$ -                   |
|                |                                |        |        |        |        |        |        | \$ -                   |
|                |                                |        |        |        |        |        |        | \$ -                   |
| Total          |                                | \$ -   | \$ -   | \$ -   | \$ -   | \$ -   | \$ -   | \$ -                   |

### $\label{thm:condition} \textbf{Health Information Technology Strategic Roadmap and Implementation Plan}$

BUDGET FORM: Travel
Vendor Name: 0

Form 4 of 5 Page 1

|   | Vendor Name:   | 0   |
|---|----------------|---|
|   | Budget Period: | March 15, 2019 through September 15, 2019 |
| ŀ | Buuget Feriou: | March 13, 2019 through September 13, 2019 |

| Insert rows as needed, but ensure all total lines still add up correctly. |                       |           |        |        |        |        |        |        |
|---|-----------------------|-----------|--------|--------|--------|--------|--------|--------|
|   |                       |           |        |        | Un     | nits   |        |        |
| Name  | Unit Type (ex. miles) | Unit Rate | Task 1 | Task 2 | Task 3 | Task 4 | Task 5 | Task 6 |
|   |                       |           |        |        |        |        |        |        |
|   |                       |           |        |        |        |        |        |        |
|   |                       |           |        |        |        |        |        |        |
|   |                       |           |        |        |        |        |        |        |
|   |                       |           |        |        |        |        |        |        |
|   |                       |           |        |        |        |        |        |        |
| Total   |                       |           |        |        |        |        |        |        |

| Total   |    |        |    |        |    |        |    |               |    |        |       |           |
|---------|----|--------|----|--------|----|--------|----|---------------|----|--------|-------|-----------|
| Task 1  | T  | Task 2 |    | Task 3 |    | Task 4 |    | Task 5 Task 6 |    | Task 6 | Total | All Tasks |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -             | \$ | -      | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -             | \$ | -      | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -             | \$ | -      | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -             | \$ | -      | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -             | \$ | -      | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -             | \$ | -      | \$    | -         |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -             | \$ | -      | \$    | -         |

### $\label{thm:condition} \textbf{Health Information Technology Strategic Roadmap and Implementation Plan}$

BUDGET FORM: OtherVendor Name:0Budget Period:March 15, 2019 through September 15, 2019

Form 5 of 5 Page 1

| Insert rows as needed, but ensure all total lines still add up correctly. |           |           |        |        |        |        |        |        |
|---|-----------|-----------|--------|--------|--------|--------|--------|--------|
| Item (include a description in  |           |           | Units  |        |        |        |        |        |
| the budget narrative)   | Unit Type | Unit Rate | Task 1 | Task 2 | Task 3 | Task 4 | Task 5 | Task 6 |
|   |           |           |        |        |        |        |        |        |
|   |           |           |        |        |        |        |        |        |
|   |           |           |        |        |        |        |        |        |
|   |           |           |        |        |        |        |        |        |
|   |           |           |        |        |        |        |        |        |
|   |           |           |        |        |        |        |        |        |
| Total   |           |           |        |        |        |        |        |        |

| Total   |    |        |    |        |    |        |    |        |        |   |               |   |                        |  |
|---------|----|--------|----|--------|----|--------|----|--------|--------|---|---------------|---|------------------------|--|
| Task 1  | 7  | Task 2 |    | Task 3 |    | Task 4 |    | Task 5 | Task 6 |   | Task 5 Task 6 |   | <b>Total All Tasks</b> |  |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$     | - | \$            | - |                        |  |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$     | - | \$            | - |                        |  |
| \$<br>- | \$ | -      | \$ | 1      | \$ | -      | \$ | -      | \$     | - | \$            | - |                        |  |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$     | - | \$            | - |                        |  |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$     | - | \$            | - |                        |  |
| \$<br>- | \$ | -      | \$ | 1      | \$ | -      | \$ | -      | \$     | - | \$            | - |                        |  |
| \$<br>- | \$ | -      | \$ | -      | \$ | -      | \$ | -      | \$     | - | \$            | - |                        |  |

### **AGREEMENT**

### Between the

## STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES

### and

[insert name of Contractor]

Name of Contractor: Name of Contractor

Title of Agreement: <u>ABC Agreement</u>

**Basis for Contract:** (Ex RFP or LOI #)

**Contract Award:** \$000,000

Performance Period: <u>July 1, 2016 to June 30, 2017 (EXAMPLE)</u>

#### AGREEMENT

| This agreement, hereinafter "Agreement", | , including a | ttached ADDE | NDA, is her  | eby enter       | ed into | o this |
|--|---------------|--------------|--------------|-----------------|---------|--------|
| (DATE PRESENTED)                         | day of        | 201#, by     | and betwee   | n the Sta       | te of R | hode   |
| Island acting by and through the Execu   | tive Office   | of Health an | d Human S    | <u>Services</u> | (hereir | ıafter |
| referred to as "the Executive Office"),  | and           |              | (hereinafter | referred        | to as   | "the   |
| Contractor").                            |               |              |              |                 |         |        |

WHEREAS, the Executive Office desires to engage the Contractor to offer services and activities further described, but not limited to the work described in this Agreement, including any Exhibit(s) or Addenda, that are attached hereto and are hereby incorporated by reference into this Agreement.

WHEREAS the Contractor is willing and qualified to provide services, the parties hereto do mutually agree as follows:

#### PAR. 1. GOVERNING LAW AND GENERAL TERMS AND CONDITIONS

The State's Purchasing Law (Chapter 37-2 of the Rhode Island General Laws) and Rhode Island Department of Administration, Division of Purchases, Purchasing Rules, Regulations, and General Conditions of Purchasing apply as the governing terms and conditions of this Agreement, which can be obtained at <a href="http://www.purchasing.ri.gov/rulesandregulations/rulesAndRegulations.aspx">http://www.purchasing.ri.gov/rulesandregulations/rulesAndRegulations.aspx</a>. In addition, the provisions of Federal Laws, Regulations and Procedures governing the implementation of federal funds apply to this Agreement. See also PAR. 35. - GOVERNING LAW for further governing law issues. All ADDENDA referenced herein and attached hereto are made a part of and are inclusive in this Agreement.

### PAR. 2. PERFORMANCE

The Contractor shall perform all obligations, duties and the required scope of work for the period of time listed in this Agreement, Exhibit(s) and/or Addenda that are attached hereto and are incorporated by reference herein, in a satisfactory manner to be determined at the sole and absolute discretion of the Executive Office, and in accordance with requirements of this Agreement. The Contractor shall perform in accordance with applicable State statutory and policy requirements as well as Federal statutory and policy requirements (as defined in 2 CFR §200.300). More specifically, the **ADDENDUM I - SCOPE OF WORK** shall include performance measurement(s) 2 CFR §200.301, monitoring and reporting program performance 2 CFR §200.328, and performance must be in accordance with requirements for pass-through entities 2 CFR §200.331. The Executive Office shall have the right at any time, to review the work being performed as well as the place where such work is performed; and to that end, the Executive Office shall be given reasonable access to all activities related to this Agreement.

In accordance with 2 CFR §200.331 (d) the Executive Office will:

Monitor the activities of the subrecipient as necessary to ensure that the subaward is used for authorized purposes, in compliance with Federal statutes, regulations, and the terms and conditions of the subaward; and that subaward

performance goals are achieved. Pass-through entity monitoring of the subrecipient must include:

- (1) Reviewing financial and performance reports required by the pass-through entity.
- (2) Following-up and ensuring that the subrecipient takes timely and appropriate action on all deficiencies pertaining to the Federal award provided to the subrecipient from the pass-through entity detected through audits, on-site reviews, and other means.
- (3) Issuing a management decision for audit findings pertaining to the Federal award provided to the subrecipient from the pass-through entity as required by 2 CFR §200.521 Management decision.

The Executive Office may request at any time additional monitoring, reporting, site visits, and audits in accordance with 2 CFR §200.501 or if applicable "Yellow Book" audits (see Paragraph 24). All reports pertaining to 2 CFR §200.331, shall be maintained by the Contractor. The Contractor must retain any documents pertaining to changes requested from the Executive Office or the Federal Government in accordance with 2 CFR §200.333.

### PAR. 3. TIME OF PERFORMANCE

| The Contractor shall commence performance of this Agreement on the day of               |
|---|
| 20##, and shall complete performance no later than the day of                           |
| 20## (hereinafter the "Initial Term"), unless terminated prior to that day by           |
| other provisions of this Agreement. If this contract was awarded as a result of an RFF  |
| or bid process, then, by mutual agreement, this contract may be extended as stated in   |
| the RFP or bid process (hereinafter "Renewal Term(s)") beyond the Initial Term          |
| upon one hundred twenty (120) days prior written notice of the expiration of the Initia |
| Term or any Renewal Term to the Contractor.   |

In the event the Executive Office or the Contractor gives notice of its intent not to renew this Agreement, the Executive Office shall have the right to extend all or any services to be performed under this Agreement for an additional period of one hundred and eighty (180) days, or such longer period as mutually agreed by the parties in writing.

### PAR. 4. PROJECT OFFICER – EXECUTIVE OFFICE

The Executive Office shall appoint a Contract Officer to manage this Agreement. The Contractor agrees to maintain close and continuing communication with the Contract Officer throughout the performance of work and services undertaken under the terms of this Agreement. The Contract Officer is responsible for authorizing, or seeking authorization of all payments made by the Executive Office to the Contractor under this Agreement.

### PAR. 5. PROJECT OFFICER - CONTRACTOR

The Contractor shall appoint a Project Officer to be responsible for coordinating and reporting work performed by the Contractor agency under this Agreement. The Project

Officer shall notify the Executive Office in writing immediately, and seek approval from the Executive Office, should a change to this Agreement be necessary in the opinion of the Project Officer. Under no circumstances will a change be undertaken without the prior written approval of the Executive Office.

### PAR. 6. BUDGET

Total payment for services to be provided under this Agreement shall not exceed the total budget as detailed in **ADDENDUM II**. Expenditures exceeding budget line-item categories by ten percent (10%) shall not be authorized unless prior written approval is first obtained pursuant to **PAR. 10. - MODIFICATION OF AGREEMENT**, subject to the maximum amount of this Agreement as stated above.

### PAR. 7. METHOD OF PAYMENT AND REPORTS

The Executive Office will make payments to the Contractor in accordance with provisions of **ADDENDUM III - PAYMENTS AND REPORTS SCHEDULE** attached hereto and incorporated by reference herein. The Executive Office acknowledges and agrees that any increase in expenses due to delays by the Executive Office which extends the time of performance shall be subject to reimbursement of the costs associated with such delays. The Contractor will complete and forward narrative, fiscal, and all other reports per **ADDENDUM III - PAYMENTS AND REPORTS SCHEDULE.** 

#### PAR. 8. TERMINATION AND/OR DEFAULT OF AGREEMENT

This Agreement shall be subject to termination under any of the following conditions:

- a) Mutual Agreement
  - The contracting parties mutually agree in writing to termination.
- b) Default by Contractor

The Executive Office may, by not less than thirty (30) days prior written notice to the Contractor, terminate the Contractor's right to proceed as to the Agreement if the Contractor:

- 1. Materially fails to perform the services within the time specified or any extension thereof; or
- 2. So fails to make progress as to materially endanger performance of the Agreement in accordance with its terms; or
- 3. Materially breaches any provision of this Agreement.

Termination, at the option of the Executive Office shall be effective not less than thirty (30) days after receipt of such notice, unless the Contractor shall have corrected such failure(s) thirty (30) days after the receipt by the Contractor of such written notice; any failure which, in the exercise of due diligence, cannot be cured within such thirty (30) day period shall not be deemed a default so long as the Contractor shall within such period commence and thereafter continue diligently to cure such failure.

c) Termination in the Interest of the Executive Office

The Executive Office may terminate this agreement at any time by giving written notice to the Contractor of such termination and specifying the effective

date thereof, not less than thirty (30) days prior to the effective date of such termination. In such event, all finished or unfinished documents and other materials shall, at the option of the Executive Office, become its property. If the agreement is terminated by the Executive Office as provided herein, the Contractor will be paid an amount which bears the same rate to the total compensation as the services actually performed bear to the total services of the Contractor covered by this Agreement, less payment of compensation previously made.

### PAR. 9. RESPONSIBILITIES UPON TERMINATION AND/OR DEFAULT OF AGREEMENT

Upon delivery to the Contractor of a notice of termination, specifying the nature of the termination, the extent to which performance of work under this contract is terminated, and the date upon which such termination becomes effective, the Contractor shall:

- 1. Stop work under this contract on the date and to the extent specified in the notice of termination.
- 2. Take such action as may be necessary, or as the Executive Office's project manager may reasonably direct, for the protection and preservation of the property related to this contract which is in the possession of the Contractor and in which the Executive Office has or may acquire an interest.
- 3. Terminate all orders to the extent that they relate to the performance of work terminated by the notice of termination.
- 4. Subject to the provisions of this paragraph, assign to the Executive Office in the manner and to the extent directed by the Executive Office's project officer all of the rights, title, and interest of the Contractor under the orders so terminated, in which case the Executive Office shall have the right, at its discretion, to settle or pay any or all claims arising out of the termination of such orders, however, notwithstanding this provision, the Contractor will not be obligated to assign any such rights, title or interest in the absence of payment therefore by the Executive Office.
- 5. With the approval or ratification of the Executive Office's project manager, initiate settlement of all outstanding liabilities and all claims, arising out of such termination of orders, the cost of which would be reimbursable in whole or in part, in accordance with the provisions of this contract. Prior to a final settlement of said outstanding liabilities and claims arising out of such termination, final written approval of the Executive Office's project manager must be obtained. Final approval by the Executive Office shall not be unreasonably withheld.
- 6. Subject to the provisions of this paragraph, transfer title, or if the Contractor does not have title, then transfer their rights to the Executive Office (to the extent that title has not already been transferred) and deliver in the manner, at reasonable times, and to the extent reasonably directed by the Executive Office's project manager all files, processing systems, data manuals, or other documentation, in any form, that relate to all the work completed or in progress prior to the notice of termination.
- 7. Complete the performance of such part of the work as shall not have been terminated by the notice of termination. The Contractor shall proceed immediately with the performance of the above obligations notwithstanding any delay in determining or adjusting the amount of any item of reimbursable price under this clause.
- 8. Unless terminated by the Executive Office for default of the Contractor, the Contractor

- may be entitled to reasonable account shut down expenses associated with such termination including the penalties associated with early termination of lease, software, hardware, and any other unamortized or incremental expenses accrued but not charged, excluding anticipated profits which shall not be reimbursed. The Contractor shall submit all identified shut down expenses associated with such termination incurred before and prior to the termination date. Any damages to the Executive Office shall offset any shutdown expenses to the Executive Office.
- 9. The Contractor acknowledges and agrees the services and/or deliverables provided under this Agreement are very important to the Executive Office and that upon expiration or termination of the Agreement, must be continued without interruption whether by the State, the Executive Office, governmental agency or another private entity ("successor entity"). Prior to the end of the Termination and up to sixty (60) days thereafter, the Contractor agrees to make an orderly transition of contract and/or deliverables hereunder and to perform any and all tasks in good faith that are necessary to preserve the integrity of the work performed by the Contractor on behalf of the Executive Office. Upon termination or expiration of the Agreement, the Contractor, shall, if requested by the Executive Office at least thirty (30) days prior to such termination or expiration, provide reasonable training for the successor entity and/or continued performance of services. For providing such training or continued performance after the Term of the Agreement, the Executive Office shall pay the Contractor at mutually agreed rates for personnel used in providing such training and/or services unless services delivered are already defined herein and rates established then such rates shall apply for such period. Should any missing data, materials, documents, etc., be discovered after expiration or termination, a grace period of one hundred and twenty (120) days shall be in effect during which the data, materials, documents, etc., is to be provided at a predetermined cost or at no additional cost if the Contractor caused the loss. Lost data shall be provided to the Executive Office in form acceptable to the Executive Office.

If a stop work order issued under this clause is canceled or the period of the stop work order or any extension thereof expires, the Contractor shall resume work. The State shall make an equitable adjustment in the delivery schedule, the Agreement price, or both, and the agreement shall be modified, in writing, accordingly, if:

- a) The stop work order results in an increase in the time required for, or in the Contractor's cost properly allocable to the performance of any part of this agreement; and
- b) The Contractor asserts its right to an equitable adjustment within ninety (90) days after the end of the period of work stoppage; provided, that if the state decides the facts justify the action, the state may receive and act upon a proposal submitted at any time before final payment under this Agreement.

The State shall not be liable to the Contractor for loss of profits because of a stop work order issued under this clause, however, unless termination is for a default by the Contractor, the Contractor shall have the right to recover costs associated with maintaining the personnel, leases and equipment during the period of time the stop work order was in effect that cannot otherwise be reasonably utilized by the Contractor during the stop work period.

If the agreement is terminated for default, following a reasonable notice and cure period not to exceed thirty (30) days unless agreed to by both parties, the Executive Office may withhold payment of any amount in excess of fair compensation for the work actually completed by the Contractor prior to termination of this Agreement and will be entitled to pursue all of its other available legal remedies against the Contractor. Notwithstanding the above, the Contractor shall not be relieved of liability to the Executive Office for damages sustained by virtue of any breach of this Agreement by the Contractor.

The Contractor's liability to the Executive Office for any damages arising out of or related to this Agreement, regardless of the form of action that imposes liability, whether in contract, equity, negligence, intended conduct, tort or otherwise, and including any direct damages incurred by the Executive Office due to the intentional tortious actions of the Contractor in the performance or nonperformance of its obligations under this Agreement is not limited to the total fees paid by the Executive Office to the Contractor under this Agreement. Also, there should be no limitation of the Contractor's liability for disclosure of confidential information or intellectual property infringement. Neither party shall be liable for any amounts for loss of income, profit or savings or incidental, consequential, indirect, exemplary, severance pay, punitive, or special damages of any party, including third parties arising out of or related to this Agreement; provided, however, that the foregoing shall not be deemed to limit in any way the provisions of **ADDENDUM XIII** - **LIQUIDATED DAMAGES** of this Agreement.

The imposition of liquidated damages shall not limit the Executive Office's rights to pursue any other non-monetary remedies available to it.

The Executive Office may, by written notice of default to the Contractor, provide that the Contractor may cure a failure or breach of this contract within a period of thirty (30) days (or such longer period as the Executive Office's agreement administrator or project manager may authorize in writing), said period to commence upon receipt of the notice of default specifying such failure or breach. The Executive Office's exercise of this provision allowing the Contractor time to cure a failure or breach of this Agreement does not constitute a waiver of the Executive Office's right to terminate this Agreement, without providing a cure period, for any other failure or breach of this Agreement.

In the event the Contractor has failed to perform any substantial obligation under this Agreement, or has otherwise committed a breach of this Agreement, the Executive Office may withhold all monies due and payable to the Contractor directly related to the breach, without penalty, until such failure is cured or otherwise adjudicated.

### Assurances before breach

a) If documentation or any other deliverables due under this contract are not in accordance with the contract requirements as reasonably determined by the project manager, upon the Executive Office's request, the Contractor, to the extent commercially reasonable, will deliver additional the Contractor resources to the project in order to complete the deliverable as required by the agreement as reasonably determined by the Executive Office and to demonstrate that other project schedules will not be affected. Upon written notice by the Executive Office's project manager of the Executive Office's concerns regarding the quality or timeliness of an upcoming deliverable, the Contractor shall, within five (5) business days of receipt

of said notice, submit a corrective action plan documenting the Contractor's approach to completing the deliverable to the satisfaction of the Executive Office's project officer without affecting other project schedules. The Executive Office's project manager, within five (5) business days of receipt of the corrective action plan, shall approve the plan, reject the plan, or return the plan to the Contractor with specific instructions as to how the plan can be modified to merit approval and a specific time period in which the revised plan must be resubmitted.

Nothing in the language contained in "limitation of liability" article, "Contractor's liability for injury to person's or damage to property" article and "indemnification" article shall be construed to waive or limit the state or federal sovereign immunity or any other immunity from suit provided by law including, but not limited to Rhode Island General Laws, Title 9 Chapter 31, "Governmental Tort Liability."

### Executive Office's options at termination

In the event the Executive Office terminates this contract pursuant to this paragraph, the Executive Office may at its option:

- a) Retain all or a portion of such hardware, equipment, software, and documentation as has been provided, obtaining clear title or rights to the same, and procure upon such terms and in such manner as the Executive Office's project manager may deem appropriate, hardware, equipment, software, documentation, or services as are necessary to complete the project; or
- b) Notwithstanding the above, except as otherwise agreed, nothing herein shall limit the right of the Executive Office to pursue any other legal remedies against the Contractor.

In order to take into account any changes in funding levels because of executive or legislative actions or because of any fiscal limitations not presently anticipated, the Executive Office may reduce or eliminate the amount of the contract as a whole with the scope of services being reduced accordingly, or subject to agreement by the parties concerning the scope and pricing, reduce or eliminate any line item(s).

Notwithstanding the terms, conditions and/or requirements set out in Paragraphs 7 and 8, the Contractor shall not be relieved of liability to the Executive Office for damages sustained by the Executive Office by virtue of any breach of the Agreement by the Contractor, and the Executive Office may withhold payment to the Contractor for the purpose of setoff until such time as the exact amount of damages due the Executive Office from the Contractor is determined.

### PAR. 10. MODIFICATION OF AGREEMENT

The Executive Office may permit changes in the scope of services, time of performance, or approved budget of the Contractor to be performed hereunder. Such changes, which are mutually agreed upon by the Executive Office and the Contractor, must be in writing and shall be made a part of this agreement by numerically consecutive amendment excluding "Special Projects", if applicable, and are incorporated by reference into this Agreement. No changes are effective unless reflected in an approved change order issued by the State's Division of Purchases.

Special Projects are defined as additional services available to the Executive Office on a time and materials basis with the amounts not to exceed the amounts referenced on the Contractor's RFP cost proposal or as negotiated by project or activity. The change order will specify the scope of the change and the expected completion date. Any change order shall be subject to the same terms and conditions of this Agreement unless otherwise specified in the change order and agreed upon by the parties. The parties will negotiate in good faith and in a timely manner all aspects of the proposed change order.

#### Availability of Funds

It is understood and agreed by the parties hereto that all obligations of the Executive Office, including the continuance of payments hereunder, are contingent upon the availability and continued appropriation of State and Federal funds, and in no event shall the Executive Office be liable for any payments hereunder in excess of such available and appropriated funds. In the event that the amount of any available or appropriated funds provided by the State or Federal sources for the purchase of services hereunder shall be reduced, terminated or shall not be continued at an aggregate level sufficient to allow for the purchase of the specified amount of services to be purchased hereunder for any reason whatsoever, the Executive Office shall notify the Contractor of such reduction of funds available and the Executive Office shall be entitled to reduce its commitment hereunder as it deems necessary, but shall be obligated for payments due to the Contractor up to the time of such notice. Neither party shall be liable for any amounts for loss of income, profit or savings or incidental, consequential, indirect, exemplary, severance pay, punitive, or special damages of any party, including third parties arising out of or related to this Agreement.

### PAR. 11. SUBCONTRACTS

It is expressly agreed that the Contractor shall <u>not</u> enter into any subcontract(s) nor delegate any responsibilities to perform the services listed in this Agreement without the advanced, written approval of the Executive Office. If in **ADDENDUM XVI – BID PROPOSAL**, the Bid Proposal permits Subcontracting, the Contractor must provide the name and the extent of services provided by the Subcontractor in the **BUDGET** paragraph 6, and more fully explained in **ADDENDUM II** of this Agreement, and as further agreed to by the Executive Office and the Contractor in **ADDENDUM IX** – **SUBCONTRACTOR COMPLIANCE**, which is incorporated by reference herein, and which outlines the expectations and requirements of subcontracted vendors to this Agreement.

If the Contractor subsequently needs to enlist the services of a Subcontractor, the Contractor shall obtain prior written approval of the Executive Office. Approval of the Executive Office for the Contractor to enter into subcontracts to perform the services or obligations of the Contractor pursuant to this Agreement shall not be unreasonably withheld. Nothing in this Agreement or in a subcontract or sub-agreement between the Contractor and subcontractors shall create any contractual relationship between the subcontractor and the Executive Office. Approval by the Executive Office of the Contractor's request to subcontract shall not relieve the Contractor of its responsibilities under this contract and the Contractor shall therefore remain responsible and liable to

the Executive Office for any conduct, negligence, acts and omissions, whether intentional or unintentional, by any subcontractor

The positions named by the Contractor and detailed in **ADDENDUM XVII** – **CORE STAFF POSITIONS**, which is incorporated by reference herein, will be considered core project staff positions for this project. The Contractor will not alter the core project team or use an independent contractor, company or subcontractor to meet required deliverables without the prior written consent of the Executive Office's project officer or other appointed designee(s) for which consent shall not be unreasonably withheld. Failure to comply with the provisions of this Paragraph could result in denial of reimbursement for such non-approved sub-contracts.

#### PAR. 12. CONTRACTOR'S LIABILITY/INDEMNIFICATION

The Contractor shall indemnify, defend and hold the State of Rhode Island, its departments, agencies, branches and its or their officers, directors, agents or employees (together the "Indemnitees" and their subcontractors) harmless against claims, demands, suits for judgments, losses or reasonable expenses or costs of any nature whatsoever (including actual reasonable attorney's fees) to the extent arising in whole or part from the Contractor's willful misconduct, negligence, or omission in provision of services or breach of this Agreement including, but not limited to, injuries of any kind which the staff of the Contractor or its subcontractor may suffer directly or may cause to be suffered by any staff person or persons in the performance of this Agreement, unless caused by the willful misconduct or gross negligence of the Indemnitees.

The Contractor shall indemnify, defend and hold the State of Rhode Island, its departments, agencies, branches and its or their officers, directors, agents or employees (together the "Indemnitees" and their subcontractors") harmless against claims, demands, suits for judgments, losses or reasonable expenses or costs of any nature whatsoever (including actual reasonable attorney's fees) to the extent arising in whole or part for infringement by the Contractor of any intellectual property right by any product or service provided hereunder.

Nothing in this agreement shall limit the Contractor's liability to indemnify the State for infringements by the Contractor of any intellectual property right.

Nothing in the language contained in this Agreement shall be construed to waive or limit the State or federal sovereign immunity or any other immunity from suit provided by law including, but not limited to Rhode Island General Law, Title 9, Chapter 31 et al., entitled "Governmental Tort Liability."

#### PAR. 13. NONDISCRIMINATION IN EMPLOYMENT AND SERVICES

By signing this Agreement, the Contractor agrees to comply with the requirements of Title VI of the Civil Rights Act of 1964 (42 USC 2000d et seq.); Section 504 of the Rehabilitation Act of 1973, as amended (29 USC 794); Americans with Disabilities Act of 1990 (42 USC 12101 et. seq.); Title IX of the Education Amendments of 1972 (20 USC 1681 et. seq.); The Food Stamp Act, and the Age Discrimination Act of 1975, The

United States Department of Health and Human Services Regulations found in 45 CFR, Parts 80 and 84; the United States Department of Education Implementing regulations (34 CFR, Parts 104 and 106; and the United States Department of Agriculture, Food and Nutrition Services (7 CFR §272.6), which prohibit discrimination on the basis of race, color, national origin (limited English proficiency persons), age, sex, disability, religion, political beliefs, in acceptance for or provision of services, employment, or treatment in educational or other programs or activities, or as any of the Acts are amended from time to time.

Pursuant to Title VI and Section 504, as listed above and as referenced in **ADDENDA V AND VI**, which are incorporated herein by reference and made part of this Agreement, the Contractor shall have policies and procedures in effect, including, mandatory written compliance plans, which are designed to assure compliance with Title VI section 504, as referenced above. An electronic copy of the Contractor's written compliance plan, all relevant policies, procedures, workflows, relevant chart of responsible personnel, and/or self-assessments must be available to the Executive Office upon request.

The Contractor's written compliance plans and/or self-assessments, referenced above and detailed in **ADDENDA V AND VI** of this Agreement must include but are not limited to the requirements detailed in **ADDENDA V AND VI** of this Agreement.

The Contractor must submit, within thirty-five (35) days of the date of a request by DHHS or EOHHS, full and complete information on Title VI and/or Section 504 compliance and/or self-assessments, as referenced above, by the Contractor and/or any subcontractor or vendor of the Contractor.

The Contractor acknowledges receipt of ADDENDUM V - NOTICE TO EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES SERVICE PROVIDERS OF THEIR RESPONSIBILITIES UNDER TITLE VI OF THE CIVIL RIGHTS ACT OF 1964 and ADDENDUM VI - NOTICE TO EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES SERVICE PROVIDERS OF THEIR RESPONSIBILITIES UNDER SECTION 504 OF THE REHABILITATION ACT OF 1973, which are incorporated herein by reference and made part of this Agreement.

The Contractor further agrees to comply with all other provisions applicable to law, including the Americans with Disabilities Act of 1990; the Governor's Executive Order No. 05-01, Promotion of Equal Opportunity and the Prevention of Sexual Harassment in State Government.

The Contractor also agrees to comply with the requirements of the Executive Office of Health and Human Services for safeguarding of client information as such requirements are made known to the Contractor at the time of this contract. Changes to any of the requirements contained herein shall constitute a change and be handled in accordance with **PAR. 10. - MODIFICATION OF AGREEMENT** above.

Failure to comply with this Paragraph may be the basis for cancellation of this

Agreement.

#### PAR. 14. ASSIGNABILITY

The Contractor shall not assign any interest in this Agreement (whether by assignment or novation) without the prior written consent of the State's Division of Purchases, thereto; provided, however, that claims or money due or to become due to the Contractor from the Executive Office under this Agreement may be assigned to a bank, trust company, or other financial institution without such approval. Notice of any such assignment or transfer shall be furnished promptly to the Executive Office.

#### PAR. 15. COPYRIGHTS

Any and all data, technical information, information systems, materials gathered, originated, developed, prepared, modified, used or obtained by the Contractor in performance of the Agreement used to create and/or maintain work performed by the Contractor, including but not limited to, all hardware, software computer programs, data files, application programs, intellectual property, source code, documentation and manuals, regardless of state of completion shall be deemed to be owned and remain owned by the State ("State Property"), and the State has the right to (1) reproduce, publish, disclose or otherwise use and to authorize others to use the State Property for State or federal government purposes, and (2) receive delivery of such State Property upon 30 days notice by the State throughout the term of the contract and including 120 days thereafter. To be clear with respect to State Property, the work shall be considered "work for hire," i.e., the State, not the selected Contractor or any subcontractor, shall have full and complete ownership of all State Property. The selected Contractor and any subcontractor hereby convey, assign and transfer to State any and all of its or their right, title and interest in State Property, if any, including but not limited to trademarks and copyrights. The State hereby grants to the federal government, and the federal government reserves, a royalty-free, nonexclusive and irrevocable license to reproduce, publish, disclose or otherwise use and to authorize others to use for federal government purposes such software, modifications and documentation designed, developed or installed with federal financial participation.

The Contractor agrees that no findings, listing, or information derived from information obtained through performance, as described in the Scope of Work in Addendum I with or without identifiers, may be released or publicly disclosed in any form for any purpose if such findings, listing, or information contain any combination of data elements that might allow an individual to determine a beneficiary's identification without first obtaining written authorization from the Executive Office's project officer. Examples of such data elements include, but are not limited to geographic indicators, age, sex, diagnosis, procedure, date of birth, or admission/discharge date(s). The Contractor agrees further that the Executive Office shall be the sole judge as to whether any finding, listing, information, or any combination of data extracted or derived from the Executive Office's files identify or would, with reasonable effort, permit one to identify an individual, or to deduce the identifying of an individual to a reasonable degree of certainty. The Contractor agrees that the conditions set forth herein apply to any materials presented or submitted review and/or publication that contain individual

identifying elements in the information obtained, as stated above, unless such information is presented in the aggregate. Under no circumstance, shall the Contractor publicly disclose or present or submit any materials for review and/or publication that contains an individual's social security number, in part or in whole. The Contractor is hereby notified that all initial data received from EOHHS is considered confidential by the Executive Office. For further requirements regarding confidentiality of information please refer to Paragraph 23 of this Agreement.

With respect to claims arising from computer hardware or software manufactured by a third party and sold by the Contractor as a reseller, the Contractor will pass through to the Executive Office such indemnity rights as it receives from such third party ("third party obligation") and will cooperate in enforcing them; provided that if the third party manufacturer fails to honor the third party obligation, the Contractor will provide the Executive Office with indemnity protection equal to that called for by the third party obligation, but in no event greater than that called for in the first sentence of this Paragraph the provisions of the preceding sentence apply only to third party computer hardware or software sold as a distinct unit and accepted by the Executive Office. Unless a third party obligation provides otherwise, the defense and payment obligations set forth in this Paragraph will be conditional upon the following:

- 1. The Executive Office will notify the Contractor of any such claim in writing and tender the defense thereof within a reasonable time;
- 2. The Contractor will have sole control of the defense of any action on all third party claims, costs (including without limitation reasonable attorneys' fees), and losses for infringement or violation of any U.S. Intellectual Property Rights by any product or service provided hereunder; and all negotiations for its settlement or compromise; provided that (i) when substantial principles of government or public law are involved, when litigation might create precedent affecting future state operations or liability, or when involvement of the state is otherwise mandated by law, the state may participate in such action at its own expense with respect to attorneys' fees and costs (but not liability); (ii) the state will have the right to approve or disapprove any settlement or compromise, which approval will not unreasonably be withheld or delayed; and
- 3. The State will reasonably cooperate in the defense and in any related settlement negotiations.

Should the deliverables or software, or the operation thereof, become, or in the Contractor's opinion are likely to become, the subject of a claim of infringement or violation of a U.S. Intellectual Property Rights, the Executive Office shall permit the Contractor at its option and expense either to procure for the Executive Office the right to continue using the deliverables or software, or to replace or modify the same so that they become non-infringing. If none of these options can reasonably be taken, or if the use of such deliverables or software by the Executive Office shall be prevented by injunction, the Contractor agrees to take back such deliverables or software and make every reasonable effort to assist the Executive Office in procuring substitute deliverables or software. If, in the sole opinion of the Executive Office, the return of such infringing deliverables or software makes the retention of other deliverables or software acquired from the Contractor under this Agreement impractical, the Executive Office shall then have the option of terminating such agreements, or applicable portions

thereof, without penalty or termination charge. The Contractor agrees to take back such deliverables or software and refund any sums the Executive Office has paid the Contractor less any reasonable amount for use or damage.

The Contractor shall have no liability to the Executive Office under any provision of this clause with respect to any claim of patent, copyright or trade secret infringement that is based upon:

- The combination or utilization of deliverables furnished hereunder with equipment or devices not made or furnished by the Contractor; or,
- The operation of equipment furnished by the Contractor under the control of any operating software other than, or in addition to, the current version of the Contractor-supplied operating software; or
- The modification by the Executive Office of the equipment furnished hereunder or of the software; or
- The combination or utilization of software furnished hereunder with non-Contractor supplied software.

The Contractor certifies that it has appropriate systems and controls in place to ensure that Executive Office funds will not be used in the performance of this Agreement for the acquisition, operation or maintenance of computer software in violation of copyright laws.

#### PAR. 16. PARTNERSHIP

It is understood and agreed that nothing herein is intended or should be construed in any manner as creating or establishing the legal relation of partnership between the parties hereto, or as constituting the employees, agents, or representatives of the Contractor included in this Agreement as employees, agents, or representatives of the Executive Office.

#### PAR. 17. INTEREST OF CONTRACTOR

The Contractor covenants that it presently has no pecuniary interest and shall not acquire any such interest, direct or indirect, without first disclosing to the Executive Office in writing and then subsequently obtaining approval, in writing, from the Executive Office, that would conflict in any manner or degree with the performance of services required under this Agreement. The Contractor further covenants that no person having any such interest shall be employed by the Contractor for the performance of any work associated with this Agreement.

#### PAR. 18. FEDERAL FUNDING PROVISIONS

Funds made available to the Contractor under this Agreement are or may be derived from federal funds made available to the Executive Office. The Provisions of Paragraph 5 and Addendum II notwithstanding, the Contractor agrees to make claims for payment under this Agreement in accordance with applicable federal policies. The Contractor agrees that no payments under this Agreement will be claimed for

reimbursement under any other Agreement, grant or contract that the Contractor may hold that provides funding from the same State or Federal sources. The Contractor further agrees to be liable for audit exceptions that may arise from examination of claims for payment under this Agreement. The Contractor specifically agrees to abide by all applicable federal requirements for Contractors, including laws, regulations and requirements related to services performed outside the United States by Contractor or its subcontractors. Additionally, the Federal Award must be used in accordance with the specific Catalog of Federal Domestic Assistance (CFDA) number listed in **ADDENDUM IV – FISCAL ASSURANCES.** https://www.cfda.gov/

States are required to collect information from contractors for awards greater than \$25,000 as described in **ADDENDUM XVIII** – **FEDERAL SUBAWARD REPORTING** (hereafter referred to as the FFATA form). The Contractor and its subcontractors, if subcontractors are permitted within the scope of this Agreement, will provide new FFATA forms for each contract year. When applicable in multiyear contracts, the Contractor is required to review and update the FFATA form, this must be provided to the Executive Office 30 days prior to the end of the first contract year. For example, if the contract performance period is July 1, 2015 to June 30, 2018; then the FFATA form for the second contract year is due June 1, 2016. Any sub-contractor paid with Federal Funding will provide the FFATA form for each contract year to the Contractor, the Contractor must then provide all sub-contractor FFATA forms to the Executive Office. Sub-contractor forms must be provided within fifteen (15) days of date of signature of this Agreement, and if applicable, within fifteen (15) days of the end of each contract year for all subsequent contract years.

## PAR. 19. FUNDING DENIED

It is understood and agreed that in the event that less than full federal funding or other funding is received by the Executive Office due directly to the failure of the Contractor to comply with the terms of this Agreement, the Contractor is liable to the State of Rhode Island for an amount equal to the amount of the denied funding. Should the Contractor be liable for the amount of the denied funding, then such amount shall be payable upon demand of the Executive Office.

The Contractor agrees that no expenditures claimed for reimbursement under this Agreement will be claimed for reimbursement under any other agreement, grant, or contract that the Contractor may hold which provides funding from state or federal sources. The Contractor further agrees to be liable for audit exceptions that may arise from examination of expenditures: (a) claimed by the Contractor for reimbursement under this Agreement, and/or (b) submitted by the Contractor in meeting any cost participation requirements.

#### PAR. 20. ACCESSIBILITY AND RETENTION OF RECORDS

The Contractor agrees to make accessible and to maintain all fiscal and activity records relating to this Agreement to state and/or federal officials, or their designated representatives, necessary to verify the accuracy of Contractor invoices or compliance with this Agreement. This accessibility requirement shall include the right to review

and copy such records. This requirement is also intended to include but is not limited to any auditing, monitoring, and evaluation procedures, including on-site visits, performed individually or jointly, by state or federal officials or their agents necessary to verify the accuracy of Contractor invoices or compliance with the this Agreement (in accordance with 2 CFR §200.331). If such records are maintained out of the State of Rhode Island, such records shall be made accessible by the Contractor at a Rhode Island location. Minutes of board of directors meetings, fiscal records, and narrative records pertaining to activities performed will be retained for audit purposes for a period of at least three (3) years following the submission of the final expenditure report for this Agreement. Additionally, if any litigation, claim, or audit is started before the expiration of the 3 year period, as mentioned in Paragraph 2 of this Agreement, the records must be retained until all litigation, claims, or audit findings involving the records have been resolved and final action taken in accordance with 2 CFR §200.333. If audit findings have not been resolved at the end of the three (3) years, the records shall be retained for an additional three (3) years after the resolution of the audit findings are made or as otherwise required by law.

The Contractor and its subcontractors, if subcontractors are permitted within the scope of this Agreement, will provide and maintain a quality assurance system acceptable to the state covering deliverables and services under this Agreement and will tender to the state only those deliverables that have been inspected and found to conform to this Agreement's requirements. The Contractor will keep records evidencing inspections and their result, and will make these records available to the state during Agreement performance and for three (3) years after final payment. The Contractor shall permit the state to review procedures, practices, processes, and related documents to determine the acceptability of Contractor's quality assurance system or other similar business practices related to performance of the Agreement.

Further, the Contractor agrees to include a similar right of the state to audit records and interview staff in any subcontract related to performance of this Agreement.

The parties agree that in regards to fixed price portions of the contract, the state's access to the Contractor's books, records and documents shall be limited to those necessary to verify the accuracy of the Contractor's invoice. In no event will the state have access to the Contractors internal cost data as they relate to fixed price portion of the contract.

#### PAR. 21. CAPITAL ASSETS

The Contractor agrees that any capital assets purchased on behalf of the Executive Office on a pass-through basis and used on behalf of the Executive Office by the Contractor shall upon payment by the Executive Office, become the property of the Executive Office unless otherwise agreed to by the parties and may be utilized by the Contractor in a reasonable manner. Capital assets are defined as any item having a life expectancy of greater than one (1) year and an initial cost of greater than five thousand dollars (\$5,000) per unit, except greater than five hundred dollars (\$500) per unit for computer equipment.

Upon written request by the Executive Office, the Contractor agrees to execute and deliver to the Executive Office a security interest in such capital assets in the amount of the value of such capital asset (or for a lesser amount as determined by the Executive Office).

#### PAR. 22. COMPETITIVE BIDS

With the exception of services or products obtained for use in a leveraged environment, the Contractor agrees competitive bidding will be utilized for all purchases in direct and exclusive support of the Executive Office which are made under this Agreement in excess of five hundred dollars (\$500) or an aggregate of one thousand dollars (\$1,000) for any like items during the time of performance of this Agreement. Evidence of competitive bids must be retained in accordance with <a href="PAR. 20. - ACCESSIBILITY AND RETENTION OF RECORDS">PAR. 20. - ACCESSIBILITY AND RETENTION OF RECORDS</a>.

#### PAR. 23. SECURITY AND CONFIDENTIALITY

The Contractor shall take security measures to protect against the improper use, loss, access of and disclosure of any confidential information it may receive or have access to under this Agreement as required by this Agreement, the RFP and proposal, or which becomes available to the Contractor in carrying out this Agreement and the RFP and the proposal, and agrees to comply with the requirements of the Executive Office for safeguarding of client and such aforementioned information. Confidential information includes, but is not limited to: names, dates of birth, home and/or business addresses, social security numbers, protected health information, financial and/or salary information, employment information, statistical, personal, technical and other data and information relating to the State of Rhode Island data, and other such data protected by Department/Executive Office laws, regulations and policies ("confidential information"), as well as State and Federal laws and regulations. All such information shall be protected by the Contractor from unauthorized use and disclosure and shall be protected through the observance of the same or more effective procedural requirements as are applicable to the Executive Office.

The Contractor expressly agrees and acknowledges that said confidential information provided to and/or transferred to provider by the Executive Office or to which the Contractor has access to for the performance of this Agreement is the sole property of the Executive Office and shall not be disclosed and/or used or misused and/or provided and/or accessed by any other individual(s), entity(ies) and/or party(ies) without the express written consent of the Executive Office. Further, the Contractor expressly agrees to forthwith return to the Executive Office any and all said data and/or information and/or confidential information and/or database upon the Executive Office's written request and/or cancellation and/or termination of this Agreement.

The Contractor shall not be required under the provisions of this paragraph to keep confidential any data or information, which is or becomes legitimately publicly available, is already rightfully in the Contractor's possession, is independently developed by the Contractor outside the scope of this Agreement, or is rightfully obtained from third parties under no obligation of confidentiality.

The Contractor agrees to abide by all applicable, current and as amended Federal and State laws and regulations governing the confidentiality of information, including to but not limited to the Business Associate requirements of HIPAA (<u>WWW.HHS.GOV/OCR/HIPAA</u>), to which it may have access pursuant to the terms of this Agreement. In addition, the Contractor agrees to comply with the Executive Office confidentiality policy recognizing a person's basic right to privacy and confidentiality of personal information. ("confidential records" are the records as defined as not public in R.I. Gen. Laws 38-2-2-(4) (A)-(AA) entitled "Access to Public Records").

In accordance with this Agreement and all Addenda thereto, the Contractor will additionally receive, have access to, or be exposed to certain documents, records, that are confidential, privileged or otherwise protected from disclosure, including, but not limited to: personal information; Personally Identifiable Information (PII), Sensitive Information (SI), and other information (including electronically stored information), records sufficient to identify an applicant for or recipient of government benefits; preliminary draft, notes, impressions, memoranda, working papers-and work product of state employees; as well as any other records, reports, opinions, information, and statements required to be kept confidential by state or federal law or regulation, or rule of court ("State Confidential Information"). State Confidential Information also includes PII and SI as it pertains to any public assistance recipients as well as retailers within the SNAP Program and Providers within any of the State Public Assistance programs.

Personally Identifiable Information (PII) is defined as any information about an individual maintained by an agency, including, but not limited to, education, financial transactions, medical history, and criminal or employment history and information which can be used to distinguish or trace an individual's identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual, such as their name, social security number, date and place of birth, mother's maiden name, biometric records, etc. (As defined in 2 CFR §200.79 and as defined in OMB Memorandum M-06-19, "Reporting Incidents Involving Personally Identifiable Information and Incorporating the Cost for Security in Agency Information Technology Investments"). PII shall also include individual's first name or first initial and last name in combination with any one or more of types of information, including, but not limited to, social security number, passport number, credit card numbers, clearances, bank numbers, biometrics, date and place of birth, mother's maiden name, criminal, medical and financial records, educational transcripts (As defined in 2 CFR § 200.82 Protected Personally Identifiable Information).

Sensitive Information (SI) is information that is considered sensitive if the loss of confidentiality, integrity, or availability could be expected to have a serious, severe or catastrophic adverse effect on organizational operations, organizational assets, or individuals. Further, the loss of sensitive information confidentiality, integrity, or availability might: (i) cause a significant or severe degradation in mission capability to an extent and duration that the organization is unable to perform its primary functions;

(ii) result in significant or major damage to organizational assets; (iii) result in significant or major financial loss; or (iv) result in significant, severe or catastrophic harm to individuals that may involve loss of life or serious life threatening injuries. (Defined in HHS Memorandum ISP-2007-005, "Departmental Standard for the Definition of Sensitive Information" as amended).

The Contractor agrees to adhere to any and all applicable State and Federal statutes and regulations relating to confidential health care and substance abuse treatment including but not limited to the Federal Regulation 42 CFR, Part 2; Rhode Island Mental Health Law, R.I. General Laws Chapter 40.1-5-26; Confidentiality of Health Care Communications and Information Act, R.I. General Laws Chapter 5-37.3-1 et seq, HIPAA 45 CFR 160 and the Rhode Island Identity Theft Protection Act, R.I. General Laws Chapter 11-49.3-1. The Contractor acknowledges that failure to comply with the provisions of this paragraph will result in the termination of this Agreement.

The Contractor shall notify the Executive Office and the Executive Office's designated security officer by telephone call plus e-mail, web form or fax upon the discovery of any breach of security of PHI, PII or SI or suspected breach of security of PHI, PII or SI (where the use or disclosure is not provided for and permitted by this Agreement) of which it becomes aware within one (1) hour and in no case later than forty-eight (48) hours of the breach and/or Security Incident. The Contractor shall, within forty-eight (48) hours, notify the Executive Office and the Executive Office's designated security officer of any suspected breach of unauthorized electronic access, disclosure or breach of confidential information or any successful breach of unauthorized electronic access, disclosure or breach of confidential information. A breach is defined pursuant to HIPAA guidelines as well as those found in the "Health Information Technology for Economic and Clinical Health Act" (HITECH). A breach or suspected breach may be an acquisition, access, use or disclosure or suspected acquisition, access, use or disclosure of PHI in violation of HIPAA privacy rules that compromise PHI security or privacy. Additionally, a breach or suspected breach may be an acquisition, access, use or disclosure or suspected acquisition, access, use or disclosure of PII or SI. The notice of a breach or suspected breach shall contain information available to the Contractor at the time of the notification to aid the Executive Office in examining the matter. More complete and detailed information shall be provided to the Executive Office as it becomes available to the Contractor.

Upon notice of a breach, suspected breach or a security incident, the Executive Office and Contractor will meet to jointly develop an incident investigation and remediation plan. Depending on the nature and severity of the confirmed breach, the plan may include the use of an independent third-party security firm to perform an objective security audit in accordance with recognized cyber security industry commercially reasonable practices. The parties will consider the scope, severity and impact of the security incident to determine the scope and duration of the third party audit. If the parties cannot agree on either the need for or the scope of such audit, then the matter shall be escalated to senior officials of each organization for resolution. The Contractor will pay the costs of all such audits. Depending on the nature and scope of the security incident, remedies may include, among other things, information to individuals on obtaining credit reports and notification to applicable credit card companies,

notification to the local office of the Secret Service, and or affected users and other applicable parties, utilization of a call center and the offering of credit monitoring services on a selected basis.

Notwithstanding any other requirement set out in this Agreement, the Contractor acknowledges and agrees that the HITECH Act and its implementing regulations impose new requirements with respect to privacy, security and breach notification and contemplates that such requirements shall be implemented by regulations to be adopted by the U.S. Department of Health and Human Services. The HITECH requirements, regulations and provisions are hereby incorporated by reference into this Agreement as if set forth in this Agreement in their entirety. Notwithstanding anything to the contrary or any provision that may be more restrictive within this Agreement, all requirements and provisions of HITECH, and its implementing regulations currently in effect and promulgated and/or implemented after the date of this Agreement, are automatically effective and incorporated herein. Where this Agreement requires stricter guidelines, the stricter guidelines must be adhered to.

Failure to abide by the Executive Office's confidentiality policy or the required signed **Business Associate Agreement (BAA)** will result in termination remedies, including but not limited to, termination of this Agreement. A **Business Associate Agreement** (**BAA**) shall be signed by the Contractor, simultaneously or as soon thereafter as possible, from the signing of this Agreement, as required by the Executive Office.

Nothing herein shall limit the Executive Office's ability to seek injunctive relief or any and all damages resulting from the Contractor's negligent or intentional disclosure of confidential information.

#### PAR. 24. AUDIT

In the case wherein the amount identified in **PAR. 6. - BUDGET** is at least twenty-five thousand dollars (\$25,000) in any year, at no additional cost for the Executive Office, the Contractor shall prepare an annual financial statement of the Contractor or the Contractor's parent, where applicable, within nine (9) months of the end of the Contractor's fiscal year. The financial statements must provide full and frank disclosures of all assets, liabilities, changes in the fund balances, all revenue, and all expenditures. Upon written or oral request by the Executive Office, the Contractor shall provide the Executive Office a copy of the above described financial statement(s) within ten (10) days of the Executive Office's request or within twenty (20) days of the end of the Time of Performance, Paragraph 3 herein. If additional financial documentation is required by the Federal funding source, these additional financial requirements must be met in addition to the preparation of the above financial statements.

In the case wherein the amount identified in **PAR. 6. - BUDGET** is at least seven hundred and fifty thousand federal dollars (\$750,000) in any fiscal year, at no additional cost for the Executive Office, the audit must be performed in accordance with 2 CFR § 200.500 et. seq., or with "Government Auditing Standards" as published by the Comptroller General of the United States. The audit must address areas of compliance and internal controls as outlined in 2 CFR §200.500 et. seq. If a management letter is

also issued as part of the audit, the management letter must be submitted as well (2 CFR §200.512). All financial statements and audits must be submitted in a format that is acceptable to the Executive Office.

In the case wherein the Contractor expends \$750,000 or more during the non–Federal entity's fiscal year in Federal awards must have a single or program-specific audit conducted for that year in accordance with the provisions of 2 CFR § 200.501, et seq. at no additional cost for the Executive Office, the audit must be performed in accordance with 2 CFR §200.500 et. seq., or with "Government Auditing Standards" as published by the Comptroller General of the United States. The audit must address areas of compliance and internal controls as outlined in 2 CFR § 200.500 et. seq. If a management letter is also issued as part of the audit, the management letter must be submitted as well (2 CFR §200.512). All financial statements and audits must be submitted in a format that is acceptable to the Executive Office.

Moreover, if the Contractor has Agreements and/or Federal Awards which <u>in</u> <u>aggregate</u> are at least seven hundred and fifty thousand federal dollars (\$750,000) in any fiscal year, including the amount identified in <u>PAR. 6 – BUDGET</u>, the audit must be performed in accordance with federal requirements as outlined above (2 CFR §200.500 et seq.).

Should the Contractor expend less than seven hundred and fifty thousand federal dollars (\$750,000) in a fiscal year and be, therefore, exempt from having to perform an audit in accordance with 2 CFR §200.500 et. seq., the Contractor may not charge the cost of such an audit to a federal award.

Pursuant to 2 CFR §200.501 (h), "for-profit" entities shall conduct a "Yellow Book" audit annually by a Public Accounting Firm in accordance with Government Auditing Standards, mentioned above, and standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the U.S. (GAGAS) and provide a copy thereof to Client, the Contractor may not charge the cost of such an audit to a federal award.

The Contractor agrees that the state or its designated representative will be given access to any part of the system which is delivered under this Agreement to inventory and/or inspect the system.

The Contractor expressly agrees that any overpayment identified through an audit must be repaid to the Executive Office within a period of six (6) months from the issuance of the audit.

#### PAR. 25. SEVERABILITY

If any provision of this Agreement is held invalid, the remainder of this Agreement shall not be affected thereby if such remainder would then continue to conform to the terms and requirements of applicable law.

#### PAR. 26. ON-SITE INSPECTION

The Contractor agrees to permit on-site monitoring, evaluation and inspection of all activities related to the Agreement by officials of the Executive Office, its designee, and where appropriate, the Federal government. On-site inspections and monitoring shall be in accordance with 2 CFR §200.328. All reports pertaining to 2 CFR §200.331, shall be maintained by the Contractor. The Contractor must retain any documents pertaining to changes requested from the Executive Office or the Federal Government in accordance with 2 CFR §200.333.

If, as a result of on-site inspections, changes are requested by the Executive Office to ensure compliance with this Agreement and/or Federal Awards, the Contractor must perform changes within a time period defined by the Executive Office. All changes shall be documented by the Contractor and provided to the Executive Office upon request. All requested changes shall comply with 2 CFR §200.331.

#### PAR. 27. DRUG-FREE WORKPLACE POLICY

The Contractor agrees to comply with the provisions of the Governor's Executive Order 91-14, the State's Drug Free Workplace Policy, and the Federal Omnibus Drug Abuse Act of 1988. As a condition of contracting with the State of Rhode Island, the Contractor hereby agrees to abide by **ADDENDUM VII - DRUG-FREE WORKPLACE POLICY**, and in accordance therewith has executed **ADDENDUM VIII - DRUG-FREE WORKPLACE POLICY CONTRACTOR CERTIFICATE OF COMPLIANCE.** 

Furthermore, the Contractor agrees to submit to the Executive Office any report or forms which may from time-to-time be required to determine the Contractor's compliance with this policy.

The Contractor acknowledges that a violation of the Drug-Free Workplace Policy may, at the Executive Office's option, result in termination of this Agreement.

#### PAR. 28. PRO-CHILDREN ACT OF 1994 (ACT)

As a condition of contracting with the State of Rhode Island, the Contractor hereby agrees to abide by **ADDENDUM X - CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE**, and in accordance has executed **ADDENDUM X - CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE**.

#### PAR. 29. DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS

The Contractor agrees to abide by **ADDENDUM XI – INSTRUCTIONS FOR CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS – PRIMARY COVERED TRANSACTIONS,** and in accordance has executed the required certification included in **ADDENDUM XII – CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS – PRIMARY COVERED TRANSACTIONS.** 

#### PAR. 30. CHIEF PURCHASING OFFICER

This Agreement shall take effect upon the issuance of a Purchase Order by the State of Rhode Island's Chief Purchasing Officer or his/her designee. No modifications to this agreement shall be effective unless in an authorized change order issued by the State's Division of Purchases.

#### PAR. 31. OWNERSHIP

The following additional paragraphs are added to the Rhode Island Department of Administration, Division of Purchases, Purchasing Rules, Regulations, and General Conditions of Purchasing.

<u>PROPRIETARY SOFTWARE</u>. Each party will retain all rights in any software, ideas, concepts, know-how, development tools, techniques or any other proprietary material or information that it owned or developed prior to the date of this Agreement, or acquired or developed after the date of this Agreement without reference to or use of the intellectual property of the other party. All software that is licensed by a party from a third party vendor will be and remain the property of such vendor.

DEVELOPED SOFTWARE. All software that is developed by the Contractor and delivered by the Contractor to the Executive Office under this Agreement, and paid for by the Executive Office ("Developed Software") is and shall remain the property of the Executive Office. For a period of ninety (90) days following acceptance of any developed software in accordance with the approval procedures adopted by the parties, the Contractor warrants that each item of developed software will conform in all material respects to the written technical specifications agreed to by the parties in accordance with the software development methodologies adopted by the parties and set forth in the procedures manual. As soon as reasonably practicable after discovery by State or Contractor of a failure of the Developed Software to so conform (a "nonconformance"), State or Contractor, as applicable, will deliver to the other a statement supporting documentation describing in reasonable detail the alleged nonconformance. If Contractor confirms that there is a non-conformance, then Contractor will use commercially reasonable efforts to correct such non-conformance. The methods and techniques for correcting non-conformances will be at the sole discretion of the Executive Office. The foregoing warranty will not extend to any nonconformances caused (i) by any change or modification to software without Contractor's prior written consent; or (ii) by state operating software otherwise than in accordance with the applicable documentation, for the purpose for which it was designed, or on hardware not recommended, supplied or approved in writing by Contractor. Furthermore, if, after undertaking commercially reasonable efforts to remedy a breach by Contractor of the foregoing warranty, Contractor, in the exercise of its reasonable business judgment, determines that any repair, adjustment, modification or replacement is not feasible, or in the event that the developed software subsequent to all repairs, adjustments, modifications and replacements continues to fail to meet the foregoing warranty, the Executive Office will return the developed software to Contractor, and Contractor will credit to the State, in a manner and on a schedule agreed to by the parties and as the Executive Office's sole and exclusive remedy for such failure,

an amount equal to the charges actually paid by the Executive Office to the Contractor for the developed software that has failed to meet the foregoing warranty. Upon written request of the Executive Office, the Contractor will use commercially reasonable efforts to correct an alleged non-conformance for which Contractor is not otherwise responsible hereunder because it is caused or contributed to by one of the factors listed above and, to the extent that such correction cannot be performed within the scope of the Contractor services, such correction will be paid for by the Executive Office at the Contractor's then current commercial billing rates for the technical and programming personnel and other materials utilized by the Contractor. Notwithstanding anything to the contrary in this Agreement, the Contractor will continue to own, and will be free to use, the development tools and the residual technology, so long as such use does not breach Contractor's obligations of confidentiality set forth herein

OTHER. Notwithstanding anything to the contrary in this Agreement, the Contractor (i) will retain all right, title and interest in and to all know-how, intellectual property, methodologies, processes, technologies, algorithms, software or development tools used in performing the services hereunder which are based on trade secrets or proprietary information of the Contractor, are developed or created by or on behalf of the Contractor without reference to or use of the intellectual property of the Executive Office or are otherwise owned or licensed by the Contractor (collectively, "tools"); (ii) subject to the confidentiality obligations set forth in this Agreement, will be free to use the ideas, concepts, methodologies, processes and know-how which are developed or created in the course of performing the services and may be retained by the Contractor's employees in an intangible form, all of which constitute substantial rights on the part of the Contractor in the technology developed as a result of the services performed under this Agreement; and (iii) will retain ownership of any Contractor-owned software or tools that are used in producing the developed software and become embedded therein. No licenses will be deemed to have been granted by either party to any of its patents, trade secrets, trademarks or copyrights, except as otherwise expressly provided in this Agreement.

#### PAR. 32. FORCE MAJEURE

Except for defaults of subcontractors at any tier, in the event that any party is unable to perform any of its obligations under this Agreement or to enjoy any of its benefits because of (or if failure to perform the services is caused by) natural disaster, actions or decrees of governmental bodies, or other event or failure not the fault or within control of the affected party (hereinafter referred to as a "Force Majeure Event"), the party who has been so affected shall immediately give notice to the other parties and shall use reasonable efforts to resume performance. Upon receipt of such notice, all obligations under this Agreement shall be immediately suspended

#### PAR. 33. RESERVED

#### PAR. 34. DISPUTES

The parties shall use good faith efforts to cooperatively resolve disputes and problems that arise in connection with this Agreement. When a dispute arises between the

Executive Office and Contractor, both parties will attempt to resolve the dispute pursuant to this subsection. When a dispute arises, the party initiating the dispute shall notify the other party in writing of the dispute, with the notice specifying the disputed issues and the position of the party submitting the notice. The Executive Office's project officer and Contractor project officer shall use good faith efforts to resolve the dispute within ten (10) State business days of submission by either party to the other of such notice of the dispute.

If the Executive Office's Project Officer and the Contractor's Project Officer are unable to resolve the dispute, either party may request that the dispute be escalated for resolution to the Secretary of the Executive Office of Health and Human Services or his or her designee, the Contractor's President or his or her designee and a mutually agreed upon third party shall attempt to resolve the issue.

If the issue is not resolved, the parties shall proceed pursuant to R.I. General Laws § 37-2-46 and applicable State Procurement Regulations (1.5).

If the issue is not resolved, the parties shall endeavor to resolve their claims by mediation which, shall be administered by the Presiding Justice of the Providence County Superior Court. A request for mediation shall be made in writing, delivered to the other party to the Agreement, and filed with the court. The request may be made concurrently with the filing of binding dispute resolution proceedings but, in such event, mediation shall proceed in advance of binding dispute resolution proceedings, which shall be stayed pending mediation for a period of sixty (60) days from the date of filing, unless stayed for a longer period by agreement of the parties or court order. If an arbitration is stayed pursuant to this paragraph, the parties may nonetheless proceed to the selection of the arbitrator(s) and agree upon a schedule for later proceedings.

The parties shall share the mediator's fee and any filing fees equally. The mediation shall be held in the State of Rhode Island where the project is located, unless another location is mutually agreed upon. Agreements reached in mediation shall be enforceable as settlement agreements in any court having jurisdiction thereof.

#### PAR. 35. GOVERNING LAW

This Agreement is deemed executed and delivered in the City of Cranston, State of Rhode Island, and all questions arising out of or under this Agreement shall be governed by the laws of the State of Rhode Island.

#### PAR. 36. WAIVER AND ESTOPPEL

Nothing in this Agreement shall be considered waived by any party, unless the party claiming the waiver receives the waiver in writing. No breach of this Agreement is considered to be waived unless the non-breaching party waives it in writing. A waiver of one provision shall not constitute a waiver of any other. A failure of any party to enforce at any time any provisions(s) of this contract, or to exercise any option which is herein provided, shall in no way be construed as a waiver of such provision of this

contract. No consent, or excuse by either party, express or implied, shall constitute a subsequent consent, waiver or excuse.

#### PAR. 37. INSURANCE

Throughout the term of the Agreement, the Contractor and any subcontractor shall procure and maintain, at its own cost and expense, insurance as required by the Bid Specifications.

#### PAR. 38. WORK REVIEWS

The Contractor agrees that all work performed under this Agreement may be reviewed by the Rhode Island Executive Office of Health and Human Services, Department of Administration, and/or by any third party designated by the Executive Office of Health and Human Services.

#### PAR. 39. BUSINESS CONTINUITY PLAN

The Contractor shall prepare and maintain a Business Continuity Plan upon execution of this Agreement, which shall include, but not be limited to, the Contractor's procedure for recovery of data and recovery for all operation components in case of an emergency or disaster. Upon written or oral request by the Executive Office, the Contractor shall provide the Executive Office a copy of the above described Business Continuity Plan within ten (10) days of the Executive Office's request.

#### PAR. 40. NOTICES

No notice, approval or consent permitted or required to be given by this Agreement will be effective unless the same is in writing and sent postage prepaid, certified mail or registered mail, return receipt requested, or by reputable overnight delivery service to the other party at the address set forth in ADDENDUM XVII – CORE STAFF POSITIONS, or such other address as either party may direct by notice given to the other as provided ADDENDUM XVII – CORE STAFF POSITIONS, and shall be deemed to be given when received by the addressee. The Contractor and the Executive Office shall list, in ADDENDUM XVII – CORE STAFF POSITIONS, the names, addresses, email addresses, telephone numbers, and the facsimile numbers of all individuals that the above such notice, approval or consent shall be sent to or copied on. The Parties agree to update any changes to the designated notice recipients, in writing pursuant to the terms outlined in PARAGRAPH 40.

#### PAR. 41. COUNTERPARTS

This Agreement may be executed in any number of counterparts, each of which will be an original, and such counterparts together will constitute one and the same instrument. Execution may be effected by delivery of facsimiles of signature pages and the parties will follow such delivery by prompt delivery of originals of such pages.

#### PAR. 42. AMENDMENTS

Except as may otherwise set forth in this Agreement, the Agreement may only be amended by the parties agreeing to the amendment, in writing, duly executed by the parties and shall only be effective upon incorporation by the State's Division of Purchases through the issuance of a change order.

#### PAR. 43. SURVIVAL

Any obligations and provisions of this Agreement which by their nature extend beyond the expiration or termination of this Agreement, including but not limited to safeguarding confidential information and indemnification, shall survive the expiration or termination of this Agreement.

#### PAR. 44. ADDITIONAL APPROVALS

The parties acknowledge that this Agreement requires issuance of a valid Purchase Order by the State of Rhode Island for this Agreement to remain in full force and effect.

**IN WITNESS WHEREOF**, the parties hereto have hereunder set their hands as of the date first above written and this Agreement made legally binding upon the issuance of a valid Purchase Order by the State of Rhode Island as follows:

| STATE OF RHODE ISLAND:   | ***INSERT CONTRACTOR NAME***:     |  |  |  |  |  |
|--|-----------------------------------|--|--|--|--|--|
| ERIC J. BEANE, SECRETARY EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES | AUTHORIZED AGENT/SIGNATURE TITLE: |  |  |  |  |  |
|  | PRINT NAME                        |  |  |  |  |  |
| DATE   | DATE                              |  |  |  |  |  |

#### **ADDENDA**

Attached hereto, incorporated into and made a part herein of this agreement, are the following addenda:

<u>ADDENDUM I</u> - REQUEST FOR PROPOSAL AND/OR SCOPE OF WORK

ADDENDUM II - BUDGET

ADDENDUM III - PAYMENTS AND REPORTS SCHEDULE

ADDENDUM IV - FISCAL ASSURANCES

ADDENDUM V - NOTICE TO EXECUTIVE OF HUMAN SERVICES' SERVICE

PROVIDERS OF THEIR RESPONSIBILITIES UNDER TITLE VI

OF THE CIVIL RIGHTS ACT OF 1964

ADDENDUM VI - NOTICE TO EXECUTIVE OFFICE OF HEALTH AND HUMAN

SERVICES' SERVICE PROVIDERS OF THEIR RESPONSIBILITIES UNDER SECTION 504 OF THE

**REHABILITATION ACT OF 1973** 

ADDENDUM VII - DRUG-FREE WORKPLACE POLICY

ADDENDUM VIII - DRUG FREE WORKPLACE POLICY CONTRACTOR

CERTIFICATE OF COMPLIANCE

<u>ADDENDUM IX</u> - SUBCONTRACTOR COMPLIANCE

ADDENDUM X - CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO

**SMOKE** 

ADDENDUM XI - INSTRUCTIONS FOR CERTIFICATION REGARDING

DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY

MATTERS – PRIMARY COVERED TRANSACTIONS

<u>ADDENDUM XII</u> - CERTIFICATION REGARDING DEBARMENT, SUSPENSION

AND OTHER RESPONSIBILITY MATTERS - PRIMARY

**COVERED TRANSACTIONS** 

<u>ADDENDUM XIII</u> - LIQUIDATED DAMAGES

<u>ADDENDUM XIV</u> - EQUAL EMPLOYMENT OPPORTUNITY

ADDENDUM XV - BYRD ANTI-LOBBYING AMENDMENT

ADDENDUM XVI - BID PROPOSAL

<u>ADDENDUM XVII</u> - CORE STAFF POSITIONS

ADDENDUM XVIII - FEDERAL SUBAWARD REPORTING

## <u>ADDENDUM XIX</u> - BUSINESS ASSOCIATE AGREEMENT

## ADDENDUM I

## REQUEST FOR PROPOSAL / SCOPE OF WORK

## ADDENDUM II

## **BUDGET**

## **ADDENDUM III**

# PAYMENTS AND REPORTS SCHEDULE

#### ADDENDUM IV FISCAL ASSURANCES

- 1. The Contractor agrees to segregate all receipts and disbursements pertaining to this agreement from recipients and disbursements from all other sources, whether by separate accounts or by utilizing a fiscal code system.
- 2. The Contractor assures a system of adequate internal control will be implemented to ensure a separation of duties in all cash transactions.
- 3. The Contractor assures the existence of an audit trail which includes: cancelled checks, voucher authorization, invoices, receiving reports, and time distribution reports.
- 4. The Contractor assures a separate subsidiary ledger of equipment and property will be maintained.
- 5. The Contractor agrees any unexpended funds from this agreement are to be returned to the Executive Office at the end of the time of performance unless the Executive Office gives written consent for their retention.
- 6. The Contractor assures insurance coverage is in effect in the following categories: bonding, vehicles, fire and theft, and liability.
- 7. The following Federal requirements shall apply pursuant to OMB Guidance for Grants and Agreements. Where applicable:
  - Subpart A Acronyms and Definitions (200.0 200.99)
  - Subpart B General Provisions (200.100 200.113)
  - Subpart C Pre-Federal Award Requirements and Contents of Federal Awards (200.200 200.211)
  - Subpart D Post Federal Award (200.300 200.345)
  - Subpart E Cost Principles (200.400 200.475)
  - Subpart F Audit Requirements(200.500 200.521)
  - All Subsequent Addenda
- 8. If the Contractor expends Federal awards during the Contractor's particular fiscal year of \$750,000 or more, then 2 CFR § 200.500 et. seq., audits of states, local governments and non-profit organizations shall also apply or if applicable, an audit shall be performed in accordance with "Government Auditing Standards" as published by the Comptroller General of the United States (see Paragraph 24).
- 9. This agreement may be funded in whole or in part with Federal funds. If so, the CFDA reference number is \_\_\_\_\_\_\_. The Contractor must review applicable Federal Statutes, regulations, terms and conditions of the Federal Award in accordance with 2 CFR § 200.331 (a)(2).

#### ADDENDUM V

#### RHODE ISLAND EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES

### NOTICE TO EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES' SERVICE PROVIDERS OF THEIR RESPONSIBILITIES UNDER TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

Public and private agencies, organizations, institutions, and persons that receive Federal financial assistance through the Executive Office of Health and Human Services (EOHHS) are subject to the provisions of Title VI of the Civil Rights Act of 1964 and the implementing regulations of the United States Department of Health And Human Services (DHHS), which is located at 45 CFR, Part 80, collectively referred to hereinafter as Title VI. EOHHS contracts with Contractors include a Contractor's assurance that in compliance with Title VI and the implementing regulations, no person shall be excluded from participation in, denied the benefits of, or be otherwise subjected to discrimination in its programs and activities on the grounds of race, color, or national origin. Additional DHHS guidance is located at 68 FR 47311-02.

EOHHS reserves its right to at any time review Contractors to assure that they are complying with these requirements. Further, EOHHS reserves its right to at any time require from Contractors, Sub-Contractors and Vendors that they are also complying with Title VI.

The Contractor shall have policies and procedures in effect, including, a mandatory written compliance plan, which are designed to assure compliance with Title VI. An electronic copy of the service providers written compliance plan and all relevant policies, procedures, workflows and relevant chart of responsible personnel must be available to EOHHS upon request.

The Contractor's written compliance plan must address the following requirements:

- □ Written policies, procedures and standards of conduct that articulate the organization's commitment to comply with all Title VI standards.
- Designation of a compliance officer who is accountable to the service provider's senior management.
- □ Effective training and education for the compliance officer and the organization's employees.
- □ Enforcement of standards through well-publicized guidelines.
- □ Provision for internal monitoring and auditing.
- □ Written complaint procedures
- Provision for prompt response to all complaints, detected offenses or lapses, and for development and implementation of corrective action initiatives.

□ Provision that all Contractors, Sub-Contractors and Vendors of the service provider execute assurances that said Contractors, Sub-Contractors and Vendors are in compliance with Title VI.

The Contractor must enter into an agreement with each Sub-Contractor or Vendor under which there is the provision to furnish to it, DHHS or EOHHS on request full and complete information related to Title VI compliance.

The Contractor must submit, within thirty-five (35) days of the date of a request by DHHS or EOHHS, full and complete information on Title VI compliance by the Contractor and/or any Sub-Contractor or Vendor of the Contractor.

It is the responsibility of each Contractor to acquaint itself with all of the provisions of the Title VI regulations. A copy of the regulations is available upon request from the community relations liaison officer, **Executive Office of Health and Human Services**, 74 West Road, Cranston, RI 02920; telephone number: (401) 462-5274.

#### THE REGULATIONS ADDRESS THE FOLLOWING TOPICS:

#### **SECTION:** 80.1 **PURPOSE** 80.2 APPLICATION OF THIS REGULATION 80.3 DISCRIMINATION PROHIBITED 80.4 ASSURANCES REQUIRED 80.5 ILLUSTRATIVE APPLICATION 80.6 COMPLIANCE INFORMATION 80.7 CONDUCT OF INVESTIGATIONS 80.8 PROCEDURE FOR EFFECTING COMPLIANCE 80.9 **HEARINGS DECISIONS AND NOTICES** 80.10 80.11 JUDICIAL REVIEW 80.12 EFFECT ON OTHER REGULATIONS; FORMS AND INSTRUCTIONS 80.13 DEFINITION

#### ADDENDUM VI

#### RHODE ISLAND EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES

# NOTICE TO RHODE ISLAND EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES' CONTRACTORS OF THEIR RESPONSIBILITIES UNDER SECTION USC 504 OF THE REHABILITATION ACT OF 1973

Public and private agencies, organizations, institutions, and persons that receive Federal financial assistance through the **Executive Office Of Health and Human Services (EOHHS)** are subject to the provisions of Section 504 of the Rehabilitation Act of 1973 and the Implementing Regulations of the United States Department of Health And Human Services (DHHS), which are located at 45 CFR, part 84 hereinafter collectively referred to as Section 504. EOHHS contracts with service providers include the provider's assurance that it will comply with Section 504 of the regulations, which prohibits discrimination against handicapped persons in providing health, welfare, or other social services or benefits.

The Contractor shall have policies and procedures in effect, including, a mandatory written compliance plan, which are designed to assure compliance with Section 504. An electronic copy of the Contractor's written compliance plan and all relevant policies, procedures, workflows and relevant chart of responsible personnel must be available to EOHHS upon request.

The Contractor's written compliance plan must address the following requirements:

- □ Written policies, procedures and standards of conduct that articulate the organization's commitment to comply with all Section 504 standards.
- □ Designation of a compliance officer who is accountable to the service provider's senior management.
- □ Effective training and education for the compliance officer and the organization's employees.
- □ Enforcement of standards through well-publicized guidelines.
- □ Provision for internal monitoring and auditing.
- □ Written complaint procedures
- □ Provision for prompt response to all complaints, detected offenses or lapses, and for development and implementation of corrective action initiatives.
- □ Provision that all Contractors, Sub-Contractors and Vendors of the service provider execute assurances that said Contractors, Sub-Contractors and Vendors are in compliance with Section 504.

The Contractor must enter into an agreement with each Sub-Contractor or Vendor under which there is the provision to furnish to the contractor, DHHS or EOHHS on request full and complete information related to Section 504 compliance.

The contractor must submit, within thirty-five (35) days of the date of a request by DHHS or EOHHS, full and complete information on Section 504 compliance by the Contractor and/or any Sub-Contractor or Vendor of the contractor.

It is the responsibility of each Contractor to acquaint itself with all of the provisions of the Section 504 regulations. A copy of the regulations, together with an August 14, 1978 Policy Interpretation of

General Interest to Providers of Health, Welfare, or Other Social Services or Benefits, is available upon request from the Community Relations Liaison Officer, **Executive Office of Health and Human Services**, 74 West Road, Cranston, RI 02920; telephone number (401) 462-5274.

Contractors should pay particular attention to subparts A, B, C, and F of the regulations which pertain to the following:

#### **SUBPART A - GENERAL PROVISIONS**

#### **SECTION:**

| 84.1  | PURPOSE  |
|-------|--|
| 84.2  | APPLICATION  |
| 84.3  | DEFINITIONS  |
| 84.4  | DISCRIMINATION PROHIBITED                              |
| 84.5  | ASSURANCE REQUIRED                                     |
| 84.6  | REMEDIAL ACTION, VOLUNTARY ACTION, AND SELF-EVALUATION |
| 84.7  | DESIGNATION OF RESPONSIBLE EMPLOYEE AND ADOPTION OF    |
|       | GRIEVANCE PROCEDURES                                   |
| 84.8  | NOTICE   |
| 84.9  | ADMINISTRATIVE REQUIREMENTS FOR SMALL RECIPIENTS       |
| 84.10 | EFFECT OF STATE OR LOCAL LAW OR OTHER REQUIREMENTS AND |
|       | EFFECT OF EMPLOYMENT OPPORTUNITIES                     |

#### **SUBPART B - EMPLOYMENT PRACTICES**

#### **SECTION:**

| 84.11         | DISCRIMINATION PROHIBITED |
|---------------|---------------------------|
| 84.12         | REASONABLE ACCOMMODATION  |
| 84.13         | EMPLOYMENT CRITERIA       |
| 84.14         | PREEMPLOYMENT INQUIRIES   |
| 84.15 - 84.20 | (RESERVED)                |

#### SUBPART C - ACCESSIBILITY

#### **SECTION:**

| 84.21         | DISCRIMINATION PROHIBITED |
|---------------|---------------------------|
| 84.22         | EXISTING FACILITIES       |
| 84.23         | NEW CONSTRUCTION          |
| 84.24 - 84.30 | (RESERVED)                |

#### SUBPART F - HEALTH, WELFARE, AND SOCIAL SERVICES

#### **SECTION:**

| BECTION.      |  |
|---------------|--|
| 84.51         | APPLICATION OF THIS SUBPART                        |
| 84.52         | HEALTH, WELFARE, AND OTHER SOCIAL SERVICES         |
| 84.53         | DRUG AND ALCOHOL ADDICTS                           |
| 84.54         | EDUCATION AND INSTITUTIONALIZED PERSONS            |
| 84.55         | PROCEDURES RELATING TO HEALTH CARE FOR HANDICAPPED |
|               | INFANTS  |
| 84.56 - 84.60 | (RESERVED)   |
|               |  |

#### ADDENDUM VII

#### DRUG-FREE WORKPLACE POLICY

Drug use and abuse at the workplace or while on duty are subjects of immediate concern in our society. These problems are extremely complex and ones for which there are no easy solutions. From a safety perspective, the users of drugs may impair the well-being of all employees, the public at large, and result in damage to property. Therefore, it is the policy of the state that the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited in the workplace. Any employee(s) violating this policy will be subject to discipline up to and including termination. An employee may also be discharged or otherwise disciplined for a conviction involving illicit drug use, regardless of whether the employee's conduct was detected within employment hours or whether his/her actions were connected in any way with his or her employment. The specifics of this policy are as follows:

- 1. Any unauthorized employee who gives or in any way transfers a controlled substance to another person or sells or manufactures a controlled substance while on duty, regardless of whether the employee is on or off the premises of the employer will be subject to discipline up to and including termination.
- 2. The term "controlled substance" means any drugs listed in 21 USC, Section 812 and other Federal regulations. Generally, all illegal drugs and substances are included, such as marijuana, heroin, morphine, cocaine, codeine or opium additives, LSD, DMT, STP, amphetamines, methamphetamines, and barbiturates.
- 3. Each employee is required by law to inform the agency within five (5) days after he/she is convicted for violation of any Federal or State criminal drug statute. A conviction means a finding of guilt (including a plea of nolo contendere) or the imposition of a sentence by a judge or jury in any Federal or State Court.
- 4. The employer (the hiring authority) will be responsible for reporting conviction(s) to the appropriate Federal granting source within ten (10) days after receiving notice from the employee or otherwise receives actual notice of such conviction(s). All conviction(s) must be reported in writing to the Office of Personnel Administration (OPA) within the same time frame.
- 5. If an employee is convicted of violating any criminal drug statute while on duty, he/ she will be subject to discipline up to and including termination. Conviction(s) while off duty may result in discipline or discharge.
- 6. The state encourages any employee with a drug abuse problem to seek assistance from the Rhode Island Employee Assistance Program (RIEAP). Your Personnel Officer has more information on RIEAP.
- 7. The law requires all employees to abide by this policy.

# ADDENDUM VIII DRUG-FREE WORKPLACE POLICY CONTRACTOR CERTIFICATE OF COMPLIANCE

| I,                    | , (Name)                   | (Title)                 | (Contractor Name), a  |
|-----------------------|----------------------------|-------------------------|---|
|                       |                            | ,                       | acknowledge that I have received a                                      |
|                       |                            |                         | Workplace. I have been informed   |
|                       |                            |                         | on, or use of a controlled substance aine, PCP, and crack, and may also |
| •                     | •                          |                         | an if they are abused), is prohibited                                   |
| 0                     | • •                        |                         | nowledge that my employees must   |
| -                     | it condition to perform th |                         | no vicage unac my empreyees must  |
| _                     | _                          |                         |   |
|                       |                            |                         | Omnibus Drug Act, I will require my                                     |
|                       |                            | r, I recognize that any | violation of this policy may result                                     |
| in termination of the | contract.                  |                         |   |
|                       |                            |                         |   |
|                       |                            |                         |   |
| SIGNATURE:            |                            |                         |   |
|                       |                            |                         |   |
|                       |                            |                         |   |
|                       |                            |                         |   |
| TITLE:                |                            |                         |   |
|                       |                            |                         |   |
|                       |                            |                         | _   |
|                       |                            |                         |   |
| DATE:                 |                            |                         |   |
|                       |                            |                         |   |

## **ADDENDUM IX**

## SUBCONTRACTOR COMPLIANCE

| subcontractors perfewith (***CONTR | orming services pursu | of Rhode Island, hereby<br>ant to this agreement will<br>All such contracts sh | (Contractor Name), a vertify that all approved ll have executed written contracts all contain language identical to |
|------------------------------------|-----------------------|--|---|
| PAR. 12.                           | C                     | S LIABILITY/INDEN  | MNIFICATION   |
| PAR. 13.                           | NONDISCRIMIN          | VATION IN EMPLOY   | MENT AND SERVICES   |
| PAR. 18.                           | FEDERAL FUNI          | DING PROVISIONS  |   |
| SIGNATURE:                         |                       |  |   |
| -                                  |                       |  | -   |
| TITLE:                             |                       |  |   |
| -                                  |                       |  | _   |
| DATE:                              |                       |  |   |

#### **ADDENDUM X**

#### CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE

Public Law 103-227, Part c - Environmental Tobacco Smoke (20 U.S.C.A.§ 6081-6084), also known as the Pro-Children Act of 1994 (**Act**), requires that smoking not be permitted in any portion of any indoor facility owned or leased or contracted for by an entity and used routinely or regularly for the provision of health, day care, education, or library services to children under the age of 18, if the services are funded by Federal programs either directly or through state or local governments, by Federal grant, contract, loan, or loan guarantee. The law does not apply to children's services provided in private residences, facilities funded solely by Medicare or Medicaid funds, and portions of facilities used for inpatient drug or alcohol treatment.

Any failure to comply with a prohibition in this section shall be a violation of this section and any person subject to such prohibition who commits such violation may be liable to the United States for a civil penalty in an amount not to exceed \$1,000 for each violation, or may be subject to an administrative compliance order, or both, as determined by the Secretary. Each day a violation continues shall constitute a separate violation. In the case of any civil penalty under this section, the total amount shall not exceed the amount of Federal funds received by such person for the fiscal year in which the continuing violations occurred.

By signing and submitting this application the applicant/contractor certifies that it will comply with the requirements of the Act. The applicant/contractor further agrees that it will require the language of this certification be included in any sub-awards which contain provisions for children's services and that all sub-contractors shall certify accordingly.

| SIGNATURE: |      |
|------------|------|
|            | <br> |
| TITLE:     |      |
|            | <br> |
| DATE:      |      |
|            | <br> |

#### **ADDENDUM XI**

## INSTRUCTIONS FOR CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS

#### PRIMARY COVERED TRANSACTIONS

By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

- 1. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. If necessary, the prospective participant shall submit an explanation of why it cannot provide the certification. The certification or explanation will be considered in connection with the Executive Office's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or explanation shall disqualify such person from participation in this transaction.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when the Executive Office determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Executive Office. The Executive Office may terminate this transaction for cause or default.
- 3. The prospective primary participant shall provide immediate written notice to the Executive Office if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the definitions and coverage sections of the rules implementing Executive Order 12549.
- 5. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the Executive Office.
- 6. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled certification regarding debarment, suspension, ineligibility and voluntary exclusion lower tier covered transactions, provided by the Executive Office, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that is not debarred, suspended, ineligible,

or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the non-procurement list (of excluded parties).

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by as prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under Paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the Executive Office may terminate this transaction for cause of default.

#### ADDENDUM XII

## CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS – PRIMARY COVERED TRANSACTIONS

The contractor, as the primary participant, certifies to the best of the contractor's knowledge and belief, that the contractor and its principals:

- 1. Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
- 2. Have not within a three (3) year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under public transaction; violation of federal or state antitrust statues or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- 3. Are not presently indicated or otherwise criminally or civilly charged by a governmental entity (federal, State or local) with commission of any of the offenses enumerated in paragraph 2 of this certification; and
- 4. Have not within a three (3) year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

Where the prospective primary participant is unable to certify to any of the statement in this certification, such prospective participant shall attach an explanation to this proposal.

| SIGNATURE: |  |
|------------|--|
| TITLE:     |  |
| DATE:      |  |

#### ADDENDUM XIII

#### **LIQUIDATED DAMAGES**

The prospective primary participant contractor agrees that time is of the essence in the performance of certain designated portions of this contract. The Executive Office and the contractor agree that in the event of a failure to meet the milestones and project deliverable dates or any standard of performance within the time set forth in the Executive Office 's bid proposal and the contractor's proposal response (Addendum XVI), damage shall be sustained by the Executive Office and that it may be impractical and extremely difficult to ascertain and determine the actual damages which the Executive Office will sustain by reason of such failure. It is therefore agreed that Executive Office, at its sole option, may require the contractor to pay liquidated damages for such failures with the following provisions:

- 1. Where the failure is the sole and exclusive fault of the Executive Office, no liquidated damages shall be imposed. To the extent that each party is responsible for the failure, liquidated damages shall be reduced by the apportioned share of such responsibility.
- 2. For any failure by the contractor to meet any performance standard, milestone or project deliverable, the Executive Office may require the contractor to pay liquidated damages in the amount(s) and as set forth in the state's general conditions of purchase as described particularly in the LOI, RFP, RFQ, or scope of work, however, any liquidated damages assessed by the Executive Office shall not exceed 10% of the total amount of any such month's invoice in which the liquidated damages are assessed and shall not in the aggregate, over the life of the agreement, exceed the total contract value.

Written notification of failure to meet a performance requirement shall be given by the Executive Office 's project officer to the contractor's project officer. The contractor shall have a reasonable period designated by the Executive Office from the date of receipt of written notification. If the failure is not materially resolved within this period, liquidated damages may be imposed retroactively to the date of expected delivery.

In the event that liquidated damages have been imposed and retained by the Executive Office, any such damages shall be refunded, provided that the entire system takeover has been accomplished and approved by the Executive Office according to the original schedule detailed in the contractor's proposal response included in this contract (Addendum XVI) as modified by mutually agreed upon change orders.

To the extent liquidated damages have been assessed, such damages shall be the sole monetary remedy available to the Executive Office for such failure. This does not preclude the state from taking other legal action.

#### **ADDENDUM XIV**

#### **EQUAL EMPLOYMENT OPPORTUNITY**

During the performance of this agreement, the contractor agrees as follows:

- 1. The Contractor shall not discriminate against any employee or applicant for employment relating to this agreement because of race, color, religious creed, sex, national origin, ancestry, age, physical or mental disability, unless related to a bona fide occupational qualification. The Contractor shall take affirmative action to ensure that applicants are employed and employees are treated equally during employment, without regard to their race, color, religion, sex, age, national origin, or physical or mental disability.
  - Such action shall include but not be limited to the following: employment, upgrading, demotions, or transfers; recruitment or recruitment advertising; layoffs or terminations; rates of pay or other forms of compensation; and selection for training including apprenticeship. The Contractor agrees to post in conspicuous places available to employees and applicants for employment notices setting forth the provisions of this nondiscrimination clause.
- 2. The Contractor shall, in all solicitations or advertising for employees placed by or on behalf of the contractor relating to this agreement, state that all qualified applicants shall receive consideration for employment without regard to race, color, religious creed, sex, national origin, ancestry, age, physical or mental disability.
- 3. The Contractor shall inform the contracting Executive Office's equal employment opportunity coordinator of any discrimination complaints brought to an external regulatory body (RI Ethics Commission, RI Department of Administration, US DHHS Office of Civil Rights) against their agency by any individual as well as any lawsuit regarding alleged discriminatory practice.
- 4. The Contractor shall comply with all aspects of the Americans with Disabilities Act (ADA) in employment and in the provision of service to include accessibility and reasonable accommodations for employees and clients.
- 5. Contractors and subcontractors with agreements in excess of \$50,000 shall also pursue in good faith affirmative action programs.
- 6. The Contractor shall cause the foregoing provisions to be inserted in any subcontract for any work covered by this agreement so that such provisions shall be binding upon each subcontractor, provided that the foregoing provisions shall not apply to contracts or subcontracts for standard commercial supplies or raw materials.

#### ADDENDUM XV

#### **BYRD ANTI-LOBBYING AMENDMENT**

No Federal or State appropriated funds shall be expended by the contractor for influencing or attempting to influence an officer or employee of any agency, a member of congress or State Legislature, an officer or employee of congress or state legislature, or an employee of a member of congress or state legislature in connection with any of the following covered actions: the awarding of any agreement; the making of any grant; the entering into of any cooperative agreement; and the extension, continuation, renewal, amendment, or modification of any agreement, grant, or cooperative agreement. Signing this agreement fulfills the requirement that contractors receiving over \$100,000 in Federal or State funds file with the Executive Office on this provision.

If any Non-Federal or State Funds have been or will be paid to any person in connection with any of the covered actions in this provision, the Contractor shall complete and submit a "Disclosure of Lobbying Activities" form.

The Contractor must certify compliance with all terms of the Byrd Anti-Lobbying Amendment (31 U.S.C 1352) as published in the Federal Register May 27, 2003, Volume 68, Number 101.

The Contractor hereby certifies that it will comply with Byrd Anti-Lobbying Amendment provisions as defined in 45 CFR Part 93 and as amended from time to time.

| SIGNATURE: |  |
|------------|--|
| TITLE:     |  |
| DATE:      |  |

## ADDENDUM XVI

## **BID PROPOSAL**

#### **ADDENDUM XVII**

## **CORE STAFF POSITIONS**

| Executive Office's Project Officer:          |
|--|
| <b>Executive Office's Financial Officer:</b> |
| Contractor's Project Officer:                |
| Contractor's Financial Officer:              |

#### ADDENDUM XVIII

### FEDERAL SUBAWARD REPORTING FFATA FORM

See Attached RI Office of Management and Budget, Sub-Award Reporting Worksheet

#### **Directions:**

For contracts awarding more than \$25,000 in FEDERAL funds, include Transparency Act Questionnaire for agency to complete and return.

If award is not for Federal funds, or is for less than \$25,000, enter "Reserved" under the above heading, and no questionnaire should be provided.

#### IMPORTANT ITEMS TO NOTE ABOUT NEW REQUIREMENT

The Federal Funding Accountability and Transparency Act (FFATA or Transparency Act - P.L.109-282, as amended by section 6202(a) of P.L. 110-252) requires the Office of Management and Budget (OMB) to maintain a single, searchable website that contains current information on all Federal spending awards. That site is at www.USASpending.gov.

- Includes both mandatory and discretionary grants
- Do not include grants funded by the Recovery Act (ARRA)
- For more information about Federal Spending Transparency, refer to http://www.whitehouse.gov/omb/open
- If the initial award is below \$25,000 but subsequent grant modifications result in a total award equal to or over \$25,000, the award will be subject to the reporting requirements, as of the date the award exceeds \$25,000
- If the initial award equals or exceeds \$25,000 but funding is subsequently de-obligated such that the total award amount falls below \$25,000, the award continues to be subject to the reporting requirements of the Transparency ACT and this Guidance

#### Rev. 06-2014

## Rhode Island Office of Management & Budget Sub-Award Reporting Worksheet

Please type or print clearly in black or blue ink, answer all questions, and sign and date the form

| Please type or print   | Clearly III  | Diacr    | . 01 1  | oruc    | , iiik,        | answei     | an questions                        | , and sign   | anu     | uate tii | c Ioi III. |       |
|--|--------------|----------|---------|---------|----------------|------------|-------------------------------------|--------------|---------|----------|------------|-------|
| Section 1: State Agency and Federal Award Information  |              |          |         |         |                |            |                                     |              |         |          |            |       |
| Agency Contact Name  |              |          |         |         |                |            | Agency Contac                       | t Telephon   | e       |          |            |       |
| Sub-Award Program Name   |              |          |         |         |                |            | Agency Contac                       | t Email      |         |          |            |       |
| <b>Sub-Award Program Description</b>   |              |          |         |         |                |            |                                     |              |         |          |            |       |
|  |              |          | Fed     | leral   | Awar           | d Informa  | ition                               |              |         |          |            |       |
| Federal Program Name   |              |          |         |         |                | Feder      | al Awarding Age                     | ency         |         |          |            |       |
| Federal Award Number   |              |          |         |         |                | Date o     | of Federal Awar                     | d            |         |          |            |       |
| Award Type   | <u> </u>     |          |         |         |                | CFDA       | Number                              |              |         |          |            |       |
| Prime Agency DUNS +4   |              |          |         |         | +              |            | Amount Ob                           | ligated fron | n this  | Award    |            |       |
| Is sub-award funded by more than   | າ one feder  | al awaı  | rd?     |         |                |            |                                     | Y            | es *    |          |            | No    |
| If yes, use Attachment 1-A to provide in   | formation on | additio  | nal fea | leral ( | awards         | funding th | is sub-award.                       |              |         |          |            |       |
|  |              | Sec      | ction   | 2: Sı   | ıb-Aw          | ardee Inf  | ormation                            |              |         |          |            |       |
| Sub-Awardee DUNS+4   |              |          | +       |         |                |            | n for Award Ma<br>tion Date (if app | •            | Regist  | ration   |            |       |
| Sub-Awardee Name (as registered  | d in DUNS)   |          |         |         |                | ТЕХРПА     | tion bate (ii app                   | ilcablej     |         |          |            |       |
| Sub-Awardee Address (as re   |              | DUNS     | )       |         | Sub            | -Award P   | rincipal Place o                    | f Performai  | nce (w  | here wo  | rk perfo   | rmed) |
| Number and Street  | - B          |          | •       |         |                | er and St  | •                                   |              | 100 (11 |          |            |       |
| City   |              |          |         |         | City           |            | ,                                   |              |         |          |            |       |
| State  |              |          |         | - 1     | State          |            |                                     |              |         |          |            |       |
| ZIP+4 +  |              |          |         |         | ZIP+4          |            | +                                   |              |         |          |            |       |
|  | Executiv     | e Comp   | oensa   | tion    | † (to b        | e comple   | eted by sub-awa                     | ardee)       |         |          |            |       |
| In preceding fiscal year, did feder  | al funds fro | m all s  | ource   | s ma    | ake up         | more th    | an 80% of agen                      | cy budget?   | If      |          |            |       |
| no, stop. Do not report executive  | compensati   | on. Pro  | ceed    | to S    | ub-Aw          | ardee Ce   | rtification.                        |              |         |          | Yes        | No    |
| In preceding fiscal year, did your   | agency rece  | ive mo   | re th   | an \$   | 25 mil         | lion in fe | deral funds? If r                   | no, stop. Do | )       |          |            |       |
| not report executive compensatio   | n. Proceed t | to Sub-  | Awar    | dee     | Certifi        | cation.    |                                     |              |         |          | Yes        | No    |
| Is information about the compens   |              |          |         |         |                |            |                                     |              |         |          |            |       |
| (including parent organization, al   |              |          |         |         | world          | wide) pu   | blicly available?                   | If no, repo  | rt      |          |            |       |
| executive compensation for five h  | ighest paid  | official | s belo  | W.      |                |            |                                     |              |         |          | Yes        | No    |
| Official Name  |              |          |         |         | I              | -          | ation Amount                        |              |         |          |            |       |
| Official Name  |              |          |         |         |                | •          | ation Amount                        |              |         |          |            |       |
| Official Name  |              |          |         |         | I              | -          | ation Amount                        |              |         |          |            |       |
| Official Name  |              |          |         |         | I              | •          | ation Amount                        |              |         |          |            |       |
| Official Name  |              |          |         |         |                | •          | ation Amount                        |              |         |          |            |       |
| † See Federal Register Volume 75, No. 177, Appendix A, Paragraph E5 for guidance on reporting executive compensation.  |              |          |         |         |                |            |                                     |              |         |          |            |       |
|  |              |          | Suk     | o-Aw    | <i>r</i> ardee | Certifica  | tion                                |              |         |          |            |       |
| I certify, to the best of my knowledge and belief, that the information provided is complete and accurate, and that I am authorized to sign contracts and other legally binding documents on behalf of the entity. I understand that my typed name below shall have the same force and effect as my written signature. |              |          |         |         |                |            |                                     |              |         |          |            |       |
| Signaturo  |              |          |         |         |                | of Signa   |                                     |              |         |          | ato        |       |

| Section 3: Sub-Award Information (for state agency administrative purposes only) |                  |                    |
|--|------------------|--------------------|
| Sub-Award Number   | Sub-Award Date   | FFATA Report Month |
| Amendment 1 Obligation Amount  | Amendment 1 Date | FFATA Report Month |
| Amendment 2 Obligation Amount  | Amendment 2 Date | FFATA Report Month |