



Solicitation Information
December 17, 2018

Addendum #1

RFP # 7597659

TITLE: Free WiFi Access for DMV Customers

Submission Deadline: January 3, 2019 at 2:30 PM (ET)

Attached are vendor questions with State responses. No further questions will be answered.

Gail Walsh
Chief Buyer

Vendor A

Concerning the above referenced RFP could you provide

The customer counts by office for each location on an average month or the annual amount?

RESPONSE: PER SECTION 3, SUBSECTION 1A, TRAFFIC BANDWIDTH EVALUATION TO SUPPORT MAXIMUM NUMBER OF CUSTOMERS WAITING IN EACH BRANCH AT PEAK TIMES. ESTIMATES OF TOTAL MONTHLY PEAK COUNTS BELOW.

Branch (business days per week)	Maximum Customer Count Month
Cranston (5)	28,000
Middletown (5)	3,200
Wakefield (4, closed Friday)	2,700
Warren (2, open Tuesday/Wednesday)	2,000
Westerly (1, open Friday)	1000
Woonsocket (5)	4,700

The expected WiFi usage percent of those customers?

RESPONSE: 80%

Vendor B

Will the State consider paid alternatives that still meet the State's requirements?

RESPONSE: NO

How does the State expect a free to the State and free to guest model to be funded?

RESPONSE: PER SECTION 3, SUBSECTION 2, VARIOUS SUBITEMS OF THE RFP, INCLUDING BUT NOT LIMITED TO VENDOR-MANAGED ADVERTISING WITH REVIEW AND APPROVAL OF CONTENT BY THE STATE.

Is there a timeline for installation?

RESPONSE: WITHIN 30 DAYS OF PURCHASE ORDER ISSUANCE.

Vendor C

Do your plans for providing WIFI access to customers, include installation of wireless access points?

RESPONSE: PER SECTION 3, SUBSECTION 1, VARIOUS SUBITEMS OF THE RFP, THE VENDOR IS RESPONSIBLE FOR ALL INFRASTRUCTURE NECESSARY TO SUPPORT FREE CUSTOMER WIFI, INCLUDING, BUT NOT LIMITED TO INSTALLATION OF WIRELESS ACCESS POINTS.