State of Rhode Island
Department of Administration / Division of Purchases
One Capitol Hill, Providence, Rhode Island 02908-5855
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October 17, 2017

ADDENDUM # 1

RFI# 7565528

Title: RFI- Mobile Application Solution

Submission Deadline: October 30, 2017 @ 10:00 AM EST.

Notice to Vendors:

Attached are the vendor questions with state responses. No further questions will be entertained.

Question 1: Whether companies from Outside USA can apply for this? (like, from India or Canada)

Answer 1: Yes, anyone can respond to the RFI request.

Question 2: Whether we need to come over there for meetings?

Answer 2: If qualified, all interviews will be held onsite in Rhode Island.

Question 3: Can we perform the tasks (related to RFP) outside USA?
    (like, from India or Canada)

Answer 3: This is not an RFP; this is an RFI.

Question 4: Can we submit the proposals via email?

Answer 4: No, all responses must be hand delivered or mailed to the address below:
RI Dept. of Administration
Division of Purchases, 2nd floor

One Capitol Hill
Providence, RI 02908-5855

Question 5: Is there any way to get the Word version of the document? Sometimes institutions provide them.

Answer 5: Word documents are not available.

Question 6: Regarding RFI# 7565528, is there a technology system currently in place for organizing the Co-Curricular Transcript Program, referred to in Appendix A? If not, how is it currently being tracked?

Answer 6: As of now, RIC does not have any system that supports the Co-Curricular Transcript Program. We generate traditional academic transcripts from PeopleSoft Campus Solutions.

Question 7: External Data Sources:
- Integration of non-responsible web sites – how is this done? Provide examples.
Please clarify and/or define "non-responsible".

Answer 7: This is a typo: it should have been "*Integration of non‑responsive websites*".

Question 8: Authoring and App assembly capabilities:
- Describe your delegated rights and approval capabilities for app creation, approval and production.
Is this referring to implementation and actual product development of app, or the Administrator use of the app?

Answer 8: Both. We are looking for an application that is easy to implement and easy to maintain.

Question 9:
Integration with Oracle/PeopleSoft, EMS, SRM, Student Success System and RIC portal (PeopleSoft), and Blackboard
Q. Do any existing API's already exist or will all API's require customer development?

Answer 9: Yes, most of the application do have existing APIs. However, we expect that the product from the selected vendor have standard components that handle the integration, and RIC's team does not have to develop any integration components.

Question 10: Will the College consider a licensed cloud-hosted solution in place of a College hosted/server solution?

Answer 10: Yes.

Question 11: What type of content can users create? Photos, audio, video?

Answer 11: Yes. Please specify what data sources that your platform supports.

Question 12: It says the mobile application will have to integrate with PeopleSoft data and systems. Does that mean the user accounts will all come from there or will we create the platform database to house these records?

Answer 12: Yes, the mobile app will be integrated with PeopleSoft using SSO (Single-Sign-On).

Question 13: Users should be able to login with their Twitter, Facebook, Flickr, YouTube, and Instagram accounts? Will those records be stored in platform DB or PeopleSoft?

Answer 13: While we want the users to access various social network accounts, RIC's PeopleSoft system does not store this account information of students. Please specify if your mobile platform stores such account data.

Question 14: 2.C – Do all of these systems have existing APIs or ODBC connectors?

Answer 14: All of the systems should have APIs/ODBC connections. It would be ideal for the mobile vendor to have partnership with most of the mentioned systems.

Question 15: Integration with third party vendors using APIs – Which ones?

Answer 15: This is intended for the mobile app vendors to explain the features of their systems. It would be ideal for the mobile app vendors to have the ability and flexibility to integrate with potential 3rd party vendors, as long as all 3rd systems follow standard protocols.

Sharon Yattaw
Buyer II

Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.