

BID SOLICITATION



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS
CAPITOL HILL
PROVIDENCE RI 02908

BID NUMBER: B03392
TITLE: SCO SOFTWARE MAINTENANCE
BID OPENING DATE AND TIME:
03/01/2004 10:00 AM

BUYER: LINDA ROCHE
PHONE #: (401) 222 - 2142 ext. 118

B LABOR AND TRAINING
I DLT BUSINESS AFFAIRS UNIT
L BUILDING #69
L 1511 PONTIAC AVE
T CRANSTON RI 02920
O

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Requisition Number(s): R73A040084

Item	Class-Item	Quantity	Unit	Unit Price	Total
1.0	208-37 SCO UPDATE CD OPTION FOR 5.0.7; PART NO. SDUPDATECD	1.00	EA		
2.0	208-37 SCO UPDATE FOR ENT. 5.0.7 ONE UPDATE FOR MAIN PRODUCTION SERVER & ONE IS FOR DEVELOPMENT SYSTEM; PART NO. SDUPDATEEE	2.00	EA		
3.0	208-37 ONE YEAR: SCO SUPPORT PACK; PART NO. SESPACK20	1.00	YR		
NO SUBSTITUTE TO PRODUCTS REQUESTED.					
VENDOR MUST SUPPLY PER THE ATTACHED SPECIFICATIONS.					
CHECK YES _____ IF YOU MEET SPECIFICATIONS.					
CONTACT PERSON: STEPHEN GRANT (401) 462-8039					
				TOTAL:	

It is the Vendor's responsibility to check and download any and all addenda from the RIVIP. This offer may not be considered unless a signed RIVIP generated Bidder Certification Cover Form is attached and the Unit Price column is completed. The signed Certification Cover Form must be attached to the front of the offer. When delivering offers in person to One Capitol Hill, vendors are advised to allow at least one hour additional time for clearance through security checkpoints.

DELIVERY: _____

RIVIP VENDOR ID#: _____

TERMS OF PAYMENT: _____

DO NOT SIGN BID ON THIS PAGE!
USE CERTIFICATION COVER FORM.

BID #B03392

Specifications

- 1) Vendor must provide software upgrades for SCO Open Server 5.07 via CD-ROM media at no cost via SCO Update Program.
- 2) Vendor will supply upgrades for a SCO 34 user development server. COMPAQ ML530 with a single processor via SCO Update Program.
- 3) Vendor will supply upgrades for a SCO 132 user production server. COMPAQ ML570 with dual processors via SCO Update Program.
- 4) Both SCO servers are running development kits. Each kit shall be covered under these maintenance agreements.
- 5) Vendor must provide toll free telephone support for SCO Open Server Enterprise, 24X7 Monday-Friday with unlimited calls. Beeper service must also be included to reach technician for support 24X7 for after hours emergency support.
- 6) Production server and development server Vendor must offer off hours phone support if needed.
- 7) Vendor must provide support for FacetWin and Backupedge software on both servers.
- 8) If new media is required for FacetWin upgrades, it will be provided at no cost on a CD-ROM.
- 9) Vendor should be able to provide Linux support as well as SCO Open Server support, as we will be converting from SCO UNIX to Linux in the future.
- 10) If ever the vendor needed for onsite technical support, in case problem cannot be resolved over the phone or modem, vendor should be no more that 1 ½ to 2 hours drive time away.