



**State of Rhode Island
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October 19, 2016

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| ADDENDUM # 2 |
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RFP: # 7551026

Title: Medical Assistance Intercept System

Bid Closing Date & Time: November 2, 2016 at 10:00 AM (Eastern Time)

Notice to Vendors

**ATTACHED ARE VENDOR QUESTIONS WITH STATE RESPONSES. NO
FURTHER QUESTIONS WILL BE ANSWERED**

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Interdepartmental Project Manager**

Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.

Vendor Questions for RFP #7551026 Medical Assistance Intercept System

Question 1: The RFP states that the items listed in Section 3: Scope of Work (pg. 8), A. General Requirements (pg. 9), and B. Bid Requirements (pg. 10) “must be met or supplied in order for an offer to be considered.” Are these sections to be addressed within the Technical Proposal (which has a limit of 10 pages), or do they constitute a separate section of the response?

Answer to question 1:

The three areas Scope of Work, General Requirements and Bid Requirements are to be discussed in detail by the proposer in the Technical Section.

Question 2: In Section 7, under Response Contents (pg. 17) the RFP indicates that a separate Technical Proposal is limited to ten (10) pages, excluding any appendices. The extensive detail targeted as a response would typically surpass 10 pages to properly present service and support capability. Is there a limitation to what can be included as appendices? Is there a limitation on the number of appendices may be included?

Answer to question 2:

See answer to Question 1. There is no limitation on the number of appendices. Appendices are in support of the detailed Technical Proposal. EOHHS will allow a maximum of fifteen (15) pages for the Technical Proposal

Question 3: In Section 7, under Response Contents (pg. 17) the RFP indicates that a separate Technical Proposal is limited to ten (10) pages, excluding any appendices. Additionally, resumes of key staff that will provide services are to be included in this section. Do the resumes count towards the ten (10) page limit, or can the included resumes bring the Technical Proposal beyond this ten (10) page limit?

Answer to question 3:

See answer to Question 2. Resumes do not count towards the maximum number of pages for the Technical Proposal.

Question 4: In Section 7, under Response Contents (pg. 17), the RFP requests one (1) original and five (5) copies of the response to be submitted. Does this mean one (1) original and five (5) copies of each the Technical and Cost Proposal?

Answer to question 4:

Yes, there should be a separate submission for the Technical Proposal and the Cost Proposal per the instructions on Page 18. The Technical and Cost Proposals each should have one (1) original and five (5) copies.

Question 5: In Attachment A: Cost Form (pg. 19), is the state expecting cost in both “Fixed” and “Variable” sections?

Answer to question 5:

The proposer is expected to submit all costs related to the requirements of the RFP. Depending on the proposer’s cost structure, there may or may not be fixed and variable costs.

Question 6: Would the state accept a percentage (%) of collections as a cost option?

Answer to question 6:

EOHHS will not consider a contingency fee based proposal.

Question 7: Would the state accept a combination of percentage (%) of collections and license fee as a cost option?

Answer to question 7:

See answer to Question 6.

Question 8: Will the state consider multiple pricing options in a bid for costing (Attachment A)?

- a. Example:
 - i. Transaction Based
 - ii. Percentage of Collection
 - iii. Licensing Fee
 - iv. Hybrid (License Fee and % of Collection)

State to select pricing option.

Answer to question 8:

See answer to Question 6. EOHHS will consider multiple pricing options, except for a contingency based fee.