



**State of Rhode Island
Department of Administration / Division of Purchases
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December 3, 2015

ADDENDUM # 2

RFI: 7550028

Title: EOHHS - Enhanced Eligibility Fraud Prevention

Bid Closing Date & Time: December 14, 2015 at 10:30 am (Eastern Time)

Notice to Vendors

ATTACHED ARE VENDOR QUESTIONS WITH STATE RESPONSES.

NO FURTHER QUESTIONS WILL BE ANSWERED.

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Interdepartmental Project Manager**

Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.

Vendor Questions for RFI #7550028 EOHHS - Enhanced Eligibility Fraud Prevention

Question 1: Can the EOHHS provide any information regarding anticipated volume for the eligibility system? Would EOHHS be able to provide anticipated volumes for the next several years?

Answer to question 1: 1.3 Million individuals including QHP individuals

Question 2: Does the EOHHS currently use an identity proofing service outside of the Federally Facilitated Marketplace (FFM) to perform KBA transactions? If so, can the state please provide the name of the vendor/technology that is being utilized and the program it supports?

Answer to question 2:

The State uses Experian for ID proofing when individuals sign up to open an account with the state health exchange system.

Question 3: Would EOHHS be able to provide further details regarding their existing eligibility system? Is this being managed and/or maintained by a 3rd party?

Answer to question 3:

There are currently two eligibility systems, namely the Health Exchange System otherwise known as (HIX) and InRhodes. HIX is managed and maintained by Deloitte.

Question 4: Is the EOHHS looking to replace or augment their current data sources used for eligibility?

Answer to question 4: Augment

Question 5: Would the EOHHS prefer to have a single source to obtain the necessary data that could be used by all the state agencies?

Answer to question 5: EOHHS does not have a preference at this time.

Question 6: Please provide details regarding your current integrated eligibility system.

Answer to question 6: Currently, the IES is a customer facing eligibility system. It is a joint application system with the state-run health exchange. Rhode Island is also an expanded Medicaid population state. The eligibility system is governed by the Oracle Policy Automation (OPA) rules. Eligibility determination is instant verification and authentication, allowing customers to find out their health coverage eligibility almost immediately.

Question 7: Is RI EOHHS looking to completely replace an existing system, or to supplement what you have with a better front end?

Answer to question 7: EOHHS is looking to supplement existing processes and data sources.

Question 8: Please provide details related to environment? Preferred OS, App servers, databases, etc.

Answer to question 8: Unix/Linux OS, IBM Websphere application servers, Oracle database

Question 9: Do you have mobile capabilities in your current system?

Answer to question 9: No. It is a web interface, but, it is not specifically designed with mobile capabilities.

Question 10: Are you planning to use this system to directly collect data from the recipients/applicants? Or, is this only pertaining to the data collected from the electronic data sources referenced in the RFI?

Answer to question 10: The application does collect self-attested data from the recipients/applicants. Through the self-attested data we verify them against all the external data sources.

Question 11: Does RI EOHHS currently utilize an asset verification system (AVS)? If so, please provide details related to this system.

Answer to question 11: No

Question 12: Please provide details related to RI EOHHS's procurement timeline for the products/services detailed in this RFI. When does RI EOHHS anticipate issuing an Enhanced Eligibility Fraud Prevention RFP?

Answer to question 12: A procurement timeline will not be developed until after the responses to this RFI have been reviewed by EOHHS.

Question 13: Please provide volume estimates for each program type and based on applications vs. renewals.

Answer to question 13:

Volume estimates are as follows:

211,592 Individuals in MAGI Medicaid

62,819 in Expansion population

148,773 in RiteCare

35,000 in QHP's

The second part of the question requires clarification for the State to provide a response.

Question 14: Will ~~HHS~~ EOHHS authorize the selected vendor to access the Federal Data Services Hub in order to obtain additional verification data for Medicaid and CHIP applicant/client verification?

Answer to question 14: It is dependent on the purpose and relevancy of the request. Since this is an integrated eligibility system, it contains QHP applicant PII data as well. Interagency authorization and federal and state authorization would also be required.

Question 15: Which federal, state, and commercial data sources is the State currently accessing to verify eligibility?

Answer to question 15:

- Federal - SSA Composite, IRS, Title II, Homeland Security (SAVE), and Federal Prison data.
- State - Department of Health, Department of Corrections, and Department of Labor and Training.
- Commercial - Experian, TALX (formerly known as Equifax)

Question 16: Does the State intend to access any additional federal, state, and/or commercial verification data sources in the next 12-24 months? If so, please name the source.

Answer to question 16: Yes. They are as follows: Bank of America, Administration of Children and Families, CMS, Child support (IV-D), DCYF, FIS (EBT), FNS, National Grid, MMIS, NIH, PARIS/DMDC, RI Department of Education, Rhode Island Division of Taxation, RICAA, Santander Bank, Stellarware, Bendex, SVES, SOLQ, Welligent, Verizon, Race to the Top, National Directory of New Hire.

Question 18: Which commercial vendors does the State currently contract with to access verification data?

Answer to question 18:
Deloitte, Northrop Grumman and Hewlett Packard Enterprise

Question 17: Is the State looking for a stand-alone, Web-based application and/or a web services integration with your existing integrated eligibility system?

Answer to question 17: This has yet to be determined.

Question 19: Is the State interested in identity authorization (i.e. series of questions applicant is required to answer in order to verify identity), in addition to identity verification services?

Answer to question 19: No, see response to Question #2.

Question 20: Does the State have an approximate timeframe they would be willing to provide for releasing a RFP for this service?

Answer to question 20: See response to Question #12

Question 21: Who is the State's current integrated eligibility system vendor?

Answer to question 21: Deloitte

Question 22: Does the State intend to procure these services directly or through your integrated eligibility system vendor?

Answer to question 22: Directly

Question 23: Will the State facilitate access to the State/Federal-specific data resources that may not be readily available to the vendor?

Answer to question 23: See response to Question #14

Question 24: Does the State currently use the Work Number data service?

Answer to question 24: Yes, only to verify employment for Federal Employees

Question 25: Does the State currently have an approved and allocated budget for this project?

Answer to question 25: No