



State of Rhode Island  
Department of Administration / Division of Purchases  
One Capitol Hill, Providence, Rhode Island 02908-5855  
Tel: (401) 574-8100 Fax: (401) 574-8387

**ADDENDUM # 1**

11/24/2015

Solicitation RFQ #7550002

*Title: Avaya Telephone Maintenance Support – Rhode Island College*

**Submission Deadline: Note Change**

**From: 12/07/15 @ 11:00 am**

**To: 12/14/15 @ 1:00 pm**

Per the issuance of **ADDENDUM #1** the following are noted:

**Vendor Questions**  
**Pre-Bid Attendance Sheet**

*Interested Parties should monitor this website on a regular basis, for any additional information that may be posted.*

**Gary P. Mosca**  
**Senior Buyer**



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

Department of Administration  
DIVISION OF PURCHASES  
One Capitol Hill  
Providence, RI 02908-5855

Tel: (401) 574-8100  
Fax: (401) 574-8387  
Website:  
www.purchasing.ri.gov

**RFP # 7550002: Avaya Telephone Maintenance Support - Rhode Island College  
Vendor Questions:**

1. Can you convert the PDF version of the RFP to word for response purposes?  
**Answer Question 1: No**
2. What is the serial number of the phone system?  
**Answer Question 2: We do not provide serial numbers. Vendor is invited to collect all necessary PBX configuration information as part of the pre-bid meeting**
3. Would you want us to upgrade to AACC version 6.4?  
**Answer Question 3: That may be an option, but no decision is yet taken on this.**
4. We need the make and model of UPSs in place?  
**Answer Question 4: The only battery backup that is part of the RFP is a GNB Absolyte. Exact model number can be obtained during pre-bid meeting.**
5. Do you have PASS or Express? Do you want Basic or Plus?  
**Answer Question 5: PASS. Both Basic and Plus options can be quoted**
6. Do you have any documentation on number of MACS for a weekly, monthly, quarterly, or yearly perspective?  
**Answer Question 6: No, because this varies greatly. Hence that the RFP identifies a maximum annual budget for this. Vendor is asked to provide hourly rates for MAC work**
7. What is the Sold to number and who would be the contact at RIC to authorize the sold to request?  
**Answer Question 7: Information is not available.**
8. We are registered on the State Purchasing Website but do we need to register for this particular bid?  
**Answer Question 8: No**
9. Is there a reason you are requesting a non-standard contract term of 42 months?  
**Answer Question 9: this is 3.5 years to bring the contract back in line with the start of the fiscal year (July 1) for budgeting purposes. Anticipated start of the new contract term is January 1, 2016**
10. In response to the sources sought announcement for the Nortel/Avaya CS1000 telephone systems with Rhode Island College, I am reaching out to request that the "certified Avaya partner" requirement, found on page 4, 1.5. "Who should respond?" to be modified to allow Continuant to compete. Continuant employees dozens of certified Avaya and Nortel Tier 3 engineers, which fulfills the ability to support Rhode Island College's systems as they are implemented now, and through any future upgrades or changes.  
**Answer Question 10: There will be no changes to the RFP. We have chosen to rely on the Avaya partnership of the support vendor with Avaya. The purpose and intent of the RFP is in the best interest of the State.**

End Questions



**"NON-MANDATORY" PRE-BID CONFERENCE SIGN IN SHEET**

BID NUMBER	7550002
BID TITLE	Avaya Telephone Maintenance Support - Rhode Island College
PRE-BID DATE AND TIME	11/20/15 @ 9:00 am

Purchasing Representative:	Gary P. Mosca
Pre-bid START TIME	9:00 AM
Pre-bid END TIME	9:30 AM

COMPANY NAME	COMPANY REPRESENTATIVE	ADDRESS	CONTACT E-MAIL	CONTACT PHONE NUMBER	CONTACT FAX NUMBER	PROPOSAL SUBMITTED (for Purchasing Use Only)
1 State of Rhode Island	Gary P. Mosca	One Capitol Hill, Providence, RI 02908	gary.mosca@purchasing.ri.gov	401-574-8124	401-574-8387	
2 Carousel Industries	Molly Hamel	515 South County Trail Exeter, RI 02822	mhamel@carouselindustries.com	401-583-4840	401-583-7740	
3 Integration Partners	Stephanie Demattin	18 Hartwell Ave Lexington, MA 02421	sdemattin@integrationpartners.com	774-245-2145		
4 Integration Partners	Berge Eli	124 Therswell Ave Lexington, MA 02421	selise@integrationpartners.com	617-699-6071		
5 PIC	Ken Glickson		KGLICKSON@PIC.RDU	401-456-9556		
6 PIC	Zulvan Brewer			8598		
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