



**State of Rhode Island
Department of Administration / Division of Purchases
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Solicitation Information

August 24, 2015

ADDENDUM # 1

RFP# 7549777

RFP Title: HealthSource RI – SHOP Customer Service Program

Bid Opening Date & Time: September 1, 2015 at 10:00 AM (Eastern Time)

Notice to Vendors:

**ATTACHED ARE VENDOR QUESTIONS WITH STATE RESPONSES.
NO FURTHER QUESTIONS WILL BE ANSWERED.**

**David J. Francis
Interdepartmental Project Manager**

Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.

Vendor Questions for RFP #7549777 HealthSource RI – SHOP Customer Service Program

Question 1: How was the bid for the Individual & Family exchange paid for? Was it paid monthly, quarterly, or front loaded?

Would you please resubmit language for the payout for us.

Answer to question 1: Vendor invoices are submitted monthly.