



Solicitation Information

May 18, 2015

Addendum #2

RFP #7549507

TITLE: Web-Based Locator Service to Verify Addresses of Non-Custodial Parents

SUBMISSION DEADLINE: May 28, 2015 AT 2:30 PM (ET)

ATTACHED ARE VENDOR QUESTIONS WITH STATE RESPONSES. NO FURTHER QUESTIONS WILL BE ANSWERED.

**Gail Walsh
Chief Buyer**

7549507 – Web-Based Locator Service to Verify Addresses of Non-Custodial Parents

Vendor A

1. “How many users does the Department anticipate shall need access to the online research tool?” – **Currently 20 users**

Vendor B

- Who is the current provider of web-based locator service for OCSS? - **LexisNexis**
- Can OCSS please indicate what the monthly rate is under the current contract? – **20 users at \$120.00 each per month. Batch requests processed at \$.03 per hit.**
- Can OCSS please identify the other vendors involved with this solicitation? - **No**
- What is the anticipated date of award for this procurement? What is the anticipated contract start date? – **Mid to late June for award, early July for start date**
- Can OCSS please confirm the number users that need access to the proposed locator service? – **Currently 20 users**
- For the batch search requirements, can OCSS provide some additional information, including the following:
 - How often does OCSS perform batch searching each month? – **Monthly on the 25th of each month**
 - On average, how many items are included in OCSS batch searching each month? – **Approximately 12, 000 cases are in locate status**
- Does OCSS anticipate the level of batch processing remaining the same or changing during the proposed five-year contract? - **Uncertain**
- Are OCSS investigators required to use more than one vendor to locate individuals and validate identities? **Not more than one vendor . More than one locate source.**
- The solicitation asks for relevant client references to help establish a vendor’s level of experience. Would it suffice for vendors to provide OCSS with three references? Please advise. **Yes**
- To assist the Technical Review Committee with its evaluation of offers, would OCSS permit vendors to provide the Committee with a demonstration of the proposed solutions? A demonstration would provide an opportunity for vendors to clearly show the capabilities of their solutions. Vendors could also answer any questions the Committee has regarding the proposed solution. Will OCSS consider allowing vendors to provide the Committee with a product demonstration? **Yes**