



Solicitation Information

March 12, 2015

Addendum #3

RFP #7549338

TITLE: MASTER SUPPORT & MAINTENANCE FOR AVAYA PHONE SYSTEMS AND MODULES

SUBMISSION DEADLINE: MARCH 20, 2015 AT 2:30 PM (ET)

BELOW ARE CLARIFICATIONS OF RESPONSES PROVIDED IN ADDENDUM #2.

- 1. The ACR and Verint should not have been listed as Avaya products; therefore, they do not have "sold to" numbers. The ACR is a Dell product and the Verint is a Verint Systems product.**
- 2. Is the UL-FCC requirement negotiable? The information provided in the RFP stands.**

**Gail Walsh
Chief Buyer**