



**Solicitation Information
February 14, 2014**

Addendum #1

RFP # 7548477

TITLE: VIDEO/WEB CONFERENCING SOLUTION

Submission Deadline: February 26, 2014 @ 10:30 AM (Eastern Time)

ATTACHED ARE VENDOR QUESTIONS WITH STATE RESPONSES. ADDITIONAL QUESTIONS RECEIVED, IF ANY, WILL BE POSTED IN A SUBSEQUENT ADDENDUM.

**Gail Walsh
State of Rhode Island
Division of Purchases**

- 1) Is the Connectrac still in the project? You do not mention it in the revised specifications.

Please include the Connectrac. We try to give generic specifications; please configure to industry standards.

- 2) The revised bid specifications say only to include Soundbar as an option. Do you wish to include it?

Please include any component that you feel is necessary for system to function; please include this component.

- 3) Vendor questioned the requirement for a PolyCom touch panel.

Please include your recommendation for touch panel.

- 4) Vendor questioned requirement for a Polycom Soundstructure.

Please include your recommendation for audio mixer.

- 5) On the Polycom Service contracts, the spec calls for 5 year contracts. However, I believe the longest you can buy is a 3 year contract which you would renew after 3 years.

Please provide the longest service contract available.

- 6) Vendor questioned requirement for 5 year Onsite Maintenance with Parts Replacement included.

Please provide the longest service onsite available; specify terms and conditions.

If parts are not included, please state whose responsibility it is to procure the parts? Does the system manufacturer offer parts at a contracted price or discounted price?

- 7) Vendor questioned requirement for wireless mics.

The RFP is providing a general specification of the items. Please include your recommendation for mics. We would welcome pricing for both wired and wireless.

- 8) How many Video Conferencing units would be needed?

One unit