



State of Rhode Island
Department of Administration / Division of Purchases
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9/25/13

ADDENDUM #1

RFQ #74507364 AUDIO VISUAL MEDIA REPAIRS – CCRI
CLOSING DATE AND TIME: 10/1/13 at 10:00 AM

VENDOR QUESTION AND ANSWER:

1. WE WERE UNCLEAR ABOUT ONE OF THE LISTED REQUIREMENTS: VENDOR WILL PROVIDE PROOF OF BEING CURRENT IN THE FOLLOWING:
(5) CTS (CERTIFIED TECHNICAL SPECIALIST) TO PERFORM ALL SERVICE-RELATED WORK.

ANSWER: THE VENDOR WILL HAVE TO PROVIDE CERTIFICATES OF CURRENTLY INFOCOMM CTS CERTIFIED STAFF. THIS IS THE DESCRIPTION OF A CTS-GENERAL:

CERTIFIED TECHNOLOGY SPECIALIST (CTS)

A CERTIFIED TECHNOLOGY SPECIALIST (CTS) PERFORMS GENERAL TECHNOLOGY SOLUTION TASKS BY:

- CREATING, OPERATING AND SERVICING AV SOLUTIONS
- CONDUCTING AV MANAGEMENT ACTIVITIES WHICH PROVIDE FOR THE BEST AUDIOVISUAL RESOLUTIONS OF THE CLIENT'S NEEDS, BOTH ON TIME AND WITHIN BUDGET.

CHARLOTTE MELILLO
CHIEF IMPLEMENTATION AIDE