



**State of Rhode Island  
Department of Administration / Division of Purchases  
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**July 30, 2012**

**ADDENDUM # 2**

**RFP #7457856**

**Title: Electronic Medical record Software System – Health Services - RIC**

**Bid Opening Date and Time 8/9/12 @ 2:00 PM (EDT)**

**Vendor Questions submitted (see attached)**

*Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.*

**Gary P. Mosca**

  
**Buyer**

## RFP# 7457856 - Questions

What is your current Student Health Services PMS or EHR system or is your site currently paper based? Paper medical record and scheduling; "home-grown" immunization compliance

If you have a system how long have you been using it? N/A

Will you require us to migrate data? Yes

What is your current Counseling Services system or is your CAPS site currently paper based? Counseling Center is currently using Titanium and will not currently be changing

What would be your preferred "go live" date assuming 8 weeks for prior setup, interfaces and training? 1/2013 for full EMR but would like to start scheduling and immunization compliance as soon as possible

What is the staff count at your facilities. Include CAPS and disability services if they are part of the deployment. 1 full-time NP, 1 part-time MD, 3 RN's and 1 secretary

What is the size of the enrolled student population? Approximately 9,000 full and part-time undergraduate and graduate students

Which departments will be involved with the initial deployment versus added later? Possibly Athletics (2 trainers)

(SHS, CAPS, Disability services, Athletic Trainers?) Should we price based on them being part of the deployment or provide an add-on cost for additional seats if they join later. Add-on

Number of SHS workstations? 5

Number of CAPS workstations? None at this time

Number of Disability Services workstations? None at this time

Number of Athletic Trainer stations? None at this time

Will you require self-check in kiosks? If so how many? We usually recommend at least one per CAPS or SHS location. Not at this time

Number of remote access licenses for on-call physicians. 1

Will you require the web based patient portal option? Should we include it with the bid or price it as an add-on for later? Add-on for later

Number of insurance or patient billing staff? None currently

Number of clinicians licensed to write prescriptions? 2

Number of these prescribing clinicians working less than 20hrs a week? (cost is less for these) 1

Counseling DSM licenses required. (I.e. Number of Counselors) N/A

Number of Electronic Claims interfaces required in any. N/A

Do you have an in-house pharmacy system? If so which one? No. Will you need an interface?

Do you have an in house Lab Information System? If so which one? No Will you need an interface?

Will you require an outside reference lab interface? Yes If so, to who? Roger Williams Medical Center

What is your average lab volume in tests per week? Varies depending on time of year If it is below 50 an interface is not usually cost effective.

Will you require a radiology interface? No

Will you require the ability to upload charges to the bursar account? Not at this time

## **7/27/2012 Rhode Island College**

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### **RFP Title: Electronic Medical Record Software – Health Services, RIC**

LOI # 7457856

#### Rhode Island College RFP Questions

1. Do you have a Go Live Date in mind? That is, the date that you would prefer to be actively using the new system. Would like to start Practice Management with appointment scheduling and Immunization Compliance component as soon as possible (before end of August). The Electronic Health Record start date would be early January.
2. Will Counseling be included in the pricing proposal? If so, how many Concurrent Users? (highest number of users at busiest time) Counseling Center will not be included at this time. They are currently using Titanium software.
3. Will Sports Medicine/Athletic Trainers be included in the pricing proposal? If so, how many Concurrent Users? (highest number of users at busiest time) Would like to include our 2 Athletic Trainers after Health Services is completely functional with program (will be at least 1 year from start-up)
4. Will the Health Center want to do complete third party billing, or just student health insurance billing, or neither? If third party billing, how many billing providers? Billing is a long-term goal but not within the first year
5. How many providers for ePrescribing? Full time and part time (part time = 16 hours or less per week) One full-time, one part-time
6. Total Health Center concurrent user count; (highest number of users at the busiest time in the health center) 2 providers, 3 R.N.'s and 1 secretary
7. How many MD, NP and PA providers? One full-time NP and 1 part-time MD
8. Does the Health Center want the On-Line Student Health (patient portal that includes Secure Messaging which was requested in the RFP) included in the proposal or listed on the Options page? Please list separately on options page
9. Does the Health Center want Self-Check-In functionality included in the proposal or listed on the Options page? Listed on Options page

Thank you.