



Department of Administration / Division of Purchases
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19 Dec 2011
Addendum #3

LOI # 7449271

Title: Single Sign-on Solution (RIDE).

Submission Deadline: 28 December 2011 @ 11:30 AM (Eastern Time)

- **12 questions / State responses are released in this addendum.**
- **No further questions shall be entertained.**

A handwritten signature in black ink, appearing to read "J. Moynihan", is positioned above the typed name.

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Questions pertaining to LOI 7449271 Single Sign-on Solution – RIDE

1. In a follow-up to the question regarding source code, we are may be willing to put source code for our licensed products into an escrow account managed by a third party. Will this arrangement meet the RIDE requirements?

Response: No, RIDE needs to own the solution once the project is complete. We need the ability to alter the code as if our own application development team built the system in-house. However, RIDE understands and will agree not to share or give away the vendor's intellectual property to a third-party.

2. How many total users expected to participate in SSO?

Response: In the fall of 2012, we expect to have 15,000 users. However, we may have a need in the future to have students and parents use the portal, which could increase the user base to approximately 200,000.

3. What type of users (internal, external, citizens (parents/students)) are part of the user community?

Response: In the fall of 2012, we expect to a user base that consists of Superintendents, Principals and teachers. However, we may have a need in the future to have students and parents use the portal.

4. Is the \$100,000 fixed pricing figure inclusive of all software licenses required to deploy the requested solution? Does this figure include software maintenance and if so, for what period of time?

Response: Yes, the fixed price does include all of the software licenses required to deploy the requested solution, such as third party plug-ins or components that the vendor uses inside its solution. The vendor must clearly identify any and all third party software licenses that the solution depends on and RIDE would have to pay. However, RIDE will bear the cost of SQL Server and SharePoint. The fixed price also includes the first year of support and maintenance. We request the vendors supply what the annual support and maintenance cost would be for years 2 and beyond. As well as what benefits that support and maintenance covers.

5. Is it expected that "open source" software will play a significant role in the development of the solution?

Response: We do not require the solution be based on open source software.

6. Any Federation requirements?

Response: We would prefer the solution to have the capability to federate. Given the number of users we expect in 2012, federation may be required for performance reasons.

- 7 Other than the directory store, will there be other repositories of user information that need to be maintained?

Response: We expect the SSO solution directory to be the system of record for all user information. That being said, it may be possible that certain types of user information may only exist elsewhere and would need to be maintained.

8. Will all applications be presented via the 'portal'?

Response: Yes

9. Can we get more details on the applications listed on Phase I (IMS, EPSS, etc.)? What kind of repository are the user names and passwords stored in? Are these web? Mainframe? Desktop?

Response: All of the applications are web based Windows applications. Each has one or more web servers and separate SQL Server databases on the back-end.

- 10 Does the development work have to be performed onsite at RIDE?

Response: Not all development work has to be done on-site. However, some on-site presence will be required to establish relationships and gather the requirements of each phase 1 application.

11. Does RIDE already have SharePoint installed?

Response: Yes, we have a 3 server farm with SharePoint 2010 installed.

12. Does the SSO have to manage each application's authorization or is it just handling the authentication?

Response: Yes, we need the SSO portal to handle both authorization and authentication. We need the portal to display the roles for each application. For example, an administrator must have the ability to assign users access to an application and the ability to assign specific roles from that application to that user. However, each application will administer the privileges that each role has within its application.

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