

Invitation for Bids Number: 17-05
Addendum 1 Date: October 7, 2016

Acknowledgment of Addenda

The undersigned acknowledges receipt of the following addenda to the bidding document:

**THE COMPLETED ACKNOWLEDGEMENT OF ADDENDA FORM
SHOULD BE RETURNED WITH BID RESPONSE PACKAGE: NOT
SENT TO RIPTA SEPARATELY**

NOTE: Failure to acknowledge receipt of all addenda may cause the bid to be considered non-responsive to the solicitation. Acknowledged receipt of each addendum must be clearly established and included with the bid.

Name of Bidder

Street Address

City, State, Zip

Signature of Authorized Official

Date

Invitation for Bids Number: 17-05

Addendum 1 Date: October 7, 2016

Please be advised that the Proposal Response Date has been extended until 1:00 p.m. November 1, 2016.

The Final Report will be due at 1:00 pm December 31, 2016

Attached please find questions and RIPTA Responses from the following vendors:

RIPTA Responses are in Red.

Due to the time schedule for this project, the Authority can not entertain any additional questions.

Foursquare Integrated Transportation Planning, Inc.

Who is the final deliverable's target audience? Is the document intended as a board report, primarily supporting intelligence for key decision makers in the agency, or another group entirely?

RIPTA's Board of Directors in the target audience.

When exploring Operational Improvements in Task 2, is RIPTA's intention to have the consultant identify route level improvements or solely agency-wide improvements like work-rules, policies, and processes?

It is RIPTA's intention for the consultant to identify agency-wide improvements. If route configuration as a whole is identified as a major issue, general recommendations should be provided, not specific route level recommendations.

How much detail is expected in the development of the "immediate, cost effective improvements"? Should this include implementation planning for any recommendations?

The detailed provided should be sufficient for RIPTA to implement the improvements recommended. The response should also include implementation planning. A two-five page executive summary with examples of similar implementation should be provided.

Can you provide a list of the data items included in the ABBG data? It does not appear to be accessible to non-members.

We are unable to provide this information at this time.

What customer survey or customer satisfaction data does RIPTA have available?

RIPTA is in the process of having a consultant conduct an on board customer satisfaction survey. It is still ongoing and is not complete.

Does RIPTA use scheduling software for its fixed route system, and if so, which software?

RIPTA uses Hastas software provide by Giro

What time frame does "immediate" refer to in item 2, e.g., three months, a year, etc.?

RIPTA would anticipate commencing implementation of recommendation in six to nine months.

Is there an overhead rate cap?

The RFP request is a "not to exceed" price. Overhead need not be specified as a line item.

TRANSPORTATION MANAGEMENT & DESIGN, INC

Can RIPTA please share the anticipated budget for this project?

The RFP requests a "not to exceed" price. This is a preliminary benchmarking project intended to identify issues and assist the RIPTA Board in assessing current performance.