

RHODE ISLAND LOTTERY

REQUEST FOR PROPOSAL AND QUALIFICATION

FOR

VIDEO LOTTERY TECHNOLOGY PROVIDERS



**1425 PONTIAC AVENUE
CRANSTON, RHODE ISLAND 02920
401-463-6500
www.rilot.com**

SECTION A – GENERAL INFORMATION

1. LOCATION

- A. The Rhode Island Lottery (RIL) Headquarters is located at 1425 Pontiac Avenue, Cranston, Rhode Island.

2. BACKGROUND

- A. The RIL is seeking proposals and qualifications relating to the qualification and possible licensing of applicants to provide Video Lottery Terminals (VLTs); hereinafter referred to as Technology Providers. Details regarding RIL requirements, format of proposals, evaluation criteria, and terms of qualifications are included herein.
- B. In September of 1992, passage of Rhode Island General Laws 42-61-2 et seq, authorized the RIL to regulate games played on VLTs at the State's two (2) pari-mutuel facilities – Lincoln Park and Newport Grand. Under this Act, Rhode Island licensed facilities are permitted to operate VLTs provided by vendors with a Technology Provider License issued by the RIL.
- C. There are currently five thousand six hundred thirty five (5,635) VLTs in the two (2) facilities; four thousand five hundred thirty eight (4,538) VLTs at Twin River Casino and one thousand ninety seven (1,097) VLTs at Newport Grand.
- D. The RIL currently has Technology Provider Agreements with four (4) different VLT Providers.
- E. The fee paid to Technology Providers is set by Statute.

3. TYPE AND LENGTH OF AGREEMENT

- A. Under this RFP, the RIL hopes to qualify and license Technology Providers for the potential supply of VLTs.
- B. The initial licensing period would be for a test period of one (1) year.

SECTION B – REQUIREMENTS OF APPLICANTS

1. REQUIREMENTS OF APPLICANTS FOR TECHNOLOGY PROVIDER LICENSE

- A. The RIL is interested in responses from experienced Technology Providers in accordance with the provisions of this RFP. The RIL Rules and Regulations set forth the following requirements for applicants for a Technology Provider License:

1. Applicants are required to provide information on their experience in performing comparable projects, financial stability, technical and management abilities, likelihood of timely performance, maximum revenue generation, ability to pass a background investigation, and capability of interfacing with the RIL's existing Central Computer System.
 2. Applicants must submit to a background investigation, the cost of which must be borne by the applicant.
 3. Applicant must disclose its legal name, form of entity (e.g. general or limited partnership, corporation, etc.), the names, addresses, social security numbers, and dates of birth of its RIL Directors, officers, and stockholders (other than a holder of less than five percent (5%) of the applicant's issued and outstanding capital stock, if such stock is publicly traded), partners, other owners, and principal supervisory employees.
 4. Applicant must disclose the names, addresses, and compensation paid to any attorney, retailer, lobbyist, accountant, or other person who has assisted the applicant in its efforts to become a licensed Technology Provider.
 5. Applicant must provide copies of its audited financial statements for the preceding three (3) fiscal years and a copy of the internally prepared financial statements for the current fiscal year as of the close of the most recent fiscal quarter.
 6. Applicant must disclose the identity of all customers to whom it has furnished video games or other gambling equipment within the three (3) years immediately preceding the date of application.
 7. Applicant must list all persons with whom the applicant has a communications protocol agreement.
- B. No license will be awarded to a Technology Provider unless all of the following qualifications are met:
1. The applicant, its officers, RIL Directors, stockholders, partners, other owners, principal supervisory employees, its operator or contractor, as applicable, and any person having an interest in the premises are of good character, honesty, and integrity.

2. The applicant, its officers, RIL Directors, stockholders, partners, other owners, principal supervisory employees, its operator or contractor, as applicable, are persons whose backgrounds, including criminal, civil, and financial records, reputation, and associations, do not pose a threat to the public interest of the State or to the security and integrity of the RIL.
 3. The applicant demonstrates business ability and experience to establish, operate, and maintain the business for the type of contract for which application is made and for this purpose provides the RIL with a sworn, notarized statement that:
 - a. It has not entered, and does not intend to enter, into any joint venture, partnership, or teaming agreement in order to fulfill its obligations, without prior approval of the RIL Director.
 - b. It has not engaged, and does not intend to engage, any subcontractors, without prior approval of the RIL Director.
 - c. It is not acting as a distributor of products manufactured by another entity, without prior approval of the RIL Director.
 - d. It has not entered, and does not intend to enter, now or in the future, into any agreement where under the proceeds of any agreement with the RIL would be shared with one or more other persons or entities, without prior approval of the RIL Director.
- C. The RIL may deny approval of a license to a Technology Provider, in the event the proposed Technology Provider, or any of its respective officers, RIL Directors, shareholders, other owners, partners, principal supervisory employees, its operator or contractor, as applicable:
1. Has been convicted of any crime in any jurisdiction;
 2. Has been convicted of any gambling offense in any jurisdiction;

3. Is subject to a civil judgment based in whole or in part upon conduct, which allegedly constituted a crime, which judgment is not subject to appeal;
 4. Failed to disclose any material fact to the RIL or its authorized retailers during the background investigation or any subsequent background or security investigation;
 5. Makes a misstatement or untrue statements of a material fact;
 6. Associates with persons of known criminal background, or persons of disreputable character that may adversely affect the general credibility, security, integrity, honesty, fairness, or reputation of the RIL;
 7. The RIL determines that any aspect of the applicant's past conduct would adversely affect the integrity, security, honesty, or fairness of the RIL.
- D. In evaluating whether to deny a license, the RIL may consider the following factors:
1. The nature and severity of the conduct that constituted the offense or crime;
 2. The time that has passed since satisfactory completion of the sentence, probation imposed, or payment of fine;
 3. The number of offenses or crimes; and
 4. Any extenuating circumstances that effect or reduce the impact of the offense or crime on the security, integrity, honesty, and fairness of the RIL.
- E. The determination by the RIL that a proposed Technology Provider shall or shall not be licensed will be final.

SECTION C – REQUIREMENTS OF LICENSED TECHNOLOGY PROVIDERS

1. REQUIREMENTS OF LICENSED TECHNOLOGY PROVIDERS

- A. Technology Providers licensed by the RIL must adhere to the following requirements as set forth in the RIL Rules and Regulations.
1. Licensed Technology Providers are required to furnish a person to work with the RIL and its consultants to provide

assistance as needed in establishing, planning, and executing acceptance tests. Technology Provider assistance may be requested in troubleshooting communication and technical problems that are discovered when terminals are initially installed.

2. Licensed Technology Providers must submit terminal illustrations, schematics, block diagrams, circuit analysis, technical and operational manuals, program source codes and hexadecimal dumps (the compiled computer program represented in base sixteen (16) format), and any other information requested by the RIL Director for purposes of analyzing and testing the terminal. All terminals must be capable of accepting currency in the denominations of five dollars (\$5.00), ten dollars (\$10.00), twenty dollars (\$20.00), fifty dollars (\$50.00), and one hundred dollars (\$100.00).
3. For testing, examination, and analysis purposes, the Technology Provider must furnish working models of terminals, associated equipment, and documentation at locations designated by the RIL Director. The Technology Provider shall pay all costs of any testing, examination, analysis, and transportation of the terminals. The testing, examination, and analysis of the terminals may include entire dismantling of the terminal and some tests that may result in damage or destruction to one or more electronic components of the terminal. The RIL and its Retailers shall have no liability for any such damage or destruction. The RIL may require that the Technology Provider provide specialized equipment, or the RIL may employ the services of an independent expert to test the terminal at the Technology Provider's expense.
4. Technology Provider must submit all hardware, software, and test equipment necessary for testing of its terminals.
5. Technology Provider must agree to promptly report any violation or any facts or circumstances that may result in a violation of the Rules and Regulations; provide immediate access to all its records and its physical premises for inspection at the request of the RIL Director; attend all trade shows or conferences as required by the RIL Director; provide the RIL Director with keys and locks subject to the RIL Director's specifications for each approved terminal.
6. Technology Provider will provide spare modules (CRT's, printers, bill acceptors, CPU boards, etc.) to the Central

Computer System Provider and provide training on the maintenance of its terminals. Broken modules will be returned to the Technology Provider for repair or replacement on an as-needed basis.

7. Technology Provider must agree to modify its hardware and software as directed by the RIL Director.
8. Technology Providers must provide such bonds and provide evidence of such insurance as the RIL Director shall require and in such amounts and issued by such companies as the RIL Director shall approve.
9. Technology Provider must be qualified to do business in Rhode Island.
10. Technology Provider will be solely liable for any claims, loss, cost, damage, liability, or expense arising out of any hardware or software malfunction resulting in the wrongful award or denial of credits or any error on the cash out voucher and will hold harmless the RIL, the State of Rhode Island, the Central Computer System Provider, the applicable Retailer, their respective retailers, employees, officers, and RIL Directors.

SECTION D - TERMINAL TECHNICAL REQUIREMENTS

1. MAJOR SUBASSEMBLIES

- A. Identify all the components or subassemblies used in your proposed terminals.

2. PRINTER TYPE

- A. Identify the type of printer used, and provide details as to the specification including type and size of paper and ribbon used.

3. BILL ACCEPTOR

- A. The terminals must allow the use of a bill acceptor. Identify the type of bill acceptor used by your terminals.

4. PORT REQUIREMENT

- A. The terminals must have a minimum three (3) ports.

5. PLAYER TRACKING/CREDIT TRANSFER

- A. The terminals must have player tracking and credit transfer capabilities to accept downloadable restricted credits for free play only and to be played only at that VLT without printing a cash out voucher for the restricted credits.

6. VIDEO DISPLAY

- A. A video display capable of high quality graphics is required. Indicate the type and resolution of the video display used. Indicate the number of colors displayed.

7. MICROPROCESSOR

- A. Indicate the type of microprocessor and co-processors that will be used in your terminals.

8. USER INPUT DEVICES

- A. VLTs must use a touch screen for game selection and game play. However, an applicant may include play buttons.

9. OTHER TECHNICAL SPECIFICATIONS

- A. Detail any other significant technical features not specifically requested.

SECTION E – TERMINAL REPORTING REQUIREMENTS

1. COMMUNICATION OF FINANCIAL AND GAME DATA

- A. The VLTs must be able to communicate to the central system using the SAS protocol. Various financial, security, and game information is to be communicated. The VLTs must, at a minimum, utilize electronic and mechanical meters that register bills inserted, credits wagered, credits won, and credits paid out.
- B. Detail how your proposed terminals address these requirements, indicating the number of digits each meter type will allow.

2. ELECTRONIC METERS

- A. No mechanism should be in place that would allow the electronic meters to automatically clear without the approval of the RIL.

3. MECHANICAL METERS

- A. The hard mechanical meters must be non-resettable and allow for a permanent record of bills in, credit out, credits played, and credits won. The hard mechanical meters must be sealed and tamperproof.

4. COMMUNICATION

- A. The RIL will require that terminals be able to communicate data in an on-line environment. Indicate your proposed terminal's ability to operate in this environment.

5. CASH OUT VOUCHER

- A. The VLTs must be able to print a cash out voucher. The voucher must be the standard size required by the RIL. Cash out voucher must include the date, time, terminal number, location name and address, ticket number and central validation number (for prize and ticket validation). The VLTs must print a bar code of sufficient quality to be optically read by a validation device either at the VLT or the validation booth.

6. DIAGNOSTICS AND ACCOUNTING DATA CONTROL

- A. The on-site diagnostics and accounting data should be controlled by key access. All games should be able to display the most recent game history of at least twenty-five (25) plays. Describe on-site diagnostics in full detail. Indicate your ability to fulfill these requirements.

SECTION F - SECURITY REQUIREMENTS

1. ALARMS

- A. The terminals should incorporate alarm switches, which are resistant to tampering. These switches are to trigger alarms as well as record the event for transmission to the central system.
- B. Identify the type(s) of switch used, and indicate how they are resistant to tampering.
- C. An audible alarm should be triggered as the result of any door opening. Describe your ability to fulfill this requirement.

2. COMPONENT FAILURE SHUTDOWN

- A. Provisions should be made for the shutdown of the terminal should an internal failure occur. Indicate the specification for terminal

disabling under these circumstances. Describe the mechanism for detecting internal failures.

3. SECURITY PHYSICAL ACCESS

- A. Access restriction/detection, both physical and system, should be allowed for bill acceptor, printer, logic/CPU section, etc. Indicate what security features prevent/detect such accesses.

4. CREDIT ACCUMULATION

- A. The accumulation of credits should not be allowed during such time that any door is opened. Indicate the ability of your terminals to comply with this requirement.

5. METERS

- A. It is necessary that both the mechanical and electronic meters be protected from tampering, reset, overflow, and count corruption. Indicate what security features are incorporated by your terminals to fulfill these requirements.

6. TERMINAL IDENTIFICATION

- A. It is necessary that terminal identification cannot be duplicated, altered, or removed. Indicate how your terminals satisfy this requirement.

7. DATA ENCRYPTION

- A. Indicate the type of encryption used and where it is used (i.e. for external communication, internal communication, etc.).

8. GAME DATA SECURITY

- A. It is of prime importance that game data and accounting data maintain its integrity and accuracy at all times. Critical game data should be stored in at least two (2) physical locations. Comparison of this data must be constant, with any discrepancies resulting in an error message and the automatic disabling of the VLT. Indicate the safeguards incorporated by your terminals to satisfy this requirement.

9. OTHER SECURITY FEATURES

- A. Describe any other security features incorporated by your terminals. Detail the practical value of these additional features.

SECTION G – ELECTRICAL SPECIFICATIONS

1. BASIC ELECTRICAL SPECIFICATIONS

- A. The terminals included in your response should satisfy at least the following requirements:
1. Electrical components must not subject players, technicians, or retailers to any physical hazard;
 2. Must meet UL and FCC approval standards;
 3. Appropriate surge protection;
 4. Provide a battery with battery backup in memory to ensure the integrity of critical information for a minimum of fourteen (14) days after power loss;
 5. Terminal must not be adversely affected by static discharge or other electromagnetic interference.

SECTION H – TERMINAL GAMES

1. GAME TYPES

- A. The RIL requires a variety of game types for its marketplace. Such game types include, but are not necessarily limited to, Draw Poker, Blackjack, Reel, Keno, Roulette and others. The RIL will require one or more progressive game(s) contributing to a growing jackpot.
- B. Indicate the game types that your terminals can offer, with consideration of the other parameters included in this section. Indicate all the specifications for each game offered including, but not necessarily limited to:
1. Random number generator, and
 2. Rules of play and pay tables at differing payout percentages, etc.
- C. Indicate if any of your games are proprietary.

2. GAME CHANGES

- A. The RIL may periodically require the introduction of new games, or game variations, into the marketplace, as well as adjustments to pay tables.

- B. Indicate your ability to respond to this requirement including the method/ease by which game changes would be made, as well as anticipated timeframes.

3. OTHER GAME FEATURES

- A. Please include any other significant game features not specifically addressed above.

4. RULE AND MESSAGE DISPLAY

- A. The terminals are required to display the rules of play for each game offered by the terminal. These rules of play must be displayed on the screen.

5. INFORMATION DISPLAY

- A. The RIL requires that only approved information may be displayed on the screen, case, or glass.

6. CREDITS

- A. The games offered shall be based on one cent (\$0.01) and up, as required by the RIL. The current maximum bet allowed is five hundred dollars (\$500.00) per spin.

SECTION I – TERMINAL MAINTENANCE

1. MAINTENANCE

- A. The RIL requires that terminal downtime be kept to an absolute minimum. This will require that the repair of components and service requirements be as efficient as possible.
- B. The Central Computer System Provider has the responsibility to complete all repairs. If the Central Computer System Provider cannot complete a repair for any reason other than non-performance, then the responsibility shifts to the Technology Provider.
- C. Please indicate the repair ability or replacement ability of all subassemblies.

2. PREVENTATIVE MAINTENANCE

- A. The Central Computer System Provider provides a general maintenance plan.

- B. Please provide a specialized maintenance plan that would be necessary to ensure minimal downtime for all terminals included in your response. This plan would be approved by the RIL and be coordinated with the Central Computer System Provider.

3. MAINTENANCE SUPPORT

- A. A Technology Provider representative must be on site seven (7) days per week at the facilities for a minimum of a combined seven (7) hours per day.
- B. The representative must be technically capable of repairing or troubleshooting any problems not handled by the Central Computer System Provider.
- C. The representative is responsible for any specialized maintenance or preventative maintenance.
- D. The RIL will determine any additional support required as determined by the Executive RIL Director.
- E. Please indicate your plan to assist in the initial training of the Central Computer System Provider's maintenance staff.

4. PARTS

- A. Technology Provider must adhere to the policy in place by the Central Computer System Provider regarding the required minimum level of spare parts.
- B. Please indicate any parts supply restrictions, turnaround time, etc. that you can reasonably anticipate.

5. OTHER MAINTENANCE ISSUES

- A. Please comment on any other significant maintenance issues not specifically addressed herein.

SECTION J – PROPOSAL EVALUATION

1. EVALUATION COMMITTEE

- A. The RIL intends to conduct a comprehensive, fair, and impartial evaluation of proposals received in response to this RFP. All responses will be reviewed by an Evaluation Committee. The Committee will evaluate each proposal that is properly submitted and make recommendations to the RIL Director.

2. EVALUATION PROCESS

- A. The goal of the evaluation process is to:
1. Determine that proposals meet the minimum specifications set forth in this RFP.
 2. Qualify applicants whose proposals are determined to be the most advantageous to the State based on the evaluation factors in this RFP.
 3. Obtain the best combination of functions, features, services, solutions, and quality.
 4. Ensure a high-level of quality support services.
 5. Secure fiscally sound applicants with demonstrated records.
 6. Provide for the timely introduction of changes, modifications, and additions deemed necessary by the RIL.
 7. Determine that proposals meet the minimum specifications set forth in this RFP.
 8. Qualify applicants whose proposals are determined to be the most advantageous to the State based on the evaluation factors in this RFP.
 9. Obtain the best combination of functions, features, services, solutions, and quality.
 10. Provide for the timely introduction of changes, modifications, and additions deemed necessary by the RIL.
 11. Select applicants who will permit the RIL to maximize Video Lottery revenues, protect the public welfare, and ensure the security of the Video Lottery program.
- B. These guidelines are implicit with the evaluation items and are not to be construed as separate criteria.

3. EVALUATION STEPS

- A. The evaluation process will be comprised of the following steps:

1. Review of proposals by the Evaluation Committee to assess compliance with proposal submission specifications, terms, conditions, and mandatory technical specifications;
2. Detailed evaluation of proposed functions, features, services, and solutions;
3. Site visits and/or demonstrations;
4. Scoring of technical proposals;
5. Evaluation Committee report and recommendation to the RIL Director;
6. Review of report by the RIL Director.

4. SITE VISITS AND/OR DEMONSTRATIONS

- A. Prior to completion of the evaluation process, each applicant may be required to demonstrate its proposed terminals and explain how its components would be applied to the specifications described in this RFP.
- B. It is expected that these demonstrations would occur at the RIL Headquarters, at applicant's manufacturing or development facilities, at an existing lottery, or some other appropriate venue, as approved by the RIL.

SECTION K - PROPOSAL SCORING

1. TECHNICAL SCORING

- A. Each of the technical factors in this RFP, will be reviewed and evaluated by the Evaluation Committee, based on its best, professional judgment. Consideration will be given to all proposal text, clarifications, as well as site visits and demonstrations.
- B. Performance of applicant in similar venues, as well as financial stability, will also be part of the evaluation.
- C. The scoring will be based on the applicant's terminal abilities, experience in similar environments, and the financial information requested.

D. The breakdown of one hundred (100) points is detailed below:

VLT Technical Hardware Configuration	25 points
Terminal Games	25 points
Terminal Maintenance	10 points
Experience	20 points
Financial	<u>20 points</u>
Total Points	100 points

E. A potential vendor must receive a minimum of 65 points to be eligible for consideration of qualification.

2. OPTIONS

A. Applicants are encouraged to propose optional functions, features, services, and solutions.

3. EVALUATION COMMITTEE RECOMMENDATIONS

A. Upon completion of the evaluation and scoring, the Evaluation Committee shall rank all proposals in order of preference, based on the applicant's ability to provide the requested services to the RIL.

B. The Committee will prepare a recommendation as to the proposals that best satisfy the requirements and business objectives of the RIL and are most advantageous to the State.

C. The results of the evaluation process and the recommended proposals will be documented in a report that will be presented to the RIL Director.

D. Upon receipt of the Committee's report, the RIL Director is free to engage in dialogue with members of the Committee. The RIL Director may take as much time as he deems necessary to review the report and query the Committee.

SECTION L - RESPONSES

1. CONFIDENTIALITY

A. All information obtained by the applicant and his/her employees must be kept confidential and shall not be disclosed to a third party, for any consideration, without the written consent of the RIL, whether it is for advertising, scientific, or other purposes. Applicants shall exercise the same attention and discretion as he/she would with his/her own confidential data.

- B. The following information is excluded from the above confidentiality commitment:
- Information or technology already in the public domain;
 - Information or technology already belonging to the applicant;
 - Information or technology that the applicant has legally obtained from a third party.

2. INTERPRETATION OF THE RFP DOCUMENT

- A. The applicant must have verified all various sections of the RFP before submitting his/her response. At all times, the applicant has the responsibility to notify the RIL, in writing, of any ambiguity, divergence, error, omission, oversight, or contradiction contained in the document as it is discovered, or to request any instruction, decision, or direction which he/she may require to prepare a response.
- B. The RIL assumes no responsibility or liability arising from information obtained in a means other than prescribed by this RFP.

3. REVISIONS

- A. If it becomes necessary to revise any part of this RFP, the revisions will be provided to all persons who have received the RFP.
- B. If revisions are necessary after the Bid Response Date, all applicants will have an opportunity to refine/resubmit their proposals.

4. COMPLIANCE WITH FORMAT

- A. All responses must conform to the RIL's request. Applicants, in their responses, must refer to the specific sections in this RFP.
- B. Responses must be submitted in a manner, which will enable the RIL's Evaluation Committee to analyze each applicant's response fairly and arrive at a meaningful comparison of applicants.
- C. Except for preprinted brochures or similar material, all pages of the proposals must be clearly numbered in sequential order.

5. PREPARATION COSTS

- A. The RIL will not be responsible for any costs incurred by an applicant in the preparation and submittal of his/her response.

6. RESPONSE REQUIREMENTS

- A. Responses not conforming to the requirements of the RFP will not be considered.
- B. All responses must be valid for one hundred eighty (180) days following the submittal date.
- C. All responses become the property of the RIL and will not be returned to applicants.

7. REJECTION RIGHTS

- A. The RIL reserves the right to reject any or all proposals.
- B. Any proposal not containing sufficient information to permit a thorough analysis may be rejected, as will any response that fails to meet the minimum requirements detailed in the RFP.
- C. The RIL reserves the right to verify the validity of the information supplied and to reject any response where the contents prove to be materially incorrect.

8. NEWS RELEASE

- A. No applicant shall issue any type of news release pertaining to this RFP without obtaining written approval from the RIL.

SECTION M - RESTRICTIONS ON COMMUNICATIONS

1. RESTRICTIONS ON COMMUNICATIONS WITH RIL STAFF

- A. Contact with RIL personnel is limited to written questions sent to the attention of the Evaluation Committee either by e-mail (tkiernan@rilot.ri.gov) or faxed to 401-463-5669.
- B. Contact initiated with any RIL personnel or officials elected or appointed in the State of Rhode Island in an effort to influence the awarding of a Technology Provider License shall be grounds for rejection of an applicant.
- C. Prior to the approval of a License, applicants shall not represent themselves to RIL staff or retailers as having the endorsement of the RIL, nor as the RIL's next supplier of VLTs.
- D. Extraordinary requests for exceptions to these restrictions may be directed, in writing, to the RIL Director.

- E. Any applicants causing or attempting to cause a violation or circumvention of this ethical standard may, in the sole discretion of the RIL, be disqualified from further consideration.

SECTION N - SCHEDULE OF EVENTS

1. SCHEDULE OF EVENTS

- A. The RIL reserves the right to change any of the dates listed below. If changes are made, all applicants receiving the original RFP will be contacted.

▪ RFP Release	11/22/13
▪ Written Questions Due	12/13/13
▪ Responses to Questions	12/17/13
▪ Proposals Due	01/22/14
▪ Committee Recommendation	02/03/14

SECTION O - SUBMITTAL DATE AND FORMAT

1. INSTRUCTIONS FOR RESPONSE SUBMITTAL

- A. The original and five (5) copies of applicant's proposal, including all attachments, in the same order as the specific sections of the RFP, must be received by the RIL no later than **4:00 p.m., Eastern Time, on Wednesday, January 22, 2014. Proposals received after this time or date will not be accepted.**
- B. Proposals must be addressed as follows:

Gerald S. Aubin, Director
Rhode Island Lottery
1425 Pontiac Avenue
Cranston, RI 02920

TECHNOLOGY PROVIDER PROPOSAL